

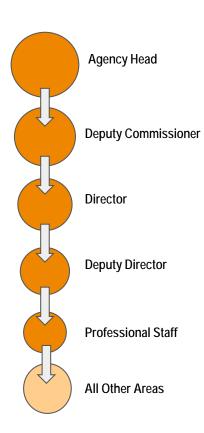




GOALS: PAGE 2

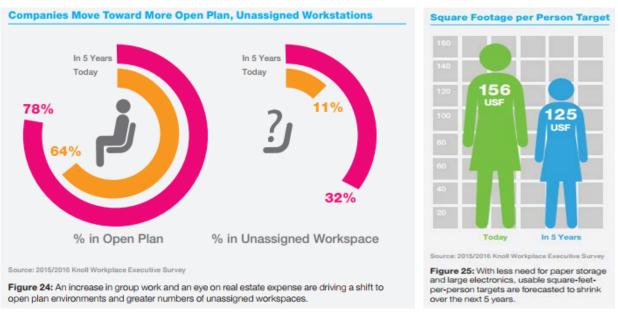
o Research current industry standards and trends in workplace design

- Review case studies to understand space allocation trends for existing federal and state government agencies
- Define new square footage allotments for:
  - Staff areas
    - Offices
    - Workstations / Benching
  - Meeting areas
    - Conference rooms
    - Collaboration spaces
  - Support areas
    - Private enclaves
    - Kitchen / Coffee stations
    - Lactation rooms





### **Open Plan**



Knoll's "Immersive Planning" Periodical

#### O Why Open Plan?

- Reduce workspace costs by reducing the amount of space occupied
- Attract and retain talent
- Allow for flexibility in adapting to future business and workforce needs
- Optimize physical workspace to support efficiency, productivity, and employee well-being



### **Open Plan: The Pros and Cons**

- O The BENEFITS of implementing an open office concept:
  - Offers employees choice and control over their workday
  - Increased employee engagement and retention
  - Increased collaboration / less isolation
  - Greater employee wellbeing and satisfaction = employer cost savings.
  - Attractive to a modern workforce
  - More cost-effective than traditional cubicles or private offices
  - Flexible to rearrange
- O The common PITFALLS of open office space:
  - Increased distractions (noise, visual, etc.)
  - Lack of privacy
  - No sense of ownership/place to call one's own
  - Sickness / Prone to the spread of bacteria
  - Not conducive to some agency cultures or work patterns



## Open Office Design Considerations – A people-centered approach

- Manage acoustical needs
  - Sound absorbent materials
  - White noise systems
  - Provide quiet work zones for focused work and encourage no talking
- Balance interaction within teams with individual focus and privacy
  - Design to encourage collaboration
  - Offer enclaves that provide opportunity for private conversations
- O Encourage movement through a variety of spaces throughout the workday
  - Provide alternative work areas
    - Shared sit-to-stand desks
    - Informal meeting areas



AllSteel's "The Importance of Movement in the Workplace"

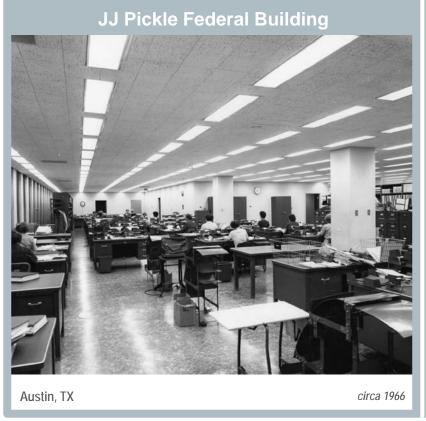
### GSA Total Workplace Program

- Federal government's commitment to reducing real estate costs and energy consumption
- Furniture & Information Technology (FIT) Initiave
  - Funding initiative to encourage agencies to develop more effective and efficient workspace
    - Improved collaboration and productivity
    - Reduce real estate costs and energy consumption

Space Type	SF per User		
Office	100-150		
Open workstation	≤50		
* Furniture panel heights ≤54" to maximize natural light			



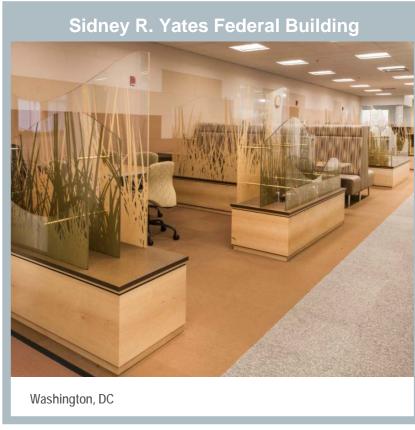
## **GSA: Office Design / Then vs. Now**





