



The Commonwealth of Massachusetts  
EXECUTIVE OFFICE OF PUBLIC SAFETY & SECURITY  
**STATE 911 DEPARTMENT**

151 Campanelli Drive, Suite A ~ Middleborough, MA 02346

Tel: 508-828-2911 ~ TTY: 508-947-1455

[www.mass.gov/e911](http://www.mass.gov/e911)



**CHARLES D. BAKER**

*Governor*

**KARYN E. POLITO**

*Lt. Governor*

**THOMAS A. TURCO, III**

*Secretary*

**FRANK POZNIAK**

*Executive Director*

September 18, 2019

To the Great and General Court of the Commonwealth of Massachusetts:

On behalf of the State 911 Department (Department), I am pleased to issue our Annual Report for Calendar Year 2018. This Annual Report contains an overview of the enhanced 911 program, specific information about agency activities for that year, and a grant expenditure report by community for Fiscal Year 2018.

On July 31, 2008, the Legislature passed and the Governor signed into law Chapter 223 of the Acts of 2008 (or Chapter 223) that, amongst other things, changed the name and organizational structure of the agency, which from 1991 up to that date had been known as the Statewide Emergency Telecommunications Board (SETB). The SETB consisted of a 21-member board and staff, was charged with coordinating and effecting the implementation of enhanced 911 service, and administering such service in the Commonwealth of Massachusetts (Commonwealth). In its place, Chapter 223 created the Department and the State 911 Commission.

The Department is within the Executive Office of Public Safety and Security (EOPSS) and has the authority and responsibility to direct the day to day administration of the statewide enhanced 911 system. It has its own budgetary authority. The Massachusetts statewide enhanced 911 system is one of the largest systems per capita in the United States. A person dialing 911 from anywhere in the Commonwealth is automatically connected to the Public Safety Answering Point (PSAP) handling emergencies in that area. The system provides the phone number and address of the telephone used to make the emergency call (wire-line calls) or the phone number and approximate location of the caller (wireless calls), along with dispatching data for local police, fire and ambulance services. The enhanced 911 system in the Commonwealth now provides text to 911 communication for its citizens and visitors. PSAP personnel either dispatch emergency services directly or relay the calls to secondary PSAPs, limited secondary PSAPs, or private or public safety departments.

The State 911 Commission, also within EOPSS, consists of 19 members and is charged with providing strategic oversight and guidance to the Department, and advising the Department relative to its annual budget and all material changes thereto and in all matters regarding enhanced 911 service. The State 911 Commission is also charged with approving all formulas, percentages, guidelines, or other mechanisms used to distribute grants, all major contracts that the Department proposes to enter into for enhanced 911 services, and all regulations and standards proposed by the Department.

Chapter 223 directed the Department to review and assess new communications technologies that may include, but are not limited to, wireless, video, broadband, and IP enabled applications that may serve as the Next Generation 911 (NG911) technology platforms, consistent with Federal Communications Commission decisions and federal law. In August 2014, the Department entered into a contract with General Dynamics Information Technology, Inc. (GDIT) to provide a comprehensive, end-to-end, fully featured, standards-based NG911 system to replace the previous enhanced 911 system. Calendar year 2018 was the first full year that this new NG911 system was deployed and operating. In December 2018, the NG911 system began to provide texting to 911 without picture and video. NG911 will eventually allow for additional data to be sent with the voice 911 call, including telematics crash data, text to 911 with picture and video, and medical records of the caller.

In addition, in 2018 the Department embarked on a program for local PSAPs to have the capability of receiving wireless 911 calls directly, thus eliminating the delay in the transfer of those calls from a wireless center, and shortening the response time for local police, fire, and emergency medical services dispatch. By the end of 2018, 200 PSAPs were receiving 911 calls directly.

The Department made significant progress in bringing these new 911 features to the Commonwealth in 2018 to the benefit of its citizens and visitors. We are excited to continue this progress in the coming year.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Frank Pozniak', with a stylized flourish at the end.

