

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

March 25, 2016

Paul Henderson, Superintendent

MCI Framingham

99 Loring Drive

P.O. Box 9007

Framingham, MA 01701

Re: Facility Inspection – South Middlesex Correctional Center, Framingham

Dear Superintendent Henderson:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the South Middlesex Correctional Center on March 21, 2016 accompanied by Tony Montonari, Maintenance Supervisor, Steve Levangie, EHSO, and Scott Koczela, Community Sanitation Program. Violations noted during the inspection are listed below including 41 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**3rd FLOOR**

*Bathroom 3-3*

105 CMR 451.123\* Maintenance: Caulking moldy in shower # 1 and 2

105 CMR 451.123\* Maintenance: Floor paint peeling in shower # 1 and 2

*Bathroom 3-2*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 3

105 CMR 451.130 Hot Water: Shower water temperature recorded at 1180F in shower # 1

105 CMR 451.123\* Maintenance: Wall damaged in shower # 4

*Bathroom 3-1*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2, 3, and 4

105 CMR 451.123 Maintenance: Soap scum on floors in shower # 2, 3, and 4

105 CMR 451.123\* Maintenance: Wall paint peeling shower # 2 and 4

*Command Post*

No Violations Noted

*Office # 316*

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling

*Office # 314*

FC 4-602.12(B) Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

*Rooms*

105 CMR 451.353 Interior Maintenance: Door handle missing on room # 324

105 CMR 451.353 Interior Maintenance: Wall unfinished in room # 306

*Porch*

Unable to Inspect – Not in Use

*Phone Area*

No Violations Noted

*Closet 3-A*

No Violations Noted

*Closet 3-B*

No Violations Noted

*Closet 3-C*

105 CMR 451.130 Plumbing: No backflow preventer on slop sink

*Closet 3-D*

No Violations Noted

*Closet 3-E*

No Violations Noted

*Closet 3-F*

No Violations Noted

**2nd FLOOR**

*Bathroom 2-4*

105 CMR 451.123\* Maintenance: Wall vent dusty

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2, 3, and 4

105 CMR 451.123\* Maintenance: Floor paint peeling in shower # 3 and 4

105 CMR 451.123 Maintenance: Floor paint peeling in shower # 2

105 CMR 451.123 Maintenance: Wall paint peeling in shower # 4

105 CMR 451.123 Maintenance: Soap scum on floors in shower # 2, 3, and 4

*Bathroom 2-3*

105 CMR 451.123 Maintenance: Floor paint peeling in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Wall paint peeling in shower # 1 and 2

105 CMR 451.123 Maintenance: Soap scum on shower curtains in shower # 1, 2, and 3

*Bathroom 2-2*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Caulking moldy in shower # 1 and 2

105 CMR 451.123\* Maintenance: Soap scum on shower curtains in shower # 1 and 2

105 CMR 451.123 Maintenance: Floor paint peeling in shower # 1 and 2

105 CMR 451.123\* Maintenance: Shower # 1 and 2 dirty, grime build-up

*Bathroom 2-1*

105 CMR 451.123\* Maintenance: Caulking moldy in shower # 1, 2, and 3

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink fixture loose at sink # 2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 2 leaking

*Closet 2-A*

No Violations Noted

*Closet 2-C*

No Violations Noted

*Closet 2-D*

No Violations Noted

*Closet 2-E*

No Violations Noted

*Closet 2-F*

No Violations Noted

*Closet 2-G*

No Violations Noted

*Closet 2-H*

No Violations Noted

*Phone Area*

No Violations Noted

*Porch*

Unable to Inspect – Not in Use

*Unit Team Office*

No Violations Noted

*Command Post*

No Violations Noted

*Rooms*

105 CMR 451.331\* Radiators and Heating Pipes: Pipes not properly insulated in room # 247

*Office # 249*

No Violations Noted

**1st FLOOR**

**Administration Area**

*Conference Room*

No Violations Noted

*Break Area*

No Violations Noted

*Superintendent’s Office*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Mop stored against the wall

*Deputy’s Office*

No Violations Noted

*IPS*

No Violations Noted

*Director of Classification’s Office*

No Violations Noted

*Treasurer’s Office*

No Violations Noted

*Women’s Bathroom*

No Violations Noted

*Men’s Bathroom*

No Violations Noted

**Visiting Area**

*Inmate (Men’s) Bathroom*

No Violations Noted

*Visitor’s (Women’s) Bathroom*

No Violations Noted

*Electrical Closet*

No Violations Noted

*Vending Machine Area*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, bubbler not working

**Holding Cell**

No Violations Noted

**Control Center**

*Security Equipment Room*

No Violations Noted

*Refrigerator Room*

FC 3-501.16(B) Limitation of Growth of Organisms, Temperature and Time Control: Refrigerator temperature recorded at 480F

