



STARK

Title
STARK MOVING AND STORAGE INC.
Tariff no. 1

This tariff contains the description, regulations, and rates applicable to the furnishing of services and facilities for household goods services provided by STARK MOVING AND STORAGE INC. with principal offices at 53 Nathan Rd, Apt 2, Waltham, MA, 02453. This tariff is on file with the Commonwealth of Massachusetts Department of Public Utilities, and copies may be inspected during normal business hours at the Company's principal place of business.

The company's telephone number is 857-316-6319.

12/12/2019

TABLE OF CONTENTS

<i>Local moving</i>	3
Moving cost.....	3
Rates	3
Labor time	4
Travel time	4
Arrival time frame	4
Customer presence	4
Wrapping materials	5
Packing materials.....	5
Additional services	5
Waiting time.....	6
Parking	6
Damage claims	6
Payment and payment forms.....	6
Storage in transit	6
<i>Long distance moving</i>	7
Moving cost.....	7
Payment and payment forms.....	7
Driving hours and mileage	7
Additional services	7
Parking	8
Tolls.....	8
Damage claims	8
<i>Storage in transit</i>	8
<i>Cancellation and rescheduling</i>	8
<i>Disposal services</i>	9
<i>Replacement value protection</i>	9
Option A – Limited Liability.....	9
Option B – Depreciated Value Protection with Deduction	9
Option C – Full Replacement Coverage	10
Option D – Third Party Insurance	10
<i>Non-Allowable items</i>	11

Local moving

Local moving – Transportation of shipments for distances of 100 constructive miles or less from our office (53 Nathan Rd, Waltham, MA, 02453).

Moving cost

The final cost of your move will be determined by multiplying the actual number of hours our moving crew had worked by the hourly rate indicated on your estimate, travel time, the amount of packing materials used, the amount of valuation coverage and any will be added to the final cost of your move, additional services listed below (if such services are provided). **All jobs are subject to a 2-hour minimum.**

Rates

Regular (all days during calendar year, except days listed in “Sub-Peak”, “Peak”, “Hi-Peak” sections below)

2 movers + truck – 95

3 movers + truck – 125

Additional mover – 30

Additional truck – 30

Sub-peak (all Saturdays and Sundays from May 1st to September 15th, if it's not under “Peak” and “Hi-Peak” policy)

2 movers + truck – 105

3 movers + truck – 135

Additional mover – 30

Additional truck – 30

Peak (last two and first two days of the month (from April 29 to September 2nd))

2 movers + truck – 115

3 movers + truck – 145

Additional mover – 40

Additional truck – 40

Hi-Peak (all official Massachusetts Holidays)

2 movers + truck – 125

3 movers + truck – 155

Additional mover – 40

Additional truck – 40

Labor time

Labor time starts upon the arrival of our crew at your location and ends upon the departure from your final destination. Labor time is calculated based on **15-minute increments** at the rate indicated on the estimate. Any travel between the origin and the destination is considered to be part of the labor time.

Travel time

Please keep in mind that you will be billed for the travel time from our office (53 Nathan Rd, Waltham, MA, 02453) to your origin, and for the travel time from your final destination back to our office. Those charges are prorated based on 15-minute increments and are calculated by the reading of the GPS or Google Maps. In case if our truck is being delayed by traffic, the additional time incurred will not be added to the bill. We apply 30 minutes travel time for whole Greater Boston Area. Greater Boston consists of Boston, Quincy, Milton, Dedham, Brookline, Cambridge, Somerville, Needham, Wellesley, Newton, Weston, Watertown, Waltham, Belmont, Arlington, Lexington, Winthrop, Chelsea, Revere, Everett, Malden, Medford, Winchester, Stoneham, Melrose, Saugus, Wakefield, Reading, Woburn, Burlington.

Arrival time frame

Please keep in mind that we do not provide a specific time of arrival. We offer 2-hour arrival time frames for all jobs scheduled in the am and 3-hour arrival time frames for all the jobs scheduled in the afternoon. Stark takes pride in showing up on time, however there are situations that are beyond our control. In case if our crew will arrive at your location late, you will receive a \$15.00 compensation for each hour that we are late.

Customer presence

The customer or an authorized representative must be present during the move at all times. It is customer's responsibility to do a final walk-through inspection of the premises to ensure we have taken and delivered everything. Our time runs continuously until all tools and equipment are back in the truck and payment is completed.

Wrapping materials

We provide free moving blankets for all moving jobs. However, we do not provide free packing tape to secure our pads around the furniture. It is up to you to decide if you want to use our tape or to purchase your own.

Packing materials

Our trucks carry a standard set of boxes: 10 small, 10 medium, 10 large, 5 dishpacks, 5 picture boxes, 5 wardrobe and 1 bundle of white paper. If you feel like there will be some packing for us to be done, please make sure to inform us ahead of time, otherwise we'll be limited to our supplies. All boxes and supplies used on your move are subject to addition charge, unless specified in your moving estimate.