**FRANK POZNIAK**

*Executive Director*

The 2018 State 911 Commission members were:

Thomas Turco – Chairman

*Secretary of the Executive Office of Public Safety and Security*

Designee: Mathew Moran

*Undersecretary for Forensic Sciences and Technology, Executive Office of Public Safety and Security*

Curtis M. Wood, Secretary

*Executive office of Technology and Technical Services*

Designee: Neil McGaffey, MassGIS Director

Kerry Gilpin, Colonel

*Department of State Police*

Designee: Matt Barstow, Director of Communications

Peter Ostroskey State Fire Marshal

*Department of Fire Services*

Designee: Peter Senopolous, Deputy Chief General Counsel

William Gross, Police Commissioner

*Boston Police Department*

Designees: Winifred Cotter, Deputy Superintendent

Christopher Markunas, Director of Quality Assurance Dispatch Operations

Shawn Romanoski, Director of Communications

David D'Arcangelo, Director

*Massachusetts Office on Disability*

Designee: Evan Bjorklund, Supervisor

Monica Bharel, Commissioner

*Department of Public Health*

Designee: Mark Miller, Director, OEMS

Heidi Reed, Commissioner

*Massachusetts Commission for Deaf/Hard of Hearing*

Designee: Jonathon O'Dell, Assistive Technology Manager

Christopher Delmonte, Bridgewater Police Chief

*Massachusetts Chiefs of Police Association*

Douglas Mellis, East Longmeadow Police Chief

*Massachusetts Police Association*

Kyle Heagney, Attleboro Police Chief

*Massachusetts Major City Police Chiefs Association*

Timothy Bradshaw, Taunton Fire Chief

*Massachusetts Fire Chiefs Association*

Robert Silvia, Cohasset Fire Chief (vice-chair)  
*Massachusetts Fire Chiefs Association*

Ralph Dowling, Captain, Boston Fire Department  
*Professional Fire Fighters of Massachusetts*

James Cummings, Barnstable County Sheriff  
*Massachusetts Sheriffs Association*

James Boudreau, Scituate Town Manager  
*Massachusetts Municipal Association*

Richard Patterson, Dracut Deputy Fire Chief  
*Massachusetts Emergency Medical Care Advisory Board*

Stacey Harren  
*Massachusetts Ambulance Association*

Steven Hooke, Holbrook Emergency Management Director  
*Massachusetts Communications Supervisors Association*

Employees – 2018:

Frank Pozniak (Executive Director)  
Normand Fournier II (Deputy Executive Director)  
Dennis Kirwan (General Counsel)  
Jennifer Cunningham (Paralegal Specialist)  
Ashlee Stearns (Office Specialist)  
Karen Robitaille (Fiscal Director)  
Vicky Goetz (Fiscal Specialist)  
Michelle Hallahan (Fiscal Specialist)  
Karen Mullin (Fiscal Coordinator)  
Angela Pilling (Fiscal Specialist)  
Cindy Reynolds (Grant Specialist)  
Tija Whitfield (Fiscal Coordinator)  
Shahri Moin (9-1-1 Systems Director)  
Charles Ashworth (Systems Analyst)  
Joe Hickey (Systems Analyst)  
Andrew Holland (Systems Analyst)  
Jeff Jeffers (Project Coordinator)  
Iraki Sevi (System Analyst)  
Christine Wingfield (Regional PSAP Coordinator)  
Monna Wallace (Programs Director)  
Cathy Rodriguez (Program Assistant)  
Venus Wheeler (Program Assistant)  
Juanita Bracero (Enhanced 911 Trainer)  
John Brunelli (Enhanced 911 Trainer)  
Sheila Foley (Part-Time Enhanced 911 Trainers)  
Ashley Landis, Linda Mazzolla, and Christine O'Reilly (Part-Time TTY Quality Assurance Team)  
Kevin Lewis (Enhanced 911 Trainer)  
Christine Molloy (Enhanced 911 Trainer)  
Kristen Vaidya (Enhanced 911 Trainer)  
Grant Harrison (Equipment Distribution Program (EDP) Manager)

Melanie DaRosa, Christopher Murphy, Christopher Plant, Glen Schultz, and Marguerite Szczawinski  
(EDP Field Advisors)

Janice Barrette, Paul Gambina, Brian Hall, Anne Ouellette, Al Gomes, and Al Terminiello (EDP  
Customer Service Representatives)

Richard Fiske (Director, PSAP Operations-Framingham)

Kristina Morin (Deputy Director, PSAP Operations-Framingham)

Nicole Annunziata (Quality Assurance, PSAP Operations-Framingham)

Robin Remillard (Records Processing Officer, PSAP Operations-Framingham)

32 Telecommunicators (PSAP Operations-Framingham)

## OVERVIEW

Since 1991, the SETB, and now the Department, has implemented and managed wire-line and wireless enhanced 911 service for all 351 municipalities in the Commonwealth. These services are provided through PSAPs, which by the end of 2018 totaled 232 in the Commonwealth. The Department directly provides network, database, customer premises equipment (CPE), maintenance, training and support services, and grant funding to the PSAPs. Pursuant to the contract it entered into with General Dynamics Information Technology, Inc. in August 2014, the Department began the project to deploy an NG911 system in the Commonwealth, which concluded in December 2017 and was fully operational in 2018.