# **GSA: Meeting Spaces / Then vs. Now**

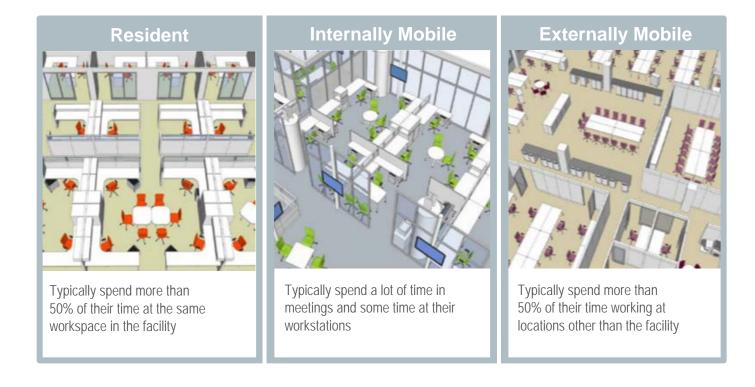






#### STATE OF WASHINGTON

Encourages the design of work environments that support the work patterns of users





### STATE OF WASHINGTON

### Focus Room



# of Users: 1 - 4
An enclosed space with limited visual and/or acoustical distractions

#### **Focus Point**



# of Users: 1
Non-reservable, semi-enclosed space with limited visual and acoustical distraction

### **Collaboration Space**



# of Users: varies
Non-reservable open or semienclosed space for informal
meetings, impromptu discussions,
and social interactions

#### **Conference Room**



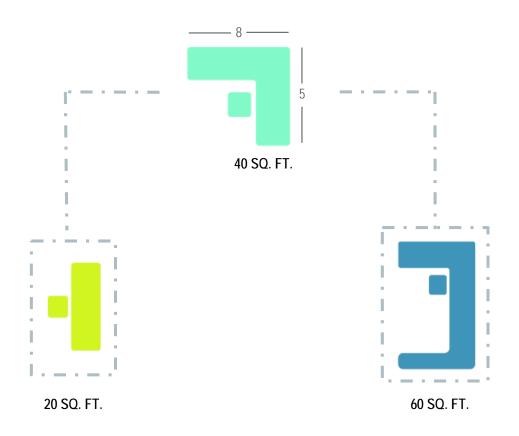
# of Users: varies
An enclosed space for meeting;
must be shared by programs in a
facility; larger rooms can also
serve as training rooms

- O Office support areas include
  - Wellness room
  - Break/social hub
  - Lactation space



# **MassIT Workplace Design Guidelines/ NADAA**

O Workspace types designed as multiples of a standard 8' x 5' module





### MassIT Workplace Design Guidelines/ NADAA

#### Open Workspaces



### Type 1

Assignment for staff who use their workstations less than 50% of the work day, and for casual, part-time, seasonal, and vendor assigned workers.





#### Type 2

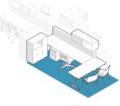
Assignment for professional, technical, and administrative staff positions with a job function not requiring unscheduled meeting space but needing more layout and/or storage space than type 1





### Type 3

Assignment for senior management or positions with a job function requiring regular unscheduled meeting space and needing increased layout and storage space. Proximity to meeting areas required for managers.



#### **Enclosed Workspaces**



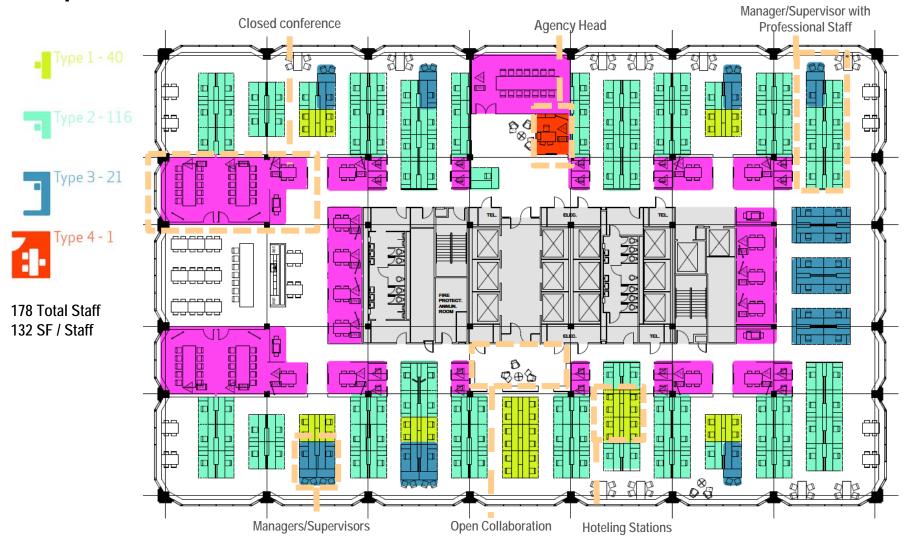
Type 4

Assignment for senior management or positions dealing with sensitive or confidential issues that cannot be conducted in a meeting or quiet room regularly throughout the day.





