

ATTACHMENT B

DELIVERY SYSTEM REFORM INCENTIVE PAYMENT (DSRIP) PROGRAM COMMUNITY PARTNER (CP) BP2 ANNUAL REPORT RESPONSE FORM

PART 1: PY2 ANNUAL REPORT EXECUTIVE SUMMARY

General Information

Full CP Name:	SSTAR-Care CP
CP Address:	1700B President Ave, Fall River, MA 02720

Part 1. PY2 Annual Report Executive Summary

In BP2 DSRIP investments went to expanding data storage and analysis capacity. In advance of daily enrollments and availability of claims files, computer equipment with great RAM and storage capacity were purchased in order to manage the larger files coming from MassHealth. SSTAR-Care CP also purchased additional laptops for new employees. SSTAR-Care invested in annual conferences for staff to attend eHana and NextGen conferences to further develop the integration between the two systems. SSTAR agency is planning on implementing care team modules in NextGen that will increase interoperability between CP EHR (eHana) and Health Center EHR (NextGen) so staff within the health center have easy access to up to date eHana information. Specifically, IT/IS staff are considering the use of NextGen Population Health Care Coordination which would allow medical providers as well as behavioral health providers at SSTAR Family Health Center. Once the care team modules in NextGen are implemented the work completed from a year 1 TA project will allow for a level of information exchange between the two systems. Staff also took advantage of NextGen training on developing an understanding of transforming staff with jobs to staff with careers- improving ownership of the CP and staff retention. The annual eHana conference allows IT/IS staff to gain greater understanding and direction for the EHR vendor for CP.

Due to increased safety issues at SSTAR-Care worksite, a surveillance camera system was installed. The system allows for staff to see the building grounds and parking lot, as well as recording data for a two-week span. In addition to threat of violence from CP member's husband, the location has been a site for several drug deals and a sexual predator. Staff tend to work a variety of hours collectively from early morning into the evening hours, so the additional security was necessary.

Significant investments were also made during BP2 regarding materials needed for attendance at health fairs and local events so that the CP could gain additional recognition and advertise

available services. Such items as table cover with logo, pens, and promotional materials have enhanced the CP's presence at several community events. A travel suitcase is in ready order for any upcoming fair or event so staff merely have to take the bag and go.

DSRIP investments continue to provide for member-incentives to complete required work (e.g. interRAI, Care Plan, attending scheduled meetings, etc). Small incentives have been successful in increasing member engagement with their care team and in encouraging members to complete necessary paperwork.