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COMMONWEALTH OF MASSACHUSETTS
Office of Consumer Affairs and Business Regulation
DIVISION OF INSURANCE

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MIKE KENNEALY
SECRETARY OF HOUSING AND
ECONOMIC DEVELOPMENT

EDWARD PALLESCHI
UNDERSECRETARY

GARY ANDERSON
COMMISSIONER OF INSURANCE

April 9, 2021

via email

Marissa Prashad
29 Chiltern Hill Dr.
Worcester, MA 01602

Re: SIU Investigation No. 9915

Dear Ms. Prashad:

I represent the Massachusetts Division of Insurance ("Division") with regard to the above captioned investigation.

The Division has reviewed documents provided by Allstate Insurance Company ("Allstate") relative to your termination. Allstate determined that you violated internal Allstate billing procedures. Consequently, you are in violation of M.G.L. c.175, § 162R(a)(8). The penalty for each and every violation of M.G.L. c. 175, § 162R(a)(8) is a fine of not more than \$1,000 and license suspension or revocation.

The Division proposes to resolve this matter through a settlement if you agree to waive your right to a hearing in this matter and agree to cease and desist from the above-alleged conduct. This will be a reportable administrative action. If you choose to accept the Division's offer, please sign this settlement letter where provided below and return it to my attention, no later than April 28, 2021.

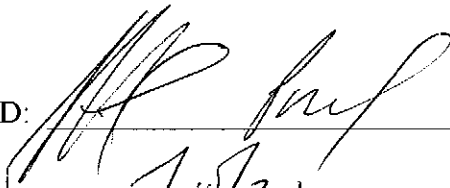
Although this correspondence does not constitute the required statutory notice of a public hearing, if this matter is not resolved by April 28, 2021, the Division intends to file an Order to Show Cause and will notify you of the hearing date.

Thank you for your attention to this matter. Should you have any questions or wish to discuss this matter further, please do not hesitate to contact me at (617) 521-7389 (voicemail only).

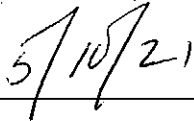
Sincerely,

Robert J. Kelly, Esq.
Counsel to the Commissioner

SIGNED: _____

A handwritten signature in black ink, appearing to read "RJ Kelly", written over a horizontal line.

DATE: _____

A handwritten date "5/10/21" in black ink, written over a horizontal line.