The Department has established technical and operational standards to ensure accurate and timely responses to enhanced 911 calls, and has trained thousands of dispatchers and call-takers in the correct method of answering enhanced 911 calls. In late 2006, the PSAP training fund grant was established to reimburse PSAPs for a portion of their training costs. In 2008, pursuant to Chapter 223 of the Acts of that year, the Department expanded its grant programs to provide personnel and equipment support to PSAPs across the Commonwealth, and to encourage regionalization of the PSAPs.

Finally, the Department continued with the administration of the Disability Access Program that provides telecommunication relay service, captioned telephone relay service, and specialized customer premises equipment distribution service to the Commonwealth's disabled community.

## FUNDING

The Department's budget in Fiscal Year (FY) 2018 (July 1, 2017 – June 30, 2018) was funded from the Enhanced 911 Fund, which was established by Chapter 223 of the Acts of 2008. This Fund was supported by the surcharge assessed on subscribers of wire-line, wireless service, including pre-paid wireless, and VoIP.

The Department's budget for FY 2018 (\$114,710,514) funded the administrative costs of the agency (\$6,570,246); grant programs (\$51,190,155); enhanced 911 services (\$55,081,560); and other programs (\$1,868,553).

## ACCOMPLISHMENTS

The following outlines the major accomplishments in Calendar Year 2018.

### Next Generation 911

On August 4, 2014, the Department entered into a contract with General Dynamics Information Technology, Inc. to provide a comprehensive, end-to-end, fully featured, standards-based NG911 system to replace the previous enhanced 911 system. The transition to the new NG 911 system was completed in December 2017, and was fully operational in 2018.

The previous enhanced 911 system was an analog-based system that was designed in the 1960s. The system has been successful in delivering 911 services for many years. However, the types of analog services that are imbedded in that system are becoming obsolete and are being discontinued throughout the country. Technological advancements have created the necessity for a more advanced system that will offer capabilities (e.g., text and video messaging) that simply did not exist using that enhanced 911 system. Throughout the nation, enhanced 911 systems are being overhauled and replaced with new and emerging technologies. This need was recognized by the Legislature with the passage of Chapter 223 of the Acts of 2008, and, therefore, in accordance with this law, it was necessary to replace the previous enhanced 911 system with one that uses advanced communications technologies in the infrastructure itself.

The benefits of a NG911 system are significant given the additional information capabilities inherent to NG911. Using NG911 will ultimately allow for additional data to be sent with the voice call, including telematics crash data, text to 911 with or without picture and video, medical records of the caller, etc. In fact, in December 2018, texting to 911 without picture and video became available in the Commonwealth. Text to 911 is a critical need for the deaf, hard of hearing and speech impaired. Previously, the only way for those constituents to contact 911 directly was by using a text telephone (TTY) device. TTY is an archaic means of communication and has mostly been abandoned in exchange for using text to communicate. Texting will also allow for communication with a PSAP in a situation where the person is fearful for his or her life but is unable to convey that information verbally (e.g., active shooter, domestic violence, home invasion, etc.).

Improved PSAP capabilities allow for more efficient PSAP management. For instance, with NG911, a PSAP may send telecommunicators to neighboring PSAPs during a major event for call overflow management. Simply by logging into a position at a different PSAP, that call taker can receive calls destined for his or her home PSAP without any intervention by the 911 service provider or the Department. By logging in remotely, the PSAP is creating a larger virtual PSAP during a crisis. In addition, because the NG911 system is IP based, it allows for faster call setup time reducing the time it takes for a 911 call to start ringing at the PSAP, and remote monitoring capabilities give the Department greater system management capabilities.

The telecommunicators at the PSAPs benefit from a much enhanced mapping system that not only provides property parcel data information to pinpoint the location of a caller, but also shows roof outlines of structures on the property. A secondary tab on the mapping system gives the telecommunicators an aerial view providing information regarding obstacles or hazards in the area.

One of the most significant challenges brought about by wireless devices is the sometimes poor location accuracy provided by the wireless carriers to 911. This challenge is faced by PSAPs across the country and is mostly misunderstood by the public. The public expects to be located with pinpoint accuracy, but the current FCC regulations for location allow for a wide range of accuracy. Due to the criticality of location with 911, in 2018, the Department implemented RapidSOS, which

provides additional location services for smart phones. RapidSOS is provided to all Massachusetts PSAPs and this application is fully implemented into the NG911 system. The benefit of integrating this application into the NG911 system is that the telecommunicators do not need a separate screen to see the location provided by RapidSOS as this technology is displayed into the current mapping software. This eliminates a telecommunicator from having to look at another screen, which could potentially lead to mistakes.

