



MASSACHUSETTS REHABILITATION COMMISSION

STATEWIDE REHABILITATION COUNCIL

Chairperson
Inez Canada

Vice Chairperson

Secretary

Members at Large

Consumer Satisfaction Committee

March 10, 2022, 1:00-2:30

		Presenter	Time
1.	Call to order/note taker?	Olympia	5 mins.
2.	Approval of mins.	Olympia	
3.	Consumer experience survey; update and feedback	Amanda	15 mins.
4.	Review of Office visit: Data Presentation	Bill/Graham	15 mins.
5.	Committee Suggestions and thoughts on survey	Committee	10 mins.
6.	D.E.I conversation: <ul style="list-style-type: none">• Consumers voices• Mission and Vision statement	Olympia	
7.	Agenda items for 6/23	Committee	10 mins.
8.	Questions/open mic		10 mins
9.	Adjourn		