*Shift Commander’s Office*

FC 4-602.12(B) Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

**Remaining Facility**

*Meeting Room*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

*Classroom # 1*

No Violations Noted

*Training Room*

No Violations Noted

*Exam Room*

No Violations Noted

*Closet 1-A*

No Violations Noted

*Records Room*

No Violations Noted

*Closet 1-B*

No Violations Noted

*Multi-Purpose Room # 1*

No Violations Noted

*Medical Services (HSU)*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

*Medical Room (in HSU)*

No Violations Noted

*Telephone Room*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

*Parole Office*

No Violations Noted

*Dental Office*

No Violations Noted

*Work Release Office*

No Violations Noted

*Multi-Purpose Room # 2*

No Violations Noted

*Mental Health Office*

105 CMR 451.353 Interior Maintenance: Missing ceiling tiles

*Toxic Caustic Room*

105 CMR 451.350 Structural Maintenance: Ceiling damaged

*Medical Waste Storage (in Toxic Caustic Room)*

No Violations Noted

*Laundry*

105 CMR 451.353 Interior Maintenance: Washer # 4 out-of-order

105 CMR 451.353 Interior Maintenance: Dryer # 5 out-of-order

*Chaplain’s Office*

105 CMR 451.353 Interior Maintenance: Some ceiling tiles missing

105 CMR 451.353 Interior Maintenance: Some ceiling tile water stained

*Library*

No Violations Noted

*Hair Salon*

No Violations Noted

*Closet 1-C*

No Violations Noted

*Closet 1-D*

No Violations Noted

*Classroom # 2*

No Violations Noted

*Closet 1-E*

No Violations Noted

*Re-Entry Office*

No Violations Noted

*Staff Locker Room*

105 CMR 451.123 Maintenance: Shower # 1-3 dirty

*Classroom # 3*

No Violations Noted

*Break Room*

105 CMR 451.353 Interior Maintenance: Cabinet door damaged

105 CMR 451.353 Interior Maintenance: Counter top damaged

**BASEMENT**

**Dining Area**

No Violations Noted

**Main Kitchen**

FC 4-601.11(c)\* Cleaning of Equipment and Utensils, Objective: Non-food contact surface dirty, can opener dirty

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, door gaskets damaged on refrigerator # 9

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed behind 3-bay sink and refrigerators

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, wall underneath 3-bay sink was not in tact

FC 3-501.16(A) Limitation of Growth of Organisms, Temperature and Time Control: Potentially hazardous food not held at the proper hot holding temperature, meatballs recorded at 1160F

**Dishwasher Area**

FC 4-901.11(A) Protection of Clean Items, Drying: Clean and sanitized trays not allowed to air dry fully

FC 5-202.13 Plumbing System, Design: Missing air gap on pipe under dishwasher

FC 4-204-113(A) Design and Construction, Functionality: Data plates not reading an accurate temperature on warewashing machine

*Dishwasher Storage Area*

FC 4-102.11(B)(2)\* Materials for Construction and Repair; Multiuse: Unused single-service article not protected against contamination, utensils left uncovered

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed

FC 3-305.11(A)(3) Preventing Contamination from Premises: Cups stored on the floor

*Toxic Caustic Room*

105 CMR 451.353\* Interior Maintenance: Window sill dirty

FC 7-101.11 Poisonous or Toxic Materials; Original Containers: Cleaning chemicals not labeled properly, original manufactures label missing

**Loading Dock**

FC 6-201.11\* Design, Construction and Installation: Floor not easily cleanable, floor paint peeling

FC 6-202.15(A)(2) Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight

*Walk-in Freezer*

No Violations Noted

*Walk-in Refrigerator*

FC 3-305.11(A)(2) Preventing Contamination from Premises: Food exposed to dust, fans in cooler dusty

*Dry Goods*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed in banana box and under shelving

*Office Supply Room*

No Violations Noted

*Long Term Storage*

No Violations Noted

*Kitchen Bathroom*

No Violations Noted

*FACP Room*

No Violations Noted

*Boiler Room*

No Violations Noted

*Maintenance Office*

No Violations Noted

*Lock Shop*

No Violations Noted

*Inmate Boutique*

No Violations Noted

*Recreational Room*

No Violations Noted

*Ventilation Room (Fan Room)*

No Violations Noted

*Gym*

105 CMR 451.353\* Interior Maintenance: Unlabeled chemical bottle

*Mop Closet (across from Gym)*

No Violations Noted

*Property*

No Violations Noted

*Dead Records*

No Violations Noted

*Warehouse*

No Violations Noted

*Tool Crib*

No Violations Noted

**FAMILY RE-UNIFICATION HOUSE**

**1st Floor**

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water faucet missing stopper

**2nd Floor**

No Violations Noted

*Bathroom*

No Violations Noted

*Hallway*

No Violations Noted

*Classroom*

No Violations Noted

*Office*

No Violations Noted

**Basement**

105 CMR 451.360 Protective Measures: Excessive amounts of insects observed at entrance of basement

**EXTERIOR**

No Violations Noted

**GARAGE**

105 CMR 451.126 Hot Water: Hot water temperature recorded at 660F in bathroom

**Observations and Recommendations**

1. The inmate population was 119 at the time of inspection.
2. The Department recommends numbering the showers throughout the institution.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/%7Edms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Amy Riordan, MPH

Environmental Analyst, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEH

Jay Youmans, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Carol Higgins O’Brien, Commissioner, DOC

Lisa Jackson, Deputy Superintendent

Steve Levangie, EHSO

Michael Blanchard, Director, Framingham Board of Health

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Jennifer Gaffney, Director, Policy Development and Compliance Unit