

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

DDS FOLLOW-UP REPORT

Provider	<u>SOUTH SHORE SUPPORT SERVICES, INC.</u>	Provider Address	<u>317 Libbey Industrial Pkwy. B300 , Weymouth</u>
Survey Team	<u>Gregory, Katherine; Marchese, Michael; Napolitan, Tina;</u>	Date(s) of Review	<u>02-JAN-20 to 07-JAN-20</u>

Follow-up Scope and results :						
Service Grouping	Licensure level and duration	# Critical Indicators std. met/ std. rated at follow-up	# Indicators std. met/ std. rated at follow-up	Sanction status prior to Follow-up	Combined Results post-Follow-up; for Deferred, License level	Sanction status post Follow-up
Residential and Individual Home Supports 8 Locations 14 Audits	Defer Licensure	1/1	8/9	<input type="checkbox"/> Eligible for new business (Two Year License) <input checked="" type="checkbox"/> Ineligible for new business. (Deferred Status: Two year mid-cycle review License)	2 Year License with Mid-Cycle Review	<input checked="" type="checkbox"/> Eligible for New Business (80% or more std. met; no critical std. not met) <input type="checkbox"/> Ineligible for New Business (<=80% std met and/or more critical std. not met)

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Summary of Ratings

Residential and Individual Home Supports Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L7
Indicator	Fire Drills
Area Need Improvement	At one of two residential locations, the fire drills were not conducted as outlined in the safety plan. The agency needs to ensure that fire drills are conducted as required.
Status at follow-up	Fire drills were reviewed in two homes. In both homes, fire drills were being conducted according to Safety Plans as required, with the correct frequency and minimum number of staff.
#met /# rated at followup	2/2
Rating	Met

Indicator #	L12
Indicator	Smoke detectors
Area Need Improvement	In three of seven locations, the smoke detectors and/or carbon monoxide detectors did not meet the required regulations. The agency needs to ensure that carbon monoxide detectors are located where required and that smoke detectors are fully operational within their residential homes.
Status at follow-up	Five homes were visited. At all five homes, smoke/CO detectors were operational and placement of detectors was consistent with required safety standards.
#met /# rated at followup	5/5
Rating	Met

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Indicator #	L22
Indicator	Well-maintained appliances
Area Need Improvement	At one location a stove top was not fully operational and at another the gas grill was located directly next to the home. The agency needs to ensure that all appliances are fully operational and do not present a safety hazard.
Status at follow-up	Appliances were reviewed in five homes. In all five homes, the appliances and equipment were operational and well maintained, and there were no grills with attached propane tanks located directly next to homes.
#met /# rated at followup	5/5
Rating	Met

Indicator #	L23
Indicator	Egress door locks
Area Need Improvement	At one of the two residential locations, locks were present on bedrooms doors that provide a means of egress. The agency needs to ensure that all bedrooms that provide a means of egress are free of locks on their doors.
Status at follow-up	Two homes reviewed had doors leading to egresses within people's bedrooms. There were no locks present on the interior bedroom doors at either home, allowing quick access to the egresses.
#met /# rated at followup	2/2
Rating	Met

Indicator #	L24
Indicator	Locked door access
Area Need Improvement	In one of the two homes the keys for the bedroom doors could not be located. The agency needs to ensure that keys for bedroom doors are available and easily accessible to staff at all times.
Status at follow-up	Two homes were reviewed for locks on doors not providing egress. In one home, keys were easily accessible to staff in an emergency. At the second home reviewed, keys to bedroom doors were not easily accessible by staff.
#met /# rated at followup	1/2
Rating	Not Met

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Indicator #	L26
Indicator	Walkway safety
Area Need Improvement	In three locations the walkways and/or egresses were not clear and could not be easily utilized. The agency needs to ensure that all walkways and egresses are kept clear.
Status at follow-up	Seven homes were visited. Six homes had walkways, driveways and ramps clear and in good repair. At one of home, the pathway from the front egress had a step that was in disrepair creating a safety risk.
#met /# rated at followup	6/7
Rating	Met

Indicator #	L29
Indicator	Rubbish/combustibles
Area Need Improvement	At two locations combustibles were located near heating equipment. Both of these locations have corrected this issue. The agency needs to ensure that combustibles are not located near heat equipment.
Status at follow-up	Four out of five homes had furnaces with no combustibles or rubbish stored near the furnace. At one home there were combustibles directly abutting the furnace. This issue has been corrected.
#met /# rated at followup	4/5
Rating	Met

Indicator #	L39
Indicator	Dietary requirements
Area Need Improvement	For two of six individuals, special dietary requirements were not being following as recommended by their physician. The agency needs to ensure that staff are knowledgeable and fully implementing all special dietary requirements.
Status at follow-up	For all seven individuals with specialized diets, there was evidence of staff knowledge, and documentation of the diets being carried out according to doctors' orders.
#met /# rated at followup	7/7
Rating	Met

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Indicator #	L64
Indicator	Med. treatment plan rev.
Area Need Improvement	For four of eight individuals, the medication treatment plans had not been included in the individuals' ISPs. The agency needs to ensure that medication treatment plans are reviewed as required.
Status at follow-up	Nine medication treatment plans were reviewed. All nine had been submitted to the required groups for review.
#met /# rated at followup	9/9
Rating	Met