



The Commonwealth of Massachusetts
 Executive Office of Health and Human Services
 Department of Public Health
 Bureau of Environmental Health
 Community Sanitation Program
 67 Forest Street, Suite # 100
 Marlborough, MA 01752
 Phone: 617-695-7446

CHARLES D. BAKER
 Governor

KARYN E. POLITO
 Lieutenant Governor

MARYLOU SUDDERS
 Secretary

MONICA BHAREL, MD, MPH
 Commissioner

Tel: 617-624-6000
 www.mass.gov/dph

October 29, 2019

Suzanne Thibault, Superintendent
 MCI Framingham
 99 Loring Drive
 P.O. Box 9007
 Framingham, MA 01701

(electronic copy)

Re: Facility Inspection – South Middlesex Correctional Center, Framingham

Dear Superintendent Thibault:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the South Middlesex Correctional Center on October 25, 2019 accompanied by Sam Souza, Environmental Health and Safety Officer and Tony Montonari, Maintenance Supervisor. Violations noted during the inspection are listed below including 13 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Amy Riordan, MPH
 Field Supervisor, EA III, CSP, BEH

- cc: Monica Bharel, MD, MPH, Commissioner, DPH
 Jana Ferguson, Director, BEH
 Steven Hughes, Director, CSP, BEH
 Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
 Carol A. Mici, Commissioner, DOC (electronic copy)
 Thomas Turco, Secretary, EOPSS (electronic copy)
 Nelson Alves, Director, Policy Development and Compliance Unit (electronic copy)
 Sam Souza, EHSO (electronic copy)
 Sam Wong, PhD, REHS/RS, Director, Framingham Health Department (electronic copy)
 Clerk, Massachusetts House of Representatives
 Clerk, Massachusetts Senate

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

3rd FLOOR

Hallway

No Violations Noted

Bathroom 3-3

105 CMR 451.123

Maintenance: Paper towels not in holder

105 CMR 451.123

Maintenance: Floor paint damaged in shower # 1

105 CMR 451.123

Maintenance: Drain cover loose in shower # 2

Cells

105 CMR 451.353*

Interior Maintenance: Ceiling damaged in cell # 337

105 CMR 451.353

Interior Maintenance: Ceiling damaged in cell # 321, 330, and 332

105 CMR 451.353

Interior Maintenance: Wall unfinished in cell # 330

105 CMR 451.141

Screens: Screen damaged in cell # 338

105 CMR 451.353

Interior Maintenance: Window shade damaged in cell # 307

105 CMR 451.353

Interior Maintenance: Wall damaged in cell # 310

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 316 and 319

Maintenance Office # 309

No Violations Noted

Command Post # 311

No Violations Noted

Office # 315

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator dirty

Kitchenette

No Violations Noted

Closet 3-A

No Violations Noted

Bathroom 3-2

105 CMR 451.123

Maintenance: Soap scum on floor and wall in shower # 2 and 3

Closet 3-B

No Violations Noted

Slop Sink 3-C

No Violations Noted

Phone Area

No Violations Noted

Bathroom 3-1
105 CMR 451.123
105 CMR 451.123

Maintenance: Interior of shower walls rusted in shower # 1, 2, and 3
Maintenance: Shower # 1 rusted at corner

Slop Sink 3-D

No Violations Noted

Closet 3-E

No Violations Noted

Cleaning Utilities

No Violations Noted

2nd FLOOR

Hallway
105 CMR 451.200
105 CMR 451.353

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
Interior Maintenance: Wall paint damaged near phones

Office # 249

No Violations Noted

Cells
105 CMR 451.353
105 CMR 451.353
105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 218
Interior Maintenance: Wall unfinished in cell # 207 and 211
Interior Maintenance: Window shade damaged in cell # 221

