

DEPARTMENT OF DEVELOPMENTAL SERVICES
LICENSURE AND CERTIFICATION
PROVIDER FOLLOW-UP REPORT

Provider: SOUTH SHORE SUPPORT SERVICES, INC.

Provider Address: 317 Libbey Industrial Pkwy. B300 , Weymouth

Name of Person Completing Form: Victoria Wynne

Date(s) of Review: 13-JAN-25 to 16-JAN-25

Follow-up Scope and results :		
Service Grouping	Licensure level and duration	# Indicators std. met/ std. rated
Employment and Day Supports	2 Year License	3/3

Summary of Ratings

Employment and Day Supports Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L21
Indicator	Safe electrical equipment
Area Need Improvement	At one of two locations a splitter with a surge protector was used in an outlet with a deep freezer and a phone plugged into it.

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Process Utilized to correct and review indicator	Launch removed the one splitter with the surge protector from Cohasset Launch. Due to wanting to have the deep freezer plugged in we've removed anything else plugged in with the availability to add one non splitter/surge protector device.
Status at follow-up	There is no longer the split with the surg protector in the building.
Rating	Met

Indicator #	L27
Indicator	Pools, hot tubs, etc.
Area Need Improvement	For two CBDS locations, staff who were attending swimming sessions with individuals did not have Water Safety Training. The agency needs to ensure that during swimming activities, staff present must have Water Safety Training.
Process Utilized to correct and review indicator	Staff at both Launch locations are always present when the individuals are swimming. All current Launch staff are water safety trained. Going forward, water safety training will be incorporated into the new staff orientation/ onboarding process.
Status at follow-up	All staff are water safety trained with the expectation of renewing it every two years.
Rating	Met

Indicator #	L55
Indicator	Informed consent
Area Need Improvement	Two individuals' photo release consents did not specify the use to be made of the photos to be released. The agency needs to ensure that consents to release media include the purpose for which the photos will be used.

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Process Utilized to correct and review indicator	After looking over the initial photo consent as a team, we realized it could be read more concisely. That being said, utilizing the good bones of the document we adjusted clarity so the guardians could fill it out correctly.
Status at follow-up	There is a new photo consent that is clear and straight forward to confirm the purpose of the photo and the consent to utilize it with a one-year expiration date.
Rating	Met