

CHARLES D. BAKER Governor

KARYN E. POLITO Lieutenant Governor

The Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Public Health Bureau of Environmental Health Community Sanitation Program 180 Beaman Street, West Boylston, MA 01583 Phone: 508-792-7880 Fax: 508-792-7706 TTY: 508-835-9796

MARYLOU SUDDERS Secretary

MONICA BHAREL, MD, MPH Commissioner

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March 20, 2017

Allison Hallett, Superintendent MCI Framingham 99 Loring Drive P.O. Box 9007 Framingham, MA 01701

Re: Facility Inspection - South Middlesex Correctional Center, Framingham

Dear Superintendent Hallett:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of South Middlesex Correctional Center on March 17, 2017 accompanied by Tony Montonari, Maintenance Supervisor, Steve Murga, EHSO, and Amy Medeiros, Community Sanitation Program. Violations noted during the inspection are listed below including 17 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

3rd FLOOR

Bathroom 3-3

No Violations Noted

Rooms

No Violations Noted

Command Post

No Violations Noted

Kitchenette

No Violations Noted

Classification Office

Closet 3-A

No Violations Noted

Office # 315

No Violations Noted

Office # 314

No Violations Noted

Office # 312

No Violations Noted

Office # 316

No Violations Noted

Bathroom 3-2

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, 1 toilet out-of-order

Closet 3-B

No Violations Noted

Closet 3-C

105 CMR 451.130* Plumbing: Missing drain cover on slop sink

Phone Area

No Violations Noted

Bathroom 3-1

105 CMR 451.123 Maintenance: Ceiling vent dusty

Closet 3-D

No Violations Noted

Closet 3-E

No Violations Noted

Closet 3-F

No Violations Noted

2nd FLOOR

Office # 249

No Violations Noted

Rooms

No Violations Noted

Closet 2-H

No Violations Noted

Closet 2-G

No Violations Noted

Closet 2-F

Bathroom 2-4

105 CMR 451.123 Maintenance: Wall vent dusty

Phone Area

No Violations Noted

Bathroom 2-3

105 CMR 451.123 Maintenance: Wall vent dusty

Closet 2-E

No Violations Noted

Closet 2-D

No Violations Noted

Closet 2-C

No Violations Noted

Kitchenette

No Violations Noted

Unit Team Office

No Violations Noted

Command Post

No Violations Noted

Bathroom 2-2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water at left sink not working

Bathroom 2-1

No Violations Noted

Closet 2-A

No Violations Noted

1st FLOOR

Administration Area

Superintendent's Office

No Violations Noted

Conference Room

No Violations Noted

Janitor's Closet

No Violations Noted

IPS

No Violations Noted

Deputy Assistant's Office

Records

No Violations Noted

Director of Treatment

No Violations Noted

Treasurer's Office

105 CMR 451.353

Interior Maintenance: Ceiling vent blocked

Operations

No Violations Noted

ACA Office

No Violations Noted

Women's Bathroom

No Violations Noted

Men's Bathroom

No Violations Noted

Visiting Area

Inmate (Men's) Bathroom

No Violations Noted

Visitor's (Women's) Bathroom

No Violations Noted

Electrical Closets

No Violations Noted

Vending Machine Area

No Violations Noted

Holding Cell

No Violations Noted

Control Center

Shift Commander's Office

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator temperature recorded at 50°F

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

Security Equipment Room

No Violations Noted

Refrigerator Room

105 CMR 451.353 Interior Maintenance: Refrigerator missing a handle
105 CMR 451.353 Interior Maintenance: Light not functioning in refrigerator

Remaining Facility

Meeting Room

No Violations Noted

Classroom # 1

No Violations Noted

Training Room

No Violations Noted

Exam Room

No Violations Noted

Closet 1-A

No Violations Noted

Records Room

No Violations Noted

Closet 1-B

No Violations Noted

Lab

No Violations Noted

Medical Services (HSU)

No Violations Noted

Medical Room (in HSU)

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink leaking

Telephone Room

No Violations Noted

Parole

No Violations Noted

Dental Office

No Violations Noted

Work Release Office

No Violations Noted

Multi-Purpose Room # 2

No Violations Noted

Mental Health Office

No Violations Noted

Toxic Caustic Room

105 CMR 451.350* Structural Maintenance: Ceiling damaged

Medical Waste Storage (in Toxic Caustic Room)