Cleaning Utilities

No Violations Noted

Closet 2-G

Unable to Inspect – Asbestos abatement ongoing

Closet 2-F

Unable to Inspect – Asbestos abatement ongoing

Bathroom 2-4

Unable to Inspect – Asbestos abatement ongoing

Phone Area

Unable to Inspect – Asbestos abatement ongoing

Closet 2-D

Unable to Inspect – Asbestos abatement ongoing

Closet 2-C

Unable to Inspect – Asbestos abatement ongoing

Bathroom 2-3

Unable to Inspect – Asbestos abatement ongoing

Closet 2-E

Unable to Inspect – Asbestos abatement ongoing

Kitchenette

No Violations Noted

Unit Team Office

No Violations Noted

Bathroom 2-2

105 CMR 451.123*

Maintenance: Walls and floors stained brown in shower # 1 and 2

105 CMR 451.123

Maintenance: Wall paint damaged in window frame

105 CMR 451.123*

Maintenance: Shower curtain damaged in shower # 2

Office # 227

105 CMR 451.353

Interior Maintenance: Wall damaged

Bathroom 2-1

105 CMR 451.123*

Maintenance: Floor paint damaged in shower # 2

105 CMR 451.123

Maintenance: Floor paint damaged in shower # 1 and 3

105 CMR 451.123*

Maintenance: Walls and floors stained brown in shower # 3

105 CMR 451.123*

Maintenance: Floor drain loose in shower # 2 and 3

Closet 2-A

Unable to Inspect – Asbestos abatement ongoing

1st FLOOR

Administration Area

Deputy's Office

No Violations Noted

Conference Room # 2

No Violations Noted

Janitor's Closet

No Violations Noted

IPS # 4

No Violations Noted

Deputy Assistant's Office # 3

No Violations Noted

Records # 5

No Violations Noted

Director of Treatment # 7

No Violations Noted

Treasurer's Office # 6

No Violations Noted

Operations # 8

No Violations Noted

ACA Office # 9

No Violations Noted

<i>Female Bathroom</i> 105 CMR 451.123	Maintenance: Paper towels not in holder
<i>Male Bathroom</i>	No Violations Noted
Visiting Area	
<i>Inmate Bathroom</i>	No Violations Noted
<i>Visitor's (Female) Bathroom</i>	No Violations Noted
<i>Electrical Closets</i>	No Violations Noted
<i>Vending Machine Area</i>	No Violations Noted
Holding Cell 105 CMR 451.124* 105 CMR 451.123	Water Supply: Insufficient cold water supply in quantity and pressure at sink Maintenance: Paper towels not in holder
Control Center	
<i>Shift Commander's Office</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
<i>Security Equipment Room</i> 105 CMR 451.353	Interior Maintenance: Wall damaged
<i>Refrigerator Room</i>	No Violations Noted
Remaining Facility	
<i>Meeting Room (# 11)</i>	No Violations Noted
<i>Classroom # 1(#12)</i>	No Violations Noted
<i>Room #13</i>	No Violations Noted
<i>Medical Exam Room (#14)</i>	No Violations Noted
<i>Closet 1-A</i>	No Violations Noted
<i>Physical Therapy (#16)</i>	No Violations Noted

<i>Treatment Room (#18)</i>	No Violations Noted
<i>Medical Services (HSU #15)</i> 105 CMR 451.353	Interior Maintenance: Wall damaged
<i>Medical Room (in HSU)</i> 105 CMR 451.353	Interior Maintenance: Wall damaged
<i>Closet 1-B</i>	No Violations Noted
<i>Room # 20</i>	No Violations Noted
<i>Telephone Room (#17)</i>	No Violations Noted
<i>Dental Office (#22)</i>	No Violations Noted
<i>Room #19</i>	No Violations Noted
<i>Multi-Purpose Room # 2 (#24)</i>	No Violations Noted
<i>Mental Health Office (#21)</i>	No Violations Noted
<i>Toxic Caustic Room</i> 105 CMR 451.353* 105 CMR 451.350	Interior Maintenance: Ceiling water damaged and unfinished Structural Maintenance: Ceiling severely water damaged
<i>Medical Waste Storage (in Toxic Caustic Room)</i> 105 CMR 480.500(A)	Procedures; Records; Record-Keeping Log: Generator had no written procedures for maintaining compliance with 480.000
105 CMR 480.500(A)(2)	Procedures; Records; Record-Keeping Log: Generator lacked written procedures for safe handling within the facility
105 CMR 480.500(A)(3)	Procedures; Records; Record-Keeping Log: Generator had no written documentation for blood borne pathogen training
<i>Chaplain's Office (#26)</i>	No Violations Noted
<i>Laundry (#23)</i>	No Violations Noted
<i>Library (#28)</i>	No Violations Noted
<i>Hair Salon (#25)</i>	No Violations Noted
<i>Closet 1-C</i>	No Violations Noted