# Sample Floor Plan – McCormack 8<sup>th</sup> Floor



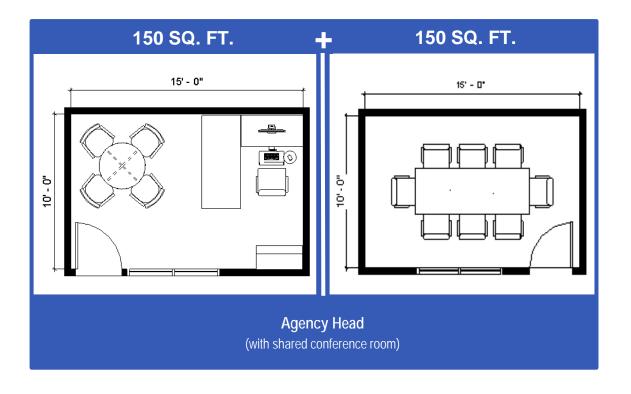


# **Space Allocation Square Footage**

Space Type	State of Washington	MassIT/NADAA	DCAMM Current	DCAMM Proposed
Office	100 / 150	120	100 –220	100 / 150
Workstation	42 / 64	40 / 60	42 / 63	40 / 60
Hoteling station	24 / 36	20	30 / 36	20
Small Conference	15 per user	120	20 per user	100
Medium Conference	15 per user	240	20 per user	150
Large Conference	15 per user	600	20 per user	300 – 450
Collaborative Spaces	20 per user	240-300		100 – 300
Focus/Quiet Areas	40	36		50
Lactation Room	120		66-80	100

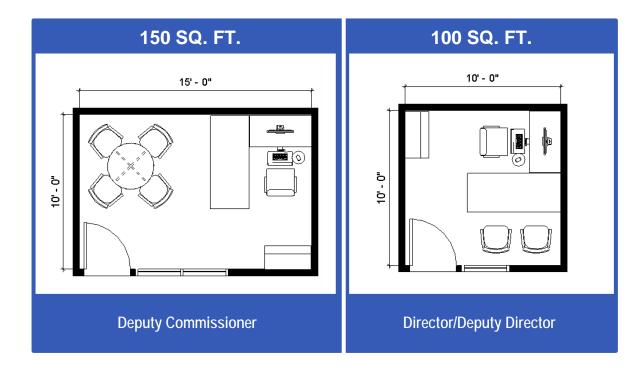


### **DCAMM Proposed Standards – Staff Areas / Offices**



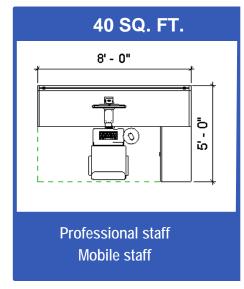


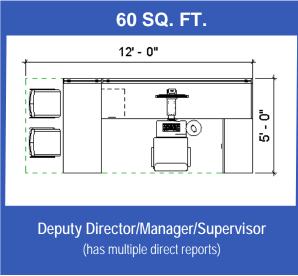
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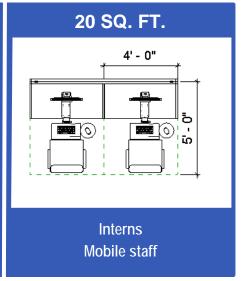