### **Wireless Direct**

Eliminating unnecessary transfers provides faster response times to those in need. The goal of wireless direct is to route wireless 911 calls to the appropriate PSAP that will dispatch the appropriate emergency services. By routing 911 calls to the PSAP that will dispatch emergency services instead of a “middle man”, precious seconds are eliminated from response times, which can be directly connected to saving lives, improving outcomes for emergencies and reducing loss of property. A further benefit is reducing the frustration experienced when a person calling for an emergency has to tell the same information to multiple agencies before help can be sent. In 2018 the Department continued with the implementation of this important program, and by the end of that year, 200 PSAPs were taking wireless 911 calls directly.

### **Framingham Wireless Center**

In July 2018, the operation of the 911 wireless PSAP at Framingham and Middleborough was consolidated and transitioned from the Massachusetts State Police to the Department. Over the past few years, EOPSS has engaged in an effort to evaluate the mission and structure of each agency within its secretariat in order to identify opportunities to streamline and enhance the delivery of services to the public. As a result, it was determined that the responsibilities arising from the Commonwealth’s wireless 911 service provided by the State Police would be transferred to the Department. In doing so, EOPSS better aligned the financial and operational responsibilities associated with this service, and appropriately realigned agency mission and core functions within each respective agency.

### **Grant Program**

Pursuant to Chapter 223 of the Acts of 2008, the Department expanded its grant program to support the PSAPs in the Commonwealth and to develop and encourage the creation of regional PSAPs and Regional Emergency Communication Centers (RECCs) throughout the Commonwealth. A description of each of these grant programs is contained below.

- **PSAP and Regional Emergency Communication Center Training Grant:** Reimburses primary, regional and regional secondary PSAPs and RECCs for allowable expenses related to the training and certification of enhanced 911 telecommunicators.
- **Public Safety Answering Point and Regional Emergency Communication Center Support and Incentive Grant:** Provides funding to primary, regional and regional secondary PSAPs and RECCs for allowable expenses related to enhanced 911 personnel and equipment costs. Incentive funds are awarded in addition to amounts allocated as part of the Support Grant using a formula that applies a specified percent of total surcharge revenues based on number of municipalities to be served by regional PSAPs or RECCs.

- Wireless State Police Public Safety Answering Point Grant: Reimburses wireless MSP PSAPs for allowable expenses related to enhanced 911 personnel, training and equipment costs.
- Regional and Regional Secondary Public Safety Answering Point, and Regional Emergency Communication Center Development Grant: Supports the development and startup of regional PSAPs, regional secondary PSAPs and RECCs, including the expansion or upgrade of existing regional and regional secondary PSAPs, and RECCs, to maximize effective emergency 911 and dispatch services as well as regional interoperability.

Chapter 223 permits the Department to introduce new grants associated with providing enhanced 911 services in the Commonwealth. In order to support the PSAPs in meeting new training requirements described below, the Department introduced a new grant in 2011, the Emergency Medical Dispatch (EMD) Grant. The EMD Grant was approved by the State 911 Commission, and then by the Department of Telecommunications and Cable by Order dated May 27, 2011, and was renamed the EMD/Regulatory Compliance Grant in 2013. The EMD/Regulatory Compliance Grant provides funding, not provided under the Training Grant, for EMD services provided through a certified EMD resource and provides supplemental funding for expenses needed to meet the minimum training and certification requirements and minimum EMD requirements established by the Department.

The amount awarded to each grant in Fiscal Year 2018 is contained below.

	FY18
Training Grant	\$4,622,973
EMD Grant	\$1,985,850
Support & Incentive	\$35,232,823
Wireless MSP	\$6,299,202
Development	\$12,000,000
Total	\$60,140,848

