



The Commonwealth of Massachusetts  
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October 25, 2018

Allison Hallett, Superintendent  
MCI Framingham  
99 Loring Drive  
P.O. Box 9007  
Framingham, MA 01701

Re: Facility Inspection – South Middlesex Correctional Center, Framingham

Dear Superintendent Hallett:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the South Middlesex Correctional Center on October 17, 2018 accompanied by Steve Murga, Environmental Health and Safety Officer and Tony Montonari, Maintenance Supervisor. Violations noted during the inspection are listed below including 11 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

**3<sup>rd</sup> FLOOR**

*Hallway*

105 CMR 451.353	Interior Maintenance: Ceiling bubbling outside of bathroom 3-2
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, bubbler not working in hallway

*Bathroom 3-3*

105 CMR 451.123	Maintenance: Ceiling vent dusty
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*Cells*

105 CMR 451.353*	Interior Maintenance: Ceiling damaged in cell # 337
105 CMR 451.103	Mattresses: Mattress damaged in cell # 319

*Maintenance Office # 309*

No Violations Noted

*Command Post*

No Violations Noted

*Classification Office*

No Violations Noted

*Kitchenette*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, lights not shatter resistant

*Office # 316*

No Violations Noted

*Closet 3-A*

No Violations Noted

*Office # 312-315*

No Violations Noted

*Bathroom 3-2*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower # 3 leaking

*Closet 3-B*

No Violations Noted

*Slop Sink 3-C*

No Violations Noted

*Phone Area*

No Violations Noted

*Bathroom 3-1*

105 CMR 451.123

Maintenance: Ceiling vent dusty

*Slop Sink 3-D*

No Violations Noted

*Closet 3-E*

No Violations Noted

*Closet 3-F*

No Violations Noted

**2<sup>nd</sup> FLOOR**

*Office # 249*

No Violations Noted

*Cells*

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 228, 245, and 246

105 CMR 451.103\*

Mattresses: Mattress damaged in cell # 237

105 CMR 451.103

Mattresses: Mattress damaged in cell # 206, 215, 218, 221, 222, 223, and 225

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 235 and 242

105 CMR 451.353

Interior Maintenance: Window shade damaged in cell # 252

105 CMR 451.331

Radiators and Heating Pipes: Pipes not properly insulated, insulation damaged in cell # 237

*Closet 2-II*

No Violations Noted

<i>Closet 2-G</i>	No Violations Noted
<i>Closet 2-F</i>	No Violations Noted
<i>Bathroom 2-4</i> 105 CMR 451.130 105 CMR 451.153	Plumbing: Plumbing not maintained in good repair, sink # 2 out-of-order Maintenance: Ceiling cracked in shower area
<i>Phone Area</i>	No Violations Noted
<i>Closet 2-D</i>	No Violations Noted
<i>Closet 2-C</i>	No Violations Noted
<i>Bathroom 2-3</i> 105 CMR 451.153*	Interior Maintenance: Ceiling paint bubbling outside bathroom
<i>Closet 2-E</i>	No Violations Noted
<i>Kitchenette</i>	No Violations Noted
<i>Unit Team Office</i>	No Violations Noted
<i>Command Post # 227</i>	No Violations Noted
<i>Bathroom 2-2</i> 105 CMR 451.123 105 CMR 451.130 105 CMR 451.130 105 CMR 451.123	Maintenancce: Floor paint damaged in shower # 2 Plumbing: Plumbing not maintained in good repair, cold water not working on sink # 1 Plumbing: Plumbing not maintained in good repair, missing drain cover in shower # 1 Maintenance: Ceiling vent dusty in shower # 1
<i>Bathroom 2-1</i> 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123	Maintenance: Right sink loose Maintenance: Floor paint damaged in shower # 2 Maintenance: Ceiling vent dusty
<i>Closet 2-A</i>	No Violations Noted

## **1<sup>ST</sup> FLOOR**

### **Administration Area**

*Deputy's Office*

No Violations Noted

*Conference Room # 2*

No Violations Noted

*Janitor's Closet*

No Violations Noted

*IPS # 4*

No Violations Noted

*Deputy Assistant's Office # 3*

No Violations Noted

*Records # 5*

No Violations Noted

*Director of Treatment # 7*

No Violations Noted

*Treasurer's Office # 6*

No Violations Noted

*Operations # 8*

No Violations Noted

*ACA Office # 9*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

### **Visiting Area**

*Inmate (Male) Bathroom*

No Violations Noted

*Visitor's (Female) Bathroom*

105 CMR 451.123

Maintenance: Ceiling vent dusty

*Electrical Closets*

105 CMR 451.353

Interior Maintenance: Mouse droppings observed

*Vending Machine Area*

No Violations Noted

### **Holding Cell**

No Violations Noted

**Control Center***Shift Commander's Office*

No Violations Noted

*Security Equipment Room*

No Violations Noted

*Refrigerator Room*

No Violations Noted

**Remaining Facility***Meeting Room*

No Violations Noted

*Classroom # 1*

Unable to Inspect - Occupied

*Training Room*

No Violations Noted

*Exam Room*

No Violations Noted

*Closet I-A*

No Violations Noted

*Treatment Room*

No Violations Noted

*Parole*

No Violations Noted

*Closet I-B*

No Violations Noted

*Medical Room (in HSU)*

No Violations Noted

*Medical Services (HSU)*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 99°F