Closet 1-D

No Violations Noted

Classroom # 2 (#30)
105 CMR 451.353

Interior Maintenance: Table damaged

Closet 1-E

No Violations Noted

Room # 32
105 CMR 451.353

Interior Maintenance: Ceiling paint peeling

Staff Locker Room (#27)

No Violations Noted

Classroom # 3 (#34)

No Violations Noted

Break Room
105 CMR 451.360*

Protective Measures: Mouse droppings observed

BASEMENT

Dining Area

No Violations Noted

Main Kitchen
FC 6-501.12(A)*
FC 6-501.11

Maintenance and Operation; Cleaning: Facility not cleaned properly, mouse droppings observed

Maintenance and Operation; Repairing: Facility not in good repair, pipe insulation damaged

Dishwasher Area
FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, sink leaking

Dishwasher Storage Area

No Violations Noted

Toxic Caustic Room

No Violations Noted

Loading Dock

No Violations Noted

Walk-in Freezer

No Violations Noted

Walk-in Refrigerator

No Violations Noted

Dry Goods
FC 6-501.12(A)*

Maintenance and Operation; Cleaning: Facility not cleaned properly, mouse droppings observed

<i>Long Term Storage</i>	No Violations Noted
<i>IPS Evidence</i>	No Violations Noted
<i>Kitchen Bathroom</i>	No Violations Noted
<i>Electrical Room</i>	No Violations Noted
<i>Generator Room</i>	No Violations Noted
<i>Office Supply/Storage</i>	No Violations Noted
<i>Lock Shop</i>	Unable to Inspect - Locked
<i>Bucket Room</i>	No Violations Noted
<i>Recreational Room</i> 105 CMR 451.353	Interior Maintenance: Floor paint damaged
<i>Ventilation Room (Fan Room)</i>	No Violations Noted
<i>Gym</i>	No Violations Noted
<i>Mop Closet (across from Gym)</i>	No Violations Noted
<i>Property (large)</i>	No Violations Noted
<i>Inmate Boutique and Property</i>	No Violations Noted
<i>Warehouse</i>	No Violations Noted
<i>Tool Crib</i>	No Violations Noted

FAMILY RE-UNIFICATION HOUSE

1st Floor	No Violations Noted
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2nd Floor

No Violations Noted

Bathroom

No Violations Noted

Hallway

No Violations Noted

Classroom

Unable to Inspect - Under Construction

Office

No Violations Noted

Basement

No Violations Noted

EXTERIOR

No Violations Noted

GARAGE

No Violations Noted

Observations and Recommendations

1. The inmate population was 76 at the time of inspection.
2. The 2nd floor was undergoing asbestos abatement from the ceiling. Only half of the 2nd floor was able to be used, the area will not be used to house any inmates until the area has been 100% abated.
3. The ceiling in the Toxic/Caustic room is severely damaged and appears to be rotted from all the water damage. The Department recommends limiting access to this area until the damage can be repaired.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

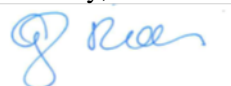
To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Riordan, MPH
Field Supervisor, EA III, CSP, BEH