



SMART Customer Disclosure Form

(Third Party Ownership)

The purpose of this form is to provide consumers with a straightforward, uniform, and transparent resource to evaluate potential solar transactions under the Solar Massachusetts Renewable Target (SMART) Program.

CUSTOMER INFORMATION	SYSTEM OWNER CONTACT INFORMATION
Customer Name:	Company:
Name on Electric Bill (if different):	Street Address:
Site Address:	City, State, Zip:
City, State, Zip:	Phone:
Phone:	Email:
Email:	
INSTALLER CONTACT INFORMATION	PRIMARY SERVICE CONTACT INFORMATION
Company:	Company:
Street Address:	Street Address:
City, State, Zip:	City, State, Zip:
Phone:	Phone:
Email:	Email:
POWER PURCHASE "PPA" AGREEMENT- DESIGN, COST, AND WARRANTY INFORMATION	
System Size (kW DC)	
System Size (kW AC):	
Will a battery be included for energy storage? Yes or No If yes, what is the size of the battery? (kW DC)	
Has a shading analysis been completed for the property? Yes or No	
How much potential solar production is expected to be lost due to shading? (%):	
Contract Effective Date with length of term (years):	
Option to Renew: Yes or No	
Starting Rate (\$/month or \$/kWh):	
Rate Increase Frequency (Monthly, Quarterly, Annually, etc.):	
Amount of Rate Increase (\$/month, \$/kWh, or percentage):	
Estimated Year One Production (kWh):	
Estimated Year One Payments (\$):	
Savings Requirement: What are the first-year savings? Show a comparison of the PPA rate to the current electrical supply rate (\$/per kWh):	
If you move, is the contract transferable? Yes or No If yes, where is the information located?	
Where in the contract is the warranty information located?	
OTHER INFORMATION	
Does the system installation contract conform to the requirements of the State Home Improvement Contractor Law?* Yes or No	
Describe any system performance or electricity production guarantees:	
Describe opt-out or early termination terms:	

Must the customer continue to make payments in the event of an extended system shutdown? Yes or No
Describe any protection(s) for the customer in the event of damage to the system:
Describe any protection(s) for the customer in the event that the service provider goes out of business:
Have you and the customer discussed the condition of the roof and the potential for removing and reinstalling the array in the event that repair, or replacement of the roof is needed? Yes or No

KEY RESPONSIBILITIES CHECKLIST	PRIMARY INSTALLER / OWNER	CUSTOMER
System Operations and Maintenance		
Submission of Interconnection Application to Utility		
Securing Required Permits		
Obtaining Engineering Approvals		
Scheduling Inspections		
Participation in Inspections		
Application for SMART Program	X	
OWNERSHIP OF INCENTIVES	PRIMARY INSTALLER / OWNER	CUSTOMER
Owner of SMART Incentive Payments	X	
Owner of Investment Tax Credit	X	
Owner of State/Local Tax Credits	X	

*Homeowners have certain rights and protections under the Massachusetts Home Improvement Contractor Law (M.G.L. Chapter 142A). To learn more about the law visit www.mass.gov/consumer.

NOTE: A Renewable Energy Certificate (REC) represents the Environmental Attributes associated with one megawatt-hour of renewable energy as defined by Massachusetts law. RECs generated by the facilities participating in the SMART Program are transferred to the utility company in exchange for the incentive payments made to the facility owner under the program. Therefore, while you are not using the solar power generated by the facility, your involvement in the development of this facility does support solar development in Massachusetts and increase the amount of solar energy consumed by all electric ratepayers in the Commonwealth.

I, _____, hereby confirm that I have received and understand the above information. I further confirm that I have had a chance to ask questions of my provider and have received sufficient answers, if applicable.

Customer Signature	Date
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Relevant Links and Contact Information

Department of Energy Resources | Website: www.mass.gov/doer | Email: doer.smart@mass.gov

Complaints and Grievances

If you have any questions or concerns, you should contact your installer. If the issue remains unresolved, please contact:

Attorney General's Office | Website: <https://www.mass.gov/get-consumer-support>