

SHIFT-CARE CHALLENGE

North Shore Medical Center

IMPROVING OPIOID USE DISORDER CARE



CARE MODEL

North Shore Medical Center (NSMC)'s program expands access to opioid use disorder (OUD) treatment by offering medication for addiction treatment (MAT) initiation for patients who have experienced opioid overdose or who screen positively for opioid use disorder (OUD) in the emergency department (ED) and on inpatient floors. A care team, including a recovery coach, meets with eligible patients to discuss available care options and support services. Patients who initiate MAT then receive a referral to their primary care providers (PCP) or one of NSMC's outpatient behavioral health partners. NSMC is focused on building staff capacity to prescribe buprenorphine, and on implementing anti-stigma efforts throughout the hospital. Through the program, Lynn Community Health Center, an outpatient partner with robust OUD services, is expanding access at its urgent care clinic to include Sundays. North Shore Physicians Group is also expanding its capacity to provide MAT by training and supporting PCPs who are pursuing waivers to prescribe buprenorphine.

IMPACT

HPC AWARD

\$750K

TOTAL PROJECT COST

\$1.0M

TARGET POPULATION

Adult patients who present to the ED following opioid overdose, or who have a positive OUD screening result

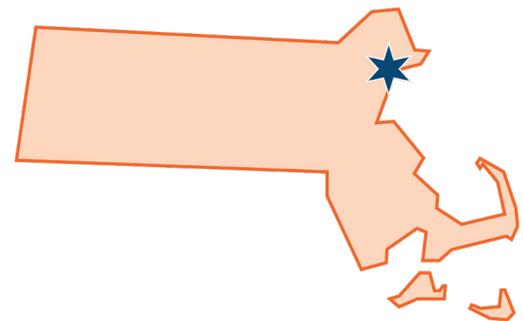
PRIMARY AIM

50% Reduction in ED revisits

PARTNERS



- Lynn Community Health Center
- North Shore Physicians Group
- North Shore Community Health
- Bridgewell



SHIFT-CARE CHALLENGE SUMMARY

The SHIFT-Care Challenge is an 18-month, \$10 million investment program supporting Sustainable Healthcare Innovations Fostering Transformation. Launched in 2018, SHIFT-Care has two tracks: one focused on addressing patients' health-related social needs and improving behavioral health care and the other aimed at expanding opioid use disorder treatment capacity through emergency departments and bridge clinics and facilitating timely follow-up care. The 15 SHIFT-Care awardees are partnering with 40 community organizations to implement strategies to reduce unnecessary hospital acute care utilization and to report other track- and awardee-specific measures.

HPC BACKGROUND

The HPC, established in 2012, is an independent state agency charged with monitoring health care spending growth in Massachusetts and providing data-driven policy recommendations regarding health care delivery and payment system reform. The HPC's mission is to advance a more transparent, accountable, and innovative health care system through independent policy leadership and investment programs. Visit us at Mass.gov/HPC. Tweet us @Mass_HPC.

As a result of the coronavirus (COVID-19) pandemic, the care models described in these profiles may have been modified to protect the health of patients, health care workers, and communities.