STATE 911 DEPARTMENT GRANT PROGRAMS					
Amount Reimbursed* under the FY 2018 Grant Programs by PSAP					
Award Recipient	Training Grant	EMD /Regulatory Compliance Grant	Scholarship	Support & Incentive	Development
ABINGTON	\$ 10,000.00	\$ 4,712.15	\$ -	\$ 37,502.62	\$ -
ACTON	\$ 9,591.03	\$ -	\$ -	\$ 60,566.00	\$ -
ACUSHNET	\$ 10,000.00	\$ 4,881.60	\$ -	\$ 27,979.00	\$ -
AGAWAM	\$ 4,095.70	\$ -	\$ -	\$ 70,999.00	\$ -
AMHERST	\$ 8,715.43	\$ -	\$ -	\$ 84,010.65	\$ -
ANDOVER	\$ 13,522.83	\$ -	\$ -	\$ 79,152.05	\$ -
ARLINGTON	\$ 5,093.60	\$ -	\$ -	\$ 97,749.00	\$ -
ASHBURNHAM	\$ 4,543.48	\$ -	\$ -	\$ 18,129.75	\$ -
ASHBY	\$ 1,533.70	\$ -	\$ -	\$ 12,823.00	\$ -
ASHLAND	\$ 5,098.10	\$ -	\$ -	\$ 31,876.00	\$ -
ATTLEBORO	\$ 18,099.00	\$ 78,982.83	\$ -	\$ 93,650.95	\$ -
AUBURN	\$ 8,293.59	\$ -	\$ -	\$ 46,693.00	\$ -
AVON	\$ 8,927.46	\$ -	\$ -	\$ 18,957.00	\$ -
AYER	\$ 2,248.00	\$ -	\$ -	\$ 186,248.42	\$ -
BARNSTABLE (Town of)	\$ 30,666.00	\$ 94,970.71	\$ -	\$ 189,068.14	\$ -
BARNSTABLE COUNTY	\$ 21,064.04	\$ -	\$ -	\$ 1,456,199.80	\$ 65,329.94
BEDFORD	\$ 6,313.48	\$ -	\$ -	\$ 37,324.00	\$ -
BELCHERTOWN	\$ 10,000.00	\$ 14,464.79	\$ -	\$ 31,036.00	\$ -
BELLINGHAM	\$ -	\$ -	\$ -	\$ 39,448.00	\$ -
BELMONT	\$ 7,967.58	\$ -	\$ -	\$ 53,827.58	\$ -
BERKLEY	\$ 9,109.96	\$ -	\$ -	\$ 18,888.00	\$ -
BERKSHIRE COUNTY	\$ 25,000.00	\$ 11,958.34	\$ -	\$ 1,124,157.82	\$ 1,534,812.00
BEVERLY	\$ 17,275.00	\$ 65,831.34	\$ -	\$ 101,130.70	\$ -
BILLERICA	\$ 16,277.18	\$ -	\$ -	\$ 82,208.95	\$ -

Award Recipient	Training Grant	EMD /Regulatory Compliance Grant	Scholarship	Support & Incentive	Development
BLACKSTONE	\$ 1,325.00	\$ -	\$ -	\$ 23,675.00	\$ -
BOSTON	\$ 146,484.08	\$ -	\$ -	\$ 3,253,317.00	\$ -
BOURNE	\$ 19,088.00	\$ 16,262.12	\$ -	\$ 57,241.00	\$ -
BOXBOROUGH	\$ -	\$ -	\$ -	\$ 13,545.86	\$ -
BOXFORD	\$ 6,270.98	\$ -	\$ -	\$ 3,175.00	\$ -
BOYLSTON	\$ 2,078.00	\$ -	\$ -	\$ -	\$ -
BRAINTREE	\$ 17,976.00	\$ -	\$ -	\$ 88,219.00	\$ -
BRIDGEWATER	\$ 11,079.00	\$ 26,138.29	\$ -	\$ 74,666.99	\$ -
BROCKTON	\$ 59,118.00	\$ 100,541.93	\$ -	\$ 315,586.00	\$ -
BROOKLINE	\$ 11,799.00	\$ -	\$ -	\$ 157,326.44	\$ -
BURLINGTON	\$ 11,867.00	\$ 66,847.43	\$ -	\$ 71,398.00	\$ -
CAMBRIDGE	\$ 54,517.00	\$ -	\$ 9,255.62	\$ 319,618.00	\$ -
CANTON	\$ 10,000.00	\$ 34,014.45	\$ -	\$ 49,483.00	\$ -
CARLISLE	\$ 6,937.60	\$ -	\$ -	\$ 18,756.00	\$ -
CARVER	\$ 867.00	\$ -	\$ -	\$ 31,996.00	\$ -
CHARLTON	\$ 2,840.28	\$ -	\$ -	\$ 36,305.00	\$ -
CHELMSFORD	\$ 14,665.00	\$ 2,157.34	\$ -	\$ 77,902.00	\$ -
CHELSEA	\$ 3,474.88	\$ 24,500.00	\$ 3,358.86	\$ 39,469.33	\$ -
CHICOPEE	\$ 30,093.00	\$ 93,482.22	\$ -	\$ 158,747.00	\$ -
CLINTON	\$ 8,211.10	\$ -	\$ -	\$ 29,661.00	\$ -
CONCORD	\$ 7,966.78	\$ -	\$ -	\$ 46,831.00	\$ -
DALTON	\$ 5,662.84	\$ -	\$ -	\$ 127,939.00	\$ -
DANVERS	\$ 4,575.13	\$ -	\$ -	\$ 69,914.00	\$ -
DARTMOUTH	\$ 13,282.48	\$ 5,000.00	\$ -	\$ 69,431.31	\$ -
DEDHAM	\$ 2,990.00	\$ -	\$ -	\$ 67,589.16	\$ -
DENNIS	\$ 10,000.00	\$ 44,738.56	\$ -	\$ 32,855.96	\$ -
DIGHTON	\$ -	\$ -	\$ -	\$ -	\$ -
DOUGLAS	\$ 2,650.00	\$ -	\$ -	\$ 22,110.79	\$ -

