



The Commonwealth of Massachusetts
EXECUTIVE OFFICE OF PUBLIC SAFETY AND SECURITY
STATE 911 DEPARTMENT

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CHARLES D. BAKER
Governor

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Secretary

KARYN E. POLITO
Lieutenant Governor

FRANK POZNIAK
Executive Director

AGENDA

**State 911 Commission
Standards Committee Meeting
State 911 Department,
151 Campanelli Drive, Suite A,
Middleborough, MA 02346**

March 6, 2019, 11:00 a.m.

1. Call to Order and Introductions (Chief Silvia)
2. Approval of the November 15, 2018 Meeting Minutes (Chief Silvia)
3. Discussion on the CenturyLink Outage (Norm Fournier)
4. Update on Text to 9-1-1 (Monna Wallace)
5. Update on Wireless 9-1-1 Direct (Norm Fournier)
6. Discussion on Training Standards (Monna Wallace)
7. Discussion on Telecommunicator Resource Issues at PSAPs (Monna Wallace)
8. Other Business
9. Next Meeting Date – TBD
10. Adjournment