Item	Price per item
Roll of tape	3.5
Small box	3
Medium box	4
Large box	5
Picture/mirror box	6
Dish pack box	7
Wardrobe box	15
Shrink-wrap (per item)	5
Mattress cover	7
Ream packing paper (bundle)	24
Moving heavy duty pad	15

Additional services

In the event unknown additional services are required to perform your move, these costs will be in addition to the amount stated in your moving estimate.

Service	Price
Hoisting fee (per item per flight)	20
Piano fee (per item per flight)	150
Grand piano fee (per item per flight)	300
Heavy item fee (over 300 lb)	150

Waiting time

If our crew arrives at your location as agreed, but you're not ready for us to start the job, you'll be billed for our waiting time. Please understand that you're holding up our team by not being ready for the move.

Parking

Two parking spaces (to accommodate a 34-foot-long moving truck) should be provided/secured by the customer. Parking spot must be located within 75 feet from the entrance. In case if a parking permit is needed, it is customer's responsibility to inform Stark Moving. All parking permits must be obtained by the customer unless otherwise indicated on the move plan. In case if there is no parking space available next to the origin/delivery location and the moving truck needs to be parked in a non-permitted space, it is customer's responsibility to cover the cost of any parking tickets issued to Stark Moving.

Damage claims

Goods must be inspected by the owner upon the delivery. All claims must be submitted within 90 days from the delivery.

Payment and payment forms

Balance due must be paid upon the delivery before the actual offloading of the goods. The customer can make a payment by three options: cash, credit/debit card or check.

Storage in transit

If the Customer requests the shipment be held in storage before delivery to the point of destination, the following charges will apply.

Storage (per 30-day period or part) \$0.5/cubic feet

Minimum charge is 175 cubic feet.

The volume will be counted by the moving volume calculator.

Long distance moving

Long distance moving - Transportation of shipments for distances in excess of 100 constructive miles from our office (53 Nathan Rd, Waltham, MA, 02453).

Moving cost

Stark Moving will service any state within the continental United States. The final cost of your long distance move is being determined by the mileage, loading-up and offloading time, the amount of packing materials used, the amount of valuation coverage and any will be added to the final cost of your move, additional services listed below (if such services are provided), any tolls involved in the job. Applicable hourly Local moving rates apply for load-up and offload of moving trucks. Mileage will be calculated by the reading of the GPS or Google Maps. Mileage will be calculated from origin point to destination point. **Travel will be billed at a rate of \$3.00/mile (from September 15th to May 15th) or \$3.5/mile (from May 16th to September 14th).** Please note that where there is more than one desirable route with differing mileage, the Customer will be charged for the route with the least number of miles.

Payment and payment forms

Balance due must be paid upon the delivery before the actual offloading of the goods. The customer can make a payment by three options: cash, credit/debit card or cashier/treasurer check (no personal checks).

Driving hours and mileage

Please keep in mind that due to DOT regulations, we are obligated to stop driving after 600 miles or 10 hours of driving, whichever occurs first. In case of traffic or bad weather conditions, we would be forced to postpone your delivery.

Additional services

In the event unknown additional services are required to perform your move, these costs will be in addition to the amount stated in your moving estimate.

Service	Price
Hoisting fee (per item per flight)	20
Piano fee (per item per flight)	150
Grand piano fee (per item per flight)	300
Heavy item fee (over 300 lb)	150

Parking

Two parking spaces (to accommodate a 34-foot-long moving truck) should be provided/secured by the customer. Parking spot has to be located within 75 feet from the entrance. In case if a parking permit is needed, it is customer's responsibility to inform Stark Moving. All parking permits must be obtained by the customer unless otherwise indicated on the move plan. In case if there is no parking space available next to the origin/delivery location and the moving truck needs to be parked in a non-permitted space, it is customer's responsibility to cover the cost of any parking tickets issued to Stark Moving.

Tolls

All jobs are subject to additional charge(s) for any tolls involved in the job.

Damage claims

Goods must be inspected by the owner upon the delivery. All claims must be submitted within 90 days from the delivery.

Storage in transit

If the Customer requests the shipment be held in storage before delivery to the point of destination, the following charges will apply.

Storage (per 30-day period or part) \$0.5/cubic feet

Minimum charge is 175 cubic feet.

The volume will be counted by the moving volume calculator.

Cancellation and rescheduling

Any reschedules must be confirmed with your sales representative at least 7 business days prior to the move. Please note that rates are subject to change based on the availability and dates. **Please note** that rescheduling of the move will be accompanied by a **\$25.00 service fee**.

