

Update on Consumer Satisfaction team update:

Currently, the next steps for the team are to create a RFR (request for response) to hire a vendor that will be equipped to design the data collection process we proposed. Kate, myself, Greg and Janet are working to put together an RFR draft, and Janet and Greg are completing demos with different survey development teams to understand what is needed to create a robust model.

Given this step (RFR development stage), we would like to give you all the month of September off to take a break from meeting, so we can finalize the RFR and get it posted in October. IF anyone has an interest in working on the RFR with us over the next week and a half, don't hesitate to reach out. Otherwise, take this as a nice mini break from our Thursday meetings, and we will pick back up in early October!

THANKS DREAM TEAM! 😊

Dream team: Graham Porell, Kate Biebel, Amanda Costa, Olympia Stroud, Janet Lebreck, Greg Schmeig, Mark Cowell, Paula Euber, Kathleen Pignone, Inez Canada, Jimmy Wilson

****Special thank you to the Needs Assessment Committee Consumers for giving the team great input.**