### **DCAMM Proposed Standards – Staff Areas / Workstations**





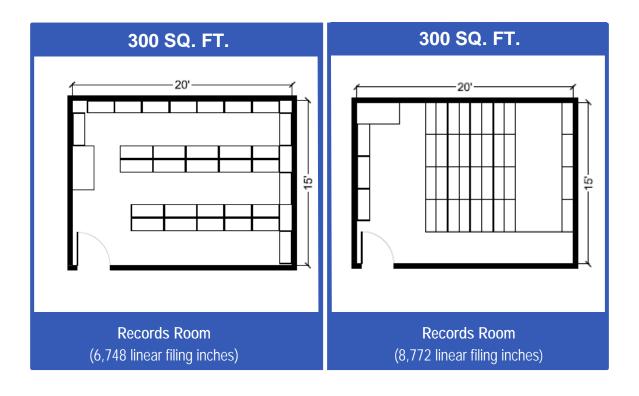






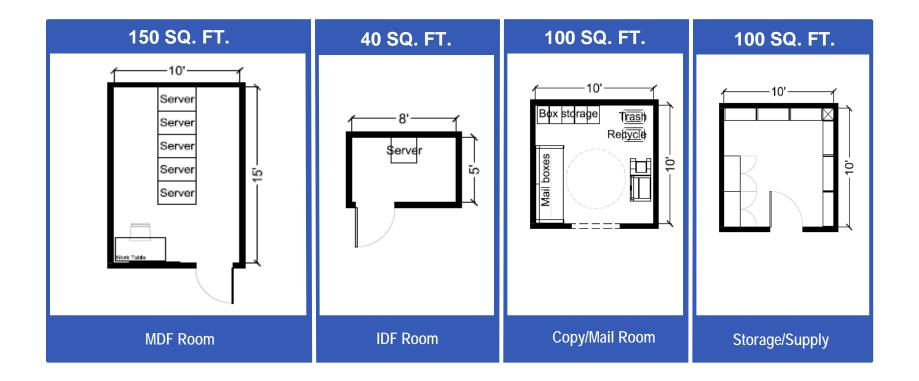


### **DCAMM Proposed Standards** —Support Areas



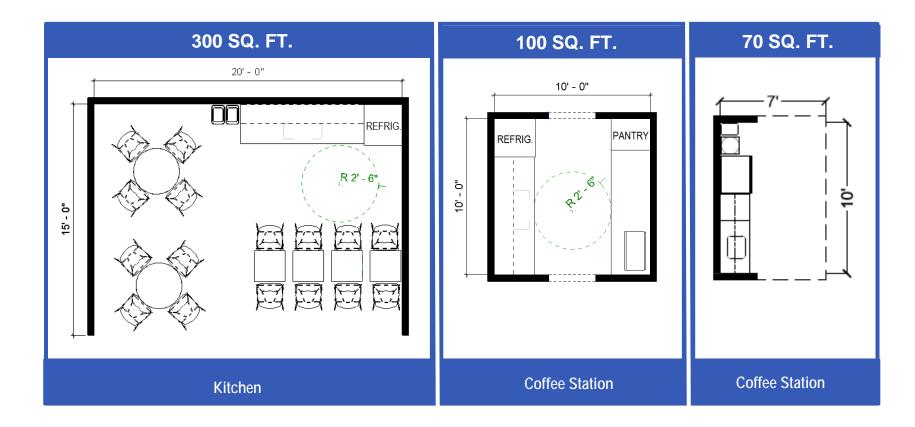


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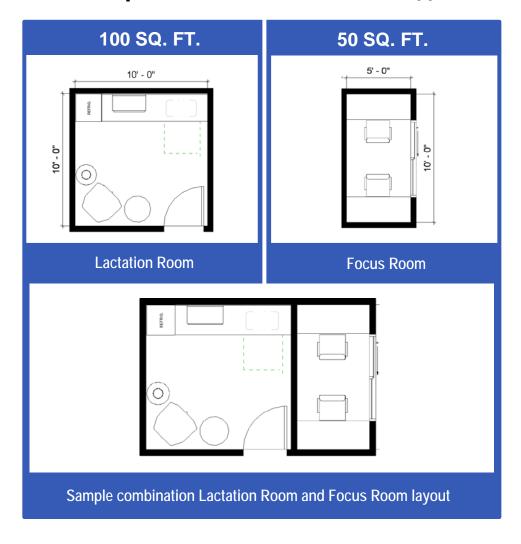


