Department of Fire Services

SPECIAL OPERATIONS

The Department of Fire Services Special Operations team can be activated to support the fire service in the Commonwealth 24 hours a day, seven days a week.

For an immediate response of any of the following resources:

- **Incident Support Unit**
- **Rehab Unit**
- **Drone**
- **Gators**
- **Generators**
- **HVAC Trailer**
- **Lighting Tower**
- **Tilt Trailer**
- **Misting Fans**
- **Zumbro Tent**

Call Massachusetts Emergency Management Agency (MEMA) 508-820-2000

You will be asked for:

- The vehicle(s) needed
- Nature of the incident
- City or town of the incident
- Street address (where the response vehicle[s] are needed)
- Contact name and number

Once a response has been activated, the requesting agency will be contacted with an estimated time of arrival (ETA) and for directions to the incident for the incoming vehicles.

For further information or for a scheduled event, call the Special Operations office at (978) 567-3171 or visit the DFS website at www.mass.gov/dfs.