Award Recipient	Training Grant	EMD /Regulatory Compliance Grant	Scholarship	Support & Incentive	Development
DOVER	\$ 10,000.00	\$ 7,093.00	\$ -	\$ 17,464.61	\$ -
DRACUT	\$ 12,014.00	\$ 8,903.12	\$ -	\$ 57,422.53	\$ -
DUKES COUNTY	\$ -	\$ -	\$ -	\$ 321,992.05	\$ -
DUXBURY/ROCCC	\$ 23,058.68	\$ 1,899.68	\$ 8,722.08	\$ 295,088.98	\$ 1,523,015.78
EAST BRIDGEWATER	\$ 10,000.00	\$ 70.52	\$ -	\$ 32,991.13	\$ -
EAST LONGMEADOW	\$ 10,000.00	\$ 12,121.97	\$ -	\$ 43,586.00	\$ -
EASTHAM	\$ 5,770.37	\$ 4,285.71	\$ -	\$ 20,318.84	\$ -
EASTHAMPTON	\$ 4,107.86	\$ -	\$ -	\$ 42,200.34	\$ -
EASTON	\$ 9,787.55	\$ -	\$ -	\$ 49,687.00	\$ -
ESSEX COUNTY RECC	\$ 25,000.00	\$ 5,040.00	\$ -	\$ 3,268,139.86	\$ -
EVERETT	\$ 7,807.42	\$ 21,500.00	\$ -	\$ 130,756.00	\$ -
FAIRHAVEN	\$ 9,653.57	\$ 632.92	\$ -	\$ 45,462.00	\$ -
FALL RIVER	\$ 45,201.05	\$ 5,000.00	\$ -	\$ 287,847.90	\$ -
FITCHBURG	\$ 11,974.96	\$ -	\$ -	\$ 115,170.65	\$ -
FOXBOROUGH	\$ 9,427.56	\$ -	\$ -	\$ 43,534.00	\$ 222,371.84
FRAMINGHAM	\$ 20,331.43	\$ -	\$ -	\$ 162,962.66	
FRANKLIN	\$ 10,878.14	\$ -	\$ -	\$ 62,375.98	\$ -
FREETOWN	\$ 5,077.77	\$ -	\$ -	\$ 27,902.74	\$ -
GARDNER	\$ -	\$ -	\$ -	\$ 263,479.64	\$ -
GEORGETOWN	\$ 10,000.00	\$ 10,075.95	\$ -	\$ 20,940.47	\$ -
GLOUCESTER	\$ 12,433.00	\$ 98,451.15	\$ -	\$ 61,554.16	\$ -
GRAFTON	\$ 4,475.12	\$ -	\$ -	\$ 42,517.46	\$ -
GRANBY	\$ 8,307.12	\$ -	\$ -	\$ 24,559.00	\$ -
GREAT BARRINGTON	\$ 2,751.84	\$ -	\$ -	\$ 31,614.46	\$ -
GREENFIELD	\$ 4,684.76	\$ -	\$ -	\$ 61,628.00	\$ 41,421.00
GROTON	\$ 2,254.20	\$ -	\$ -	\$ 233,290.41	\$ -
GROVELAND	\$ 2,786.80	\$ 5,000.00	\$ -	\$ 18,420.96	\$ -
HADLEY	\$ 4,732.78	\$ 15,000.00	\$ -	\$ 15,707.55	\$ -

