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| Provider | SOUTH SHORE SUPPORT SERVICES, INC. |  | Provider Address | 317 Libbey Industrial Pkwy. B300, Weymouth |
| Survey Team |  Nolan,Scott; Boyd,Michelle;  |  | Date(s) of Review | 03-FEB-21 to 09-FEB-21 |

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| **Mid-Cycle Scope and results :**  |
| Service Grouping | Licensure level and duration |  # Indicators std. met/ std. rated at Mid-Cycle | Sanction status prior to Mid-Cycle | Combined Results post- Mid-Cycle;  | Sanction status post Mid-Cycle |
| Residential and Individual Home Supports | Defer Licensure | 8/8 | x | Eligible for new business | 2 Year License with Mid-Cycle Review79/80 (98.75% ) | x | Eligible for New Business(80% or more std. met; no critical std. not met) |
| 6 Locations 11 Audits  |  |  | o | Ineligible for new business.  |  | o | Ineligible for New Business(<=80% std met and/or more critical std. not met) |

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| **Summary of Ratings** |

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| **Residential and Individual Home Supports Areas Needing Improvement on Standards not met:** |
| **Indicator #** | L7 |
| **Indicator** | Fire Drills |
| **Area Need Improvement** | At one of two residential locations, the fire drills were not conducted as outlined in the safety plan. The agency needs to ensure that fire drills are conducted as required.  |
| **Status at mid-cycle** |  At the two residential locations, where required, the fire drills were conducted as outlined in the safety plan. |
| **#met /# rated at mid-cycle** |  2/2 |
| **Rating** | MET |
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| **Indicator #** | L12 |
| **Indicator** | Smoke detectors |
| **Area Need Improvement** | In three of seven locations, the smoke detectors and/or carbon monoxide detectors did not meet the required regulations. The agency needs to ensure that carbon monoxide detectors are located where required and that smoke detectors are fully operational within their residential homes.  |
| **Status at mid-cycle** |  At all five locations, the smoke detectors and/ or carbon monoxide detectors were operational and met the required regulations. |
| **#met /# rated at mid-cycle** |  5/5 |
| **Rating** | MET |
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| **Indicator #** | L22 |
| **Indicator** | Well-maintained appliances |
| **Area Need Improvement** | At one location a stove top was not fully operational and at another the gas grill was located directly next to the home. The agency needs to ensure that all appliances are fully operational and do not present a safety hazard.  |
| **Status at mid-cycle** |  At five locations, all appliances were well maintained and operational. Grills were located at least 10 feet away from the home or properly stored for the season. |
| **#met /# rated at mid-cycle** |  5/5 |
| **Rating** | MET |
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| **Indicator #** | L23 |
| **Indicator** | Egress door locks |
| **Area Need Improvement** | At one of the two residential locations, locks were present on bedrooms doors that provide a means of egress. The agency needs to ensure that all bedrooms that provide a means of egress are free of locks on their doors.  |
| **Status at mid-cycle** |  There were no locations visited that had bedrooms that provide access to an egress that had locks on the doors. |
| **#met /# rated at mid-cycle** |   |
| **Rating** | NOT RATED |
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| **Indicator #** | L24 |
| **Indicator** | Locked door access |
| **Area Need Improvement** | In one of the two homes the keys for the bedroom doors could not be located. The agency needs to ensure that keys for bedroom doors are available and easily accessible to staff at all times.  |
| **Status at mid-cycle** |  In two of the homes, keys were placed above bedroom door frame for easy access in case of an emergency. |
| **#met /# rated at mid-cycle** |  2/2 |
| **Rating** | MET |
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| **Indicator #** | L26 |
| **Indicator** | Walkway safety |
| **Area Need Improvement** | In three locations the walkways and/or egresses were not clear and could not be easily utilized. The agency needs to ensure that all walkways and egresses are kept clear.  |
| **Status at mid-cycle** |  At five locations, the walkways and/or egresses were clear of ice and snow. These egresses could be easily accessed. |
| **#met /# rated at mid-cycle** |  5/5 |
| **Rating** | MET |
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| **Indicator #** | L29 |
| **Indicator** | Rubbish/combustibles |
| **Area Need Improvement** | At two locations combustibles were located near heating equipment. Both of these locations have corrected this issue. The agency needs to ensure that combustibles are not located near heat equipment. |
| **Status at mid-cycle** |  At five locations, no combustibles were located near heating equipment. |
| **#met /# rated at mid-cycle** |  5/5 |
| **Rating** | MET |
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| **Indicator #** | L39 |
| **Indicator** | Dietary requirements |
| **Area Need Improvement** | For two of six individuals, special dietary requirements were not being following as recommended by their physician. The agency needs to ensure that staff are knowledgeable and fully implementing all special dietary requirements.  |
| **Status at mid-cycle** |  For six individuals, special dietary requirements were being followed as recommended by their physician such as a diabetic diet and a lactose free diet. Staff were knowledgeable of specialized diets and how to implement them. |
| **#met /# rated at mid-cycle** |  6/6 |
| **Rating** | MET |
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| **Indicator #** | L64 |
| **Indicator** | Med. treatment plan rev. |
| **Area Need Improvement** | For four of eight individuals, the medication treatment plans had not been included in the individuals' ISPs. The agency needs to ensure that medication treatment plans are reviewed as required. |
| **Status at mid-cycle** |  For nine individuals, the medication treatment plans were included in the individuals' ISPs. |
| **#met /# rated at mid-cycle** |  9/9 |
| **Rating** | MET |
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| **Mid-Cycle Detail Report** |

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| ***For provider and area office use only. This page elaborates on all of the indicators reviewed at follow-up where the standard was not met.*** |

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