105 CMR 451.125

Drinking Water: Water coming out of the faucet was brown

*Multi-Purpose Room # 1*

No Violations Noted

*Telephone Room*

No Violations Noted

*Dental Office*

No Violations Noted

*Work Release Office*

No Violations Noted

<i>Multi-Purpose Room # 2</i>	No Violations Noted
<i>Mental Health Office</i>	No Violations Noted
<i>Toxic Caustic Room</i>	
105 CMR 451.353	Interior Maintenance: Ceiling water damaged and unfinished
105 CMR 451.353	Interior Maintenance: Wall paint peeling off of the wall
<i>Medical Waste Storage (in Toxic Caustic Room)</i>	
105 CMR 480.425(A)	Tracking Medical or Biological Waste for Treatment: Generator did not confirm the shipment was received by the treatment facility within 30 days on an approved tracking form
105 CMR 480.425(B)	Tracking Medical or Biological Waste for Treatment: Generator did not report to the Department that a completed medical waste tracking form was not received within 30 days
<i>Chaplain's Office</i>	No Violations Noted
<i>Laundry</i>	
105 CMR 451.353*	Interior Maintenance: One washing machine out-of-order
105 CMR 451.353	Interior Maintenance: One dryer out-of-order
<i>Library</i>	No Violations Noted
<i>Hair Salon</i>	No Violations Noted
<i>Closet 1-C</i>	No Violations Noted
<i>Closet 1-D</i>	No Violations Noted
<i>Classroom # 2</i>	No Violations Noted
<i>Closet 1-E</i>	No Violations Noted
<i>Staff Locker Room</i>	No Violations Noted
<i>Classroom # 3</i>	No Violations Noted
<i>Break Room</i>	
105 CMR 451.353	Interior Maintenance: Mouse droppings observed

## **BASEMENT**

### **Dining Area**

FC 6-501.11\*

Maintenance and Operation; Repairing: Facility not in good repair, hole in wall near radiator

### **Main Kitchen**

FC 3-304.14(B)(2)\*

FC 6-501.11\*

Preventing Contamination from Linens: Wet cloth not stored in sanitizer bucket

Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged behind 2-compartment sink

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, mouse droppings observed

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, ceiling paint damaged above tray storage

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, wall fan dusty

### **Dishwasher Area**

No Violations Noted

### *Dishwasher Storage Area*

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, pipe insulation damaged

### *Toxic Caustic Room*

FC 6-501.11\*

FC 6-501.12(A)

Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged

Maintenance and Operation; Cleaning: Facility not cleaned properly, mouse droppings observed

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, window sill dirty

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged

### **Loading Dock**

#### *Walk-in Freezer*

No Violations Noted

#### *Walk-in Refrigerator*

No Violations Noted

#### *Dry Goods*

FC 6-501.11\*

FC 6-501.12(A)

Maintenance and Operation; Repairing: Facility not in good repair, floor paint damaged

Maintenance and Operation; Cleaning: Facility not cleaned properly, mouse droppings observed

#### *Office Supply Room*

No Violations Noted

#### *Long Term Storage*

No Violations Noted

#### *Kitchen Bathroom*

No Violations Noted

#### *Electrical Room*

No Violations Noted

<i>Generator Room</i>	No Violations Noted
<i>House Manager's Office</i>	No Violations Noted
<i>Lock Shop</i>	No Violations Noted
<i>Property Storage</i>	No Violations Noted
<i>Recreational Room</i> 105 CMR 451.353	Interior Maintenance: Standing water observed
<i>Ventilation Room (Fan Room)</i>	No Violations Noted
<i>Gym</i>	No Violations Noted
<i>Mop Closet (across from Gym)</i>	No Violations Noted
<i>Property (large)</i>	No Violations Noted
<i>Inmate Boutique</i> 105 CMR 451.353	Interior Maintenance: Mouse droppings observed
<i>Warehouse</i> 105 CMR 451.353	Interior Maintenance: Mouse droppings observed
<i>Tool Crib</i>	No Violations Noted

**FAMILY RE-UNIFICATION HOUSE**

<b>1<sup>st</sup> Floor</b> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, kitchen cold water faucet missing a stopper
<b>2<sup>nd</sup> Floor</b>	No Violations Noted
<i>Bathroom</i>	No Violations Noted
<i>Hallway</i>	No Violations Noted
<i>Classroom</i>	No Violations Noted
<i>Office</i>	No Violations Noted



**Basement**

No Violations Noted

**EXTERIOR**

No Violations Noted

**GARAGE**

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 82 at the time of inspection.
2. The Department remains concerned with the water discoloration at your facility. In my letter dated September 25, 2018 specific policies and procedures relative to South Middlesex Correctional Center were requested. Please provide the procedures in place at your facility to ensure the water quality at the facility is monitored, such policies would include but aren't limited to:
  - a) Routine water monitoring within the facility;
  - b) Water test results; and
  - c) Protocols in place to provide potable water should the testing results fall below DEP minimum standards.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail Food". Then under "Regulations" click "2013 Food Code Merged with 105 CMR 590 and 2013 Food Code"

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Processing". Then under "Regulations" click "105 CMR 500.000: Good Manufacturing Practices for Food"

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Riordan, MPH  
Field Supervisor, EA III, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH  
Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC (electronic copy)  
Lynn Lizotte, Deputy Superintendent (electronic copy)  
Steve Murga, EHSO (electronic copy)  
Sam Wong, PhD, REHS/RS, Director, Framingham Health Department (electronic copy)  
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