

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

April 3, 2019

Allison Hallett, Superintendent

MCI Framingham

99 Loring Drive

P.O. Box 9007

Framingham, MA 01701

Re: Facility Inspection – South Middlesex Correctional Center, Framingham

Dear Superintendent Hallett:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the South Middlesex Correctional Center on March 26, 2019 accompanied by Steve Murga, Environmental Health and Safety Officer and Tony Montonari, Maintenance Supervisor. Violations noted during the inspection are listed below including 17 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**3rd FLOOR**

*Hallway*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged outside of bathroom 3-2

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, bubbler not working in hallway

*Bathroom 3-3*

No Violations Noted

*Cells*

105 CMR 451.353\* Interior Maintenance: Ceiling damaged in cell # 337

105 CMR 451.353\* Interior Maintenance: Window shade damaged in cell # 334

*Maintenance Office # 309*

No Violations Noted

*Command Post*

No Violations Noted

*Classification Office*

No Violations Noted

*Kitchenette*

No Violations Noted

*Office # 316*

No Violations Noted

*Closet 3-A*

No Violations Noted

*Office # 312, 313, and 315*

No Violations Noted

*Office # 314*

105 CMR 451.353 Interior Maintenance: Window shade damaged

*Bathroom 3-2*

105 CMR 451.130 Hot Water: Shower water temperature recorded at 1210F in shower # 3

*Closet 3-B*

No Violations Noted

*Slop Sink 3-C*

No Violations Noted

*Phone Area*

No Violations Noted

*Bathroom 3-1*

105 CMR 451.123 Maintenance: Shower # 4 generally dirty

*Slop Sink 3-D*

No Violations Noted

*Closet 3-E*

No Violations Noted

*Cleaning Utilities*

No Violations Noted

**2nd FLOOR**

*Office # 249*

No Violations Noted

*Cells*

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 228, 245, and 246

105 CMR 451.103\* Mattresses: Mattress damaged in cell # 221

105 CMR 451.103 Mattresses: Mattress damaged in cell # 204 and 230

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 235 and 242

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 239, 240, and 248

105 CMR 451.353 Interior Maintenance: Window shade damaged in cell # 220 and 236

*Cleaning Utilities*

No Violations Noted

*Closet 2-G*

No Violations Noted

*Closet 2-F*

No Violations Noted

*Bathroom 2-4*

105 CMR 451.130 Hot Water: Shower water temperature recorded at 1260F in shower # 3

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1380F in sink # 1

*Phone Area*

No Violations Noted

*Closet 2-D*

No Violations Noted

*Closet 2-C*

No Violations Noted

*Bathroom 2-3*

105 CMR 451.153\* Interior Maintenance: Ceiling paint damaged outside bathroom

*Closet 2-E*

No Violations Noted

*Kitchenette*

No Violations Noted

*Unit Team Office*

No Violations Noted

*Command Post # 227*

No Violations Noted

*Bathroom 2-2*

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 2

105 CMR 451.123 Maintenance: Shower # 1 and 2 generally dirty

105 CMR 451.123 Maintenance: Walls and floors stained brown in shower # 1 and 2

*Bathroom 2-1*

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing in shower # 1

105 CMR 451.123 Maintenance: Walls and floors stained brown in shower # 3

*Closet 2-A*

No Violations Noted

**1st FLOOR**

**Administration Area**

*Deputy’s Office*

No Violations Noted

*Conference Room # 2*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*IPS # 4*

