

Serving the Health Insurance Needs of Everyone (SHINE) Program

The SHINE Program provides free health insurance information, counseling, and assistance to people who are eligible for Medicare and their caregivers.

SHINE counselors work with participants to explore Medicare plan options and uncover ways to save money on both health insurance and prescription drug costs.



Eligibility & Cost

Meeting with a SHINE counselor is FREE for people who are eligible for Medicare and their caregivers.

Contact

To connect with a SHINE counselor, contact MassOptions at 800-243-4636. Call Specialists are available Monday-Friday, 9:00 AM - 5:00 PM

Mass.gov/Aging
MassOptions 1-800-243-4636