**SMART Customer Disclosure Form**

**(Third Party Ownership)**

**The purpose of this form is to provide consumers with a straightforward, uniform, and transparent resource to evaluate potential solar transactions under the Solar Massachusetts Renewable Target (SMART) Program.**

**\*Except in the case of eligible Low Income Customers, hosting a Solar Tariff Generation Unit owned by a third party may or may not reduce customers’ total electricity costs depending on market conditions. Eligible Low Income Customers must be provided a net savings, as required by DOER.**

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| **CUSTOMER INFORMATION** | **SYSTEM OWNER CONTACT INFORMATION** |
| Customer Name: | Company: |
| Name on Electric Bill (if different): | Street Address: |
| Site Address: | City, State, Zip: |
| City, State, Zip: | Phone: |
| Phone: | Email: |
| Email: |  |
| **INSTALLER CONTACT INFORMATION** | **PRIMARY SERVICE CONTACT INFORMATION** |
| Company: | Company: |
| Street Address: | Street Address: |
| City, State, Zip: | City, State, Zip: |
| Phone: | Phone: |
| Email: | Email: |

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| **CONTRACT, COST, AND ESTIMATED PERFORMANCE INFORMATION** |
| System Size (kW DC): |
| System Size (kW AC): |
| Contract Effective Date: |
| Contract End Date: |
| Option to Renew: Yes or No |
| Option for Buyout: Yes or No |
| Starting Rate ($/month or $/kWh): |
| Rate Increase Frequency (Monthly, Quarterly, Annually, etc.): |
| Amount of Rate Increase ($/month, $/kWh, or percentage): |
| Has a shading analysis been completed for the property? Yes or No |
| How much potential solar production is expected to be lost due to shading? (%): |
| Estimated Year One Production (kWh): |
| Estimated Year One Payments ($): |
| Expected net savings for eligible Low Income Customers: |
| Is the contract transferrable? Yes or No |
| Where in the contract is the warranty information located? |
| Are all warranties transferrable? |
| **OTHER INFORMATION** |
| Does the system installation contract conform to the requirements of the State Home Improvement Contractor Law?\* Yes or No |
| Describe any system performance or electricity production guarantees: |
| Describe opt-out or early termination terms: |
| Must the customer continue to make payments in the event of an extended system shutdown? Yes or No |
| Will a filing at the Registry of Deeds be made pursuant to this system? Yes or No |
| Describe any protections for the customer in the event that the service provider goes out of business: |
| Have you and the customer discussed the condition of the roof and the potential for removing and reinstalling the array in the event that repair or replacement of the roof is needed? Yes or No |
|  |
| |  |  |  | | --- | --- | --- | | **KEY RESPONSIBILITIES CHECKLIST** | **PRIMARY INSTALLER / OWNER** | **CUSTOMER** | | System Operations and Maintenance |  |  | | Submission of Interconnection Application to Utility |  |  | | Securing Required Permits |  |  | | Obtaining Engineering Approvals |  |  | | Scheduling Inspections |  |  | | Participation in Inspections |  |  | | Application for SMART Program | **X** |  | | **OWNERSHIP OF INCENTIVES** | **PRIMARY INSTALLER / OWNER** | **CUSTOMER** | | Owner of SMART Incentive Payments | **X** |  | | Owner of Investment Tax Credit | **X** |  | | Owner of State/Local Tax Credits | **X** |  | |

\*Homeowners have certain rights and protections under the Massachusetts Home Improvement Contractor Law (M.G.L. Chapter 142A). To learn more about the law visit [www.mass.gov/consumer](http://www.mass.gov/consumer).

**NOTE:** A Renewable Energy Certificate (REC) represents the Environmental Attributes associated with one megawatt-hour of renewable energy as defined by Massachusetts law. RECs generated by the facilities participating in the SMART Program are transferred to the utility company in exchange for the incentive payments made to the facility owner under the program. Therefore, while you are not using the solar power generated by the facility, your involvement in the development of this facility does support solar development in Massachusetts and increase the amount of solar energy consumed by all electric ratepayers in the Commonwealth.

I, , hereby confirm that I have received and understand the above information. I further confirm that I have had a chance to ask questions of my provider and have received sufficient answers, if applicable.

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| Customer Signature | Date | |

**Relevant Links and Contact Information**

**Department of Energy Resources** | Website: [www.mass.gov/doer](http://www.mass.gov/doer) | Email: doer.smart@mass.gov

**Attorney General’s Office** | Website: <https://www.mass.gov/get-consumer-support>