### **DCAMM Proposed Standards – Staff Support Areas**

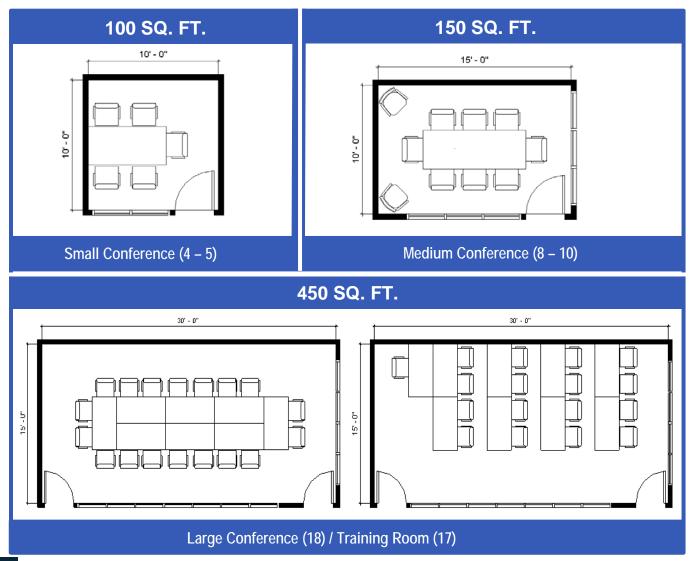




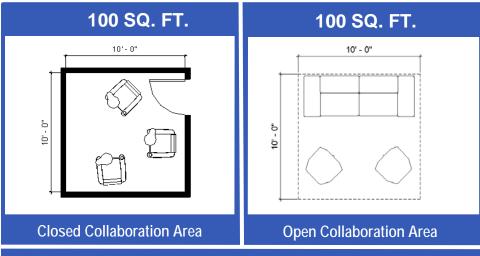
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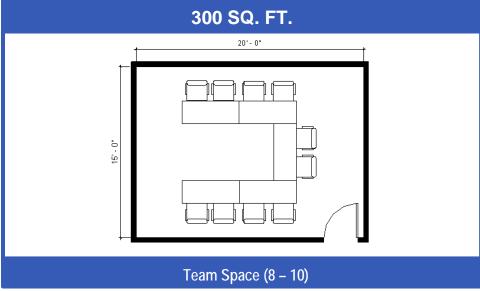




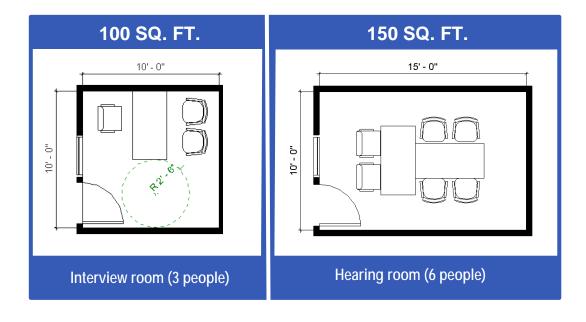




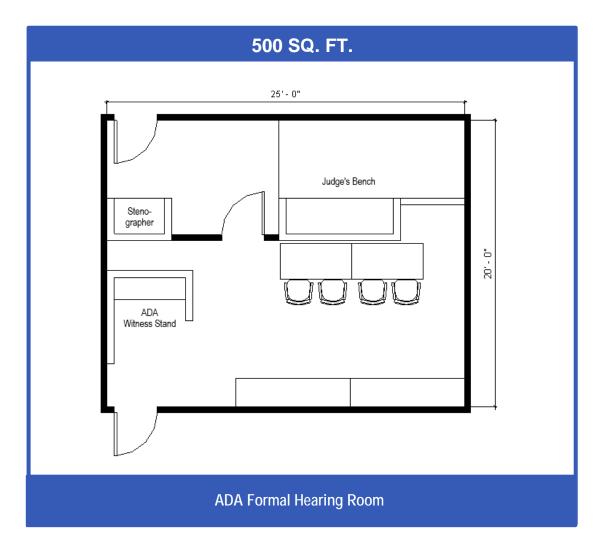






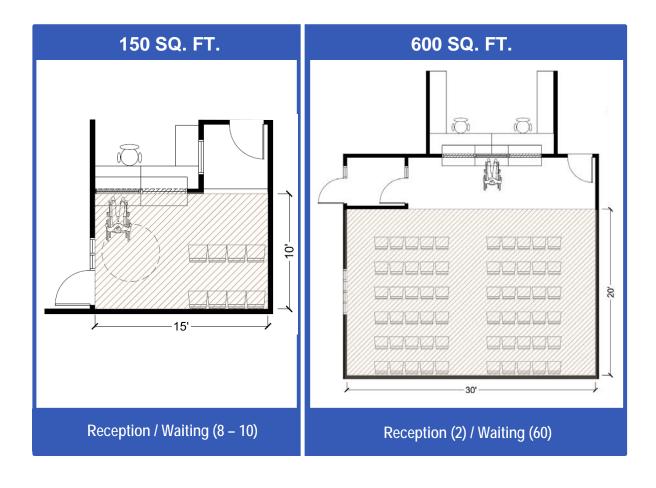








### **DCAMM Proposed Standards – Entry Areas**





### **DCAMM Proposed Standards**

# **Questions? Thoughts?**