No Violations Noted

*Deputy Assistant’s Office # 3*

No Violations Noted

*Records # 5*

No Violations Noted

*Director of Treatment # 7*

No Violations Noted

*Treasurer’s Office # 6*

No Violations Noted

*Operations # 8*

No Violations Noted

*ACA Office # 9*

No Violations Noted

*Female Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1370F

*Male Bathroom*

No Violations Noted

**Visiting Area**

*Inmate Bathroom*

No Violations Noted

*Visitor’s (Female) Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1370F

*Electrical Closets*

No Violations Noted

*Vending Machine Area*

No Violations Noted

**Holding Cell**

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at sink

**Control Center**

*Shift Commander’s Office*

No Violations Noted

*Security Equipment Room*

No Violations Noted

*Refrigerator Room*

No Violations Noted

**Remaining Facility**

*Meeting Room (# 11)*

No Violations Noted

*Classroom # 1(#12)*

No Violations Noted

*Training Room*

No Violations Noted

*Physical Therapy (#16)*

No Violations Noted

*Treatment Room (#18)*

No Violations Noted

*Closet 1-A*

No Violations Noted

*Medical Exam Room (#14)*

No Violations Noted

*Parole (#13)*

105 CMR 451.353 Interior Maintenance: Heater not secured to wall

*Closet 1-B*

No Violations Noted

*Medical Room (in HSU)*

No Violations Noted

*Medical Services (HSU #15)*

No Violations Noted

*Room # 20*

No Violations Noted

*Telephone Room (#17)*

No Violations Noted

*Dental Office (#22)*

No Violations Noted

*Work Release Office (#19)*

No Violations Noted

*Multi-Purpose Room # 2 (#24)*

No Violations Noted

*Mental Health Office (#21)*

No Violations Noted

*Toxic Caustic Room*

105 CMR 451.353\* Interior Maintenance: Ceiling water damaged and unfinished

*Medical Waste Storage (in Toxic Caustic Room)*

No Violations Noted

*Chaplain’s Office (#26)*

No Violations Noted

*Laundry (#23)*

No Violations Noted

*Library (#28)*

No Violations Noted

*Hair Salon (#25)*

No Violations Noted

*Closet 1-C*

No Violations Noted

*Closet 1-D*

No Violations Noted

*Classroom # 2 (#30)*

No Violations Noted

*Closet 1-E*

No Violations Noted

*Room # 32*

No Violations Noted

*Staff Locker Room (#27)*

105 CMR 451.123 Maintenance: Shower # 1-3 generally dirty

*Classroom # 3 (#34)*

No Violations Noted

*Break Room*

105 CMR 451.353\* Interior Maintenance: Mouse droppings observed

**BASEMENT**

**Dining Area**

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, pipe insulation damaged

**Main Kitchen**

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, mouse droppings observed

FC 4-501.12 Maintenance and Operation, Equipment: Cutting surfaces damaged and no longer easily cleanable, cutting boards severely damaged

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, 3-compartment sink leaking

FC 4-601.11(A) Cleaning of Equipment and Utensils: Equipment not cleaned properly, can opener dirty

**Dishwasher Area**

No Violations Noted

*Dishwasher Storage Area*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, pipe insulation damaged

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, pipe leaking

*Toxic Caustic Room*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, mouse droppings observed

**Loading Dock**

FC 6-202.15(A)(3) Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight

*Walk-in Freezer*

No Violations Noted

*Walk-in Refrigerator*

FC 3-501.17(A) Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Refrigerated time/temperature control for safety food prepared onsite not discarded within 7 days, meatballs not properly discarded

*Dry Goods*

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, mouse droppings observed

*Long Term Storage*

105 CMR 451.353 Interior Maintenance: Mouse droppings observed

*IPS Evidence*

No Violations Noted

*Kitchen Bathroom*

No Violations Noted

*Electrical Room*

No Violations Noted

*Generator Room*

No Violations Noted

*Office Supply/Storage*

No Violations Noted

*Lock Shop*

No Violations Noted

*Property Storage*

No Violations Noted

*Recreational Room*

No Violations Noted

*Ventilation Room (Fan Room)*

No Violations Noted

*Gym*

No Violations Noted

*Mop Closet (across from Gym)*

No Violations Noted

*Property (large)*

105 CMR 451.353 Interior Maintenance: Mouse droppings observed

*Inmate Boutique and Property*

105 CMR 451.353\* Interior Maintenance: Mouse droppings observed

*Warehouse*

105 CMR 451.353\* Interior Maintenance: Mouse droppings observed

105 CMR 451.353 Interior Maintenance: Dead mouse observed in trap

*Tool Crib*

No Violations Noted

**FAMILY RE-UNIFICATION HOUSE**

**1st Floor**

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, kitchen cold water faucet missing a stopper

105 CMR 451.103 Mattresses: Mattress damaged in master bedroom

**2nd Floor**

No Violations Noted

*Bathroom*

No Violations Noted

*Hallway*

No Violations Noted

*Classroom*

No Violations Noted

*Office*

No Violations Noted

**Basement**

No Violations Noted

**EXTERIOR**

No Violations Noted

**GARAGE**

105 CMR 451.126 Hot Water: Hot water temperature recorded at 980F in bathroom

**Observations and Recommendations**

1. The inmate population was 80 at the time of inspection.
2. The Department was informed the ceiling on the 2nd floor has asbestos containing material. Any work that is conducted on this ceiling must be done in accordance with 310 CMR 7.0 and 453 CMR 6.0.
3. Water filtration units have been installed on the 2nd and 3rd floor for inmates to utilize.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Riordan, MPH Field Supervisor, EA III, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH

Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

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