Laundry

No Violations Noted

Chaplain's Office

No Violations Noted

Library

No Violations Noted

Hair Salon

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink leaking

Closet 1-C

No Violations Noted

Closet 1-D

No Violations Noted

Classroom # 2

No Violations Noted

Closet 1-E

No Violations Noted

Re-Entry Office

No Violations Noted

Staff Locker Room

105 CMR 451.123 Maintenance: Wall vent dusty

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

Classroom # 3

No Violations Noted

Break Room

No Violations Noted

BASEMENT

Dining Area

FC 4-502.13(B) Maintenance and Operation, Utensils: Bulk milk dispenser tube not cut at a

diagonal

Main Kitchen

FC 6-501.12(A)* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings

observed throughout the entire kitchen

FC 4-501.11(B)* Maintenance and Operation, Equipment: Equipment components not maintained in a

state of good repair, warmer gaskets damaged

FC 6-201.16(A)* Design, Construction, and Installation; Cleanability: Ceiling covering not easily

cleanable, ceiling paint peeling in prep area

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in

good repair, sink leaking near serving line

Dishwasher Area

FC 4-204-113(A)* Design and Construction, Functionality: Data plates not reading an accurate temperature

on warewashing machine

FC 6-201.16(A)* Design, Construction, and Installation; Cleanability: Ceiling covering not easily

cleanable, ceiling paint peeling

FC 6-501.12(A)* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings

observed

Dishwasher Storage Area

FC 6-501.12(A)* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings

observed

Toxic Caustic Room

FC 6-501.12(A)* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings

observed

Loading Dock

FC 6-501.12(A)* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings

observed

FC 6-202.15(A)(2)* Design, Construction, and Installation; Functionality: Outer door not weather and

vermin tight

Walk-in Freezer

No Violations Noted

Walk-in Refrigerator

No Violations Noted

Dry Goods

FC 6-501.12(A)* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings

observed under shelving

Office Supply Room

105 CMR 590.003(A)(4) Supervision: No prominently posted food safety certification

105 CMR 590.009(G)(3)(b)(1) Special Requirements: Food Allergen Awareness Training, no prominently posted food

allergen awareness training certificate

Long Term Storage

105 CMR 451.383(B) Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building

Code provisions for fire safety, boxes stored within 18 inches of the ceiling

Kitchen Bathroom

No Violations Noted

FACP Room

No Violations Noted

Boiler Room

No Violations Noted

House Manager's Office

No Violations Noted

Lock Shop

105 CMR 451.353 Interior Maintenance: Mold observed on pipes

Inmate Boutique

No Violations Noted

Recreational Room

No Violations Noted

Ventilation Room (Fan Room)

No Violations Noted

Gym

No Violations Noted

Mop Closet (across from Gym)

No Violations Noted

Property (large)

No Violations Noted

Property

105 CMR 451.360* Protective Measures: Building not protected against infestation, rodent dropping observed

Warehouse

105 CMR 451.360* Protective Measures: Building not protected against infestation, rodent dropping observed

Tool Crib

No Violations Noted

FAMILY RE-UNIFICATION HOUSE

1st Floor

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, cold water faucet missing stopper

2nd Floor

No Violations Noted

Bathroom

No Violations Noted

Hallway

No Violations Noted

Classroom

No Violations Noted

Office

105 CMR 451.200* Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

Basement

No Violations Noted

EXTERIOR

No Violations Noted

GARAGE

Observations and Recommendations

- 1. The inmate population was 129 at the time of inspection.
- 2. At the time of inspection, the Department recommended numbering all showers throughout the institution. This will assist the Department and Department of Correction employees to better recognize where issues exist.
- 3. While reviewing the facility's policies and procedures for compliance with 105 CMR 480.000, the Department observed the list of individuals trained to handle medical and biological waste to be out of date. This list of individuals must remain accurate at all times to ensure the safe and timely handling of medical and biological waste.
- 4. The showers in the Staff Locker Room are not in use.
- 5. The porches on the 2nd and 3rd floor are not in use, the access to them has been restricted.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Amy-Riordan, MPH

Environmental Analyst, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEH

Timothy Miley, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Lynn Lizotte, Deputy Superintendent

Steve Murga, EHSO

Michael Blanchard, MS, REHS, Director, Framingham Board of Health

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Jennifer Gaffney, Director, Policy Development and Compliance Unit