Award Recipient	Training Grant	EMD /Regulatory Compliance Grant	Scholarship	Support & Incentive	Development
HAMILTON	\$ 9,113.82	\$ -	\$ -	\$ 15,000.89	\$ -
HAMPDEN	\$ 10,000.00	\$ -	\$ -	\$ 16,035.84	\$ -
HANOVER	\$ 9,861.28	\$ -	\$ -	\$ 38,993.95	\$ -
HANSON	\$ -	\$ -	\$ -	\$ 27,861.52	\$ -
HAVERHILL	\$ 29,649.19	\$ -	\$ -	\$ 171,141.00	\$ -
HOLBROOK/NORFOLK COUNTY CONTROL	\$ 22,620.94	\$ 400.00	\$ -	\$ 276,759.00	\$ 938,886.08
HOLDEN/WACHUSETTS RECC	\$ -	\$ -	\$ -	\$ 236,469.00	\$ 68,198.98
HOLLISTON	\$ 3,686.00	\$ -	\$ -	\$ 24,048.70	\$ -
HOLYOKE	\$ 2,703.60	\$ -	\$ -	\$ 150,171.13	\$ -
HOPKINTON	\$ 2,865.28	\$ -	\$ -	\$ 28,649.00	\$ -
HUDSON	\$ 200.00	\$ -	\$ 6,968.74	\$ 39,960.00	\$ -
IPSWICH	\$ 6,582.76	\$ -	\$ -	\$ 21,823.99	\$ -
KINGSTON	\$ -	\$ 14,000.00	\$ -	\$ 32,914.63	\$ -
LAKEVILLE	\$ 9,187.45	\$ -	\$ -	\$ 28,283.98	\$ -
LAWRENCE	\$ 45,508.00	\$ 45,065.36	\$ -	\$ 232,295.53	\$ -
LEE	\$ -	\$ -	\$ -	\$ 96,157.74	\$ -
LEOMINSTER	\$ 19,698.19	\$ -	\$ -	\$ 100,051.05	\$ -
LEXINGTON	\$ -	\$ -	\$ -	\$ 77,205.00	\$ -
LINCOLN	\$ -	\$ -	\$ -	\$ 21,077.95	\$ -
LITTLETON	\$ 7,742.72	\$ -	\$ -	\$ 24,440.06	\$ -
LONGMEADOW	\$ 10,000.00	\$ 8,926.06	\$ -	\$ 41,393.51	\$ 501,317.73
LOWELL	\$ 35,097.76	\$ -	\$ -	\$ 287,618.89	\$ -
LUDLOW	\$ 5,027.80	\$ -	\$ -	\$ 48,115.01	\$ -
LYNN	\$ 51,349.32	\$ -	\$ -	\$ 596,887.00	\$ -
LYNN REGIONAL SECONDARY	\$ 8,390.78	\$ 18,200.00	\$ -	\$ 167,287.00	\$ 113,039.11
LYNNFIELD	\$ 7,261.89	\$ -	\$ -	\$ 30,850.86	\$ -
MALDEN	\$ -	\$ 24,500.00	\$ -	\$ 155,163.98	\$ -

Award Recipient	Training Grant	EMD /Regulatory Compliance Grant	Scholarship	Support & Incentive	Development
MANCHESTER	\$ 10,000.00	\$ 15,965.18	\$ -	\$ 14,880.85	\$ -
MANSFIELD	\$ -	\$ -	\$ -	\$ 53,611.00	\$ -
MARBLEHEAD	\$ -	\$ -	\$ -	\$ 55,120.00	\$ -
MARION	\$ 10,000.00	\$ 3,072.34	\$ -	\$ 17,558.96	\$ -
MARLBOROUGH	\$ 18,603.00	\$ 36,078.58	\$ -	\$ 98,797.65	\$ -
MARSHFIELD	\$ 11,042.00	\$ 70,182.09	\$ -	\$ 55,156.00	\$ -
MATTAPOISETT	\$ 3,012.30	\$ -	\$ -	\$ 19,192.00	\$ -
MAYNARD	\$ 10,000.00	\$ -	\$ -	\$ 19,939.00	\$ -
MEDFIELD	\$ -	\$ -	\$ -	\$ -	\$ -
MEDFORD	\$ 25,291.00	\$ 44,869.50	\$ -	\$ 127,559.00	\$ -
MEDWAY	\$ -	\$ -	\$ -	\$ 30,188.65	\$ -
MELROSE	\$ 10,758.00	\$ 65,166.80	\$ -	\$ 50,741.07	\$ -
MENDON	\$ -	\$ -	\$ -	\$ 113,162.00	\$ -
MERRIMAC	\$ 10,000.00	\$ 1,837.96	\$ -	\$ 18,042.19	\$ -
METHUEN	\$ 22,159.00	\$ 32,074.53	\$ -	\$ 107,554.60	\$ -
METRO NORTH	\$ 18,799.60	\$ -	\$ -	\$ 747,997.00	\$ 50,417.00
MIDDLEBORO	\$ 11,182.00	\$ 29,287.25	\$ -	\$ 58,823.24	\$ -
MILFORD	\$ -	\$ -	\$ -	\$ 70,872.00	\$ -
MILLBURY	\$ 8,406.22	\$ -	\$ -	\$ 34,435.20	\$ -
MILLIS	\$ -	\$ -	\$ -	\$ 20,343.52	\$ -
MILTON	\$ 11,544.00	\$ 18,262.52	\$ -	\$ 65,400.00	\$ -
MONSON	\$ 7,083.70	\$ 3,088.18	\$ -	\$ 24,123.44	\$ -
MONTAGUE	\$ 4,420.72	\$ 3,000.00	\$ -	\$ 21,792.00	\$ -
NAHANT	\$ 10,000.00	\$ 8,263.50	\$ -	\$ 13,580.00	\$ -
NANTUCKET	\$ 4,412.00	\$ -	\$ -	\$ 73,230.00	\$ -
NASHOBA VALLEY RDD	\$ 4,397.80	\$ -	\$ -	\$ 591,552.86	\$ 54,802.50
NATICK	\$ 13,757.00	\$ 5,660.00	\$ -	\$ 83,174.84	\$ -
NEEDHAM	\$ 12,196.00	\$ 10,735.64	\$ -	\$ 59,596.84	\$ -