Disposal services

Stark Moving is not a junk removal company, but we can definitely take care of the unwanted items. Any disposal services must be approved and confirmed by our staff prior to the move.

All disposal services are subject to additional charges (unless otherwise specified on the estimate). Charges will be applied as follows:

- a) \$10.00 per article – Small items (chairs, end tables, small bookshelves, boxes, etc.).
- b) \$20.00 per article – Medium items (tables, recliners, rockers, cribs, etc.).
- c) \$40.00 per article – Large items (desks, dressers, bed frames,).
- d) \$100.00 per article – Oversized items (i.e. mattress, armoire, love seat, sofa, etc.).

3. Stark Moving reserves the right to decline any requests on disposal services without any further explanations.

Replacement value protection

Please note:

All charges must be paid in full before any claim filing can be placed by customer.

Goods must be inspected upon the delivery by the owner.

All claims must be submitted within 90 days upon the delivery.

Upon completion of the job, it is the customer's responsibility to inspect the truck to make sure nothing has been left behind.

CUSTOMER'S DECLARATION OF VALUE

Option A – Limited Liability

As a licensed common carrier, we are required to provide limited liability coverage at no charge to the customer. Under this option maximum liability is limited to \$.60 per pound per article, in the event of damage or loss.

Option B – Depreciated Value Protection with Deduction

With Depreciated Value Protection a claim settlement will be either the cost to repair or a cash payment of the depreciated value of an article.

Stark Moving's claim department uses a depreciation chart to determine any cash payment settlement under this coverage. The charge for this option is at a rate of \$10 per \$1000 declared value. For example, to purchase coverage for \$10,000 declared shipment value, the

charge will be \$100.

The maximum amount that can be covered with this plan is \$25,000. However, it is the customer's responsibility to choose the proper amount of coverage. If the full declared value is not taken, a penalty will be incurred based on the ratio between the actual value and the declared shipment. For example: if \$20,000 worth of goods were moved, yet only \$10,000 worth of coverage was purchased, the payment for any damage would be adjusted downward by one-half (\$10,000-\$20,000)

Important Note: Valuation coverage is not insurance. Valuation is a tariff level of the carrier's liability in the event of the loss or damage of your goods while under due course of transit by Stark Moving. This type of coverage is unique to carriers alone and therefore it is important for the customer to understand what valuation does and does not cover. Option B applies only to declared lump sum of **under \$25,000.00**.

Option C – Full Replacement Coverage

A full replacement coverage is based on a minimum declared value of \$7.00 per pound and \$28.00 per cubic foot. The charge for this option will be **\$20.00 per \$1,000.00 of valuation**. This option carries a \$500.00 deductible value with a minimum coverage charge of \$100.00. **Option C applies only to a full replacement valuation under \$25,000.00**. In the event of a full replacement valuation higher than \$25,000.00 customer is obligated to obtain coverage through a third-party insurance provider (Please see Option D).

Option D – Third Party Insurance

Coverage through a third-party insurance company. Must be arranged directly by the shipper, prior to the move. Goods are being release to Stark Moving at a valuation of \$0.60 per each pound per article.

Coverage option A, B and C do not apply to:

Any article of extraordinary nature or value, unless a special agreement has been stipulated to do so. Including but not limited to jewelry, furs, stocks, bonds, cash, antiques and art collections.

Loss or damage resulting from wear and tear, moths or vermin, dampness of atmosphere or extremes of temperature.

Acts or omissions of the shipper, such as neglecting to prepare for time of shipment.

Internal electronic or mechanical items, whether packed or unpacked by Stark Moving or the shipper.

Loss or damage consisting of breakage to fragile items, such as china, glassware, etc., unless packed and unpacked by Stark Moving or unless caused directly by fire, theft, collision or overturn of transport vehicle.

Marbles – Due to the fragility of such items in most cases for reasons beyond our control,

Stark Moving will not take responsibility in terms of any type of coverage.

Press-Wood (Particle Board) items. Due to the fragility of such items, they must be properly disassembled by owner. Otherwise, Stark Moving will not take responsibility in terms of any type of coverage.

All Electronic Items – Stark Moving is not responsible to any internal damage to electronic or mechanical items, whether packed or unpacked by Stark Moving or the shipper.

Non-Allowable items

Please note that following items are not allowed on the truck for safety reasons:

- Aerosol cans
- Alcohol
- Ammonia
- Ammunition
- Car batteries
- Charcoal
- Charged scuba tanks
- Chemicals / Chemistry sets
- Cleaning solvents
- Darkroom
- Fertilizer
- Flammables
- Fire extinguishers
- Household batteries
- Liquids in any
- Loaded guns
- Matches
- Nail polish / remover
- Paint thinners
- Paints / varnishes
- Pesticides
- Poisons
- Pool chemicals
- Propane tanks
- Rubbing alcohol
- Sterno fuel