



Service Operations

EOHHS-IT POLICY &
PROCESS DOCUMENTATION



Work Instructions

Special Circumstances 8.10.22



EOHHS-IT
IT-CORE INFRASTRUCTURE
Proudly Servicing EOHHS

Special Circumstances

Special Circumstance Requests

- VIP - All Special Circumstance Requests will be treated on a as needed basis per the circumstance.
- ADA – All ADA requests and requirements must come from ADA coordinator. Unless it comes from the coordinator, it won't be treated with the same urgency. Once requested they will also be treated as one offs.