Award Recipient	Training Grant	EMD /Regulatory Compliance Grant	Scholarship	Support & Incentive	Development
NEW BEDFORD	\$ 5,190.15	\$ 10,601.95	\$ -	\$ 381,065.40	\$ -
NEW BRAINTREE MSP	\$ 2,541.00	\$ -	\$ -	\$ 365,851.00	\$ -
NEWBURY	\$ -	\$ 18,000.00	\$ -	\$ 19,408.00	\$ -
NEWBURYPORT	\$ -	\$ 18,000.00	\$ -	\$ 37,866.00	\$ -
NEWTON	\$ 37,472.00	\$ -	\$ -	\$ 190,930.00	\$ -
NORFOLK	\$ 4,868.99	\$ -	\$ -	\$ 26,926.89	\$ -
NORTH ADAMS	\$ -	\$ -	\$ -	\$ 276,614.36	\$ -
NORTH ANDOVER	\$ 7,130.58	\$ -	\$ -	\$ 68,716.00	\$ -
NORTH ATTLEBOROUGH	\$ 8,686.28	\$ -	\$ -	\$ 57,078.00	\$ -
NORTH READING	\$ 10,000.00	\$ 42,856.76	\$ -	\$ 27,040.00	\$ -
NORTHAMPTON	\$ 15,071.27	\$ -	\$ -	\$ 94,017.60	\$ -
NORTHBOROUGH	\$ 6,193.94	\$ -	\$ -	\$ 36,931.00	\$ -
NORTHBRIDGE	\$ -	\$ -	\$ -	\$ 28,399.00	\$ -
NORTON	\$ 1,169.00	\$ -	\$ -	\$ 43,580.86	\$ -
NORWOOD	\$ 13,309.00	\$ 14,388.38	\$ -	\$ 69,026.00	\$ -
OXFORD	\$ 8,636.60	\$ -	\$ -	\$ 39,069.82	\$ -
PALMER	\$ 8,205.18	\$ 600.00	\$ -	\$ 37,767.30	\$ -
PAXTON	\$ 5,192.40	\$ -	\$ -	\$ 16,395.00	\$ -
PEABODY	\$ -	\$ 24,500.00	\$ -	\$ -	\$ -
PEMBROKE	\$ 10,000.00	\$ 39,995.19	\$ -	\$ 38,704.00	\$ -
PEPPERELL	\$ 6,353.90	\$ -	\$ -	\$ 27,764.00	\$ -
PITTSFIELD	\$ 9,963.00	\$ -	\$ -	\$ 149,183.35	\$ -
PLAINVILLE	\$ 3,429.30	\$ -	\$ -	\$ 20,588.43	\$ -
PLYMOUTH	\$ 7,315.67	\$ -	\$ -	\$ 128,597.00	\$ -
PROVINCETOWN	\$ 1,782.00	\$ 4,285.71	\$ -	\$ 17,696.68	\$ -
QUINCY	\$ 44,894.00	\$ 27,821.94	\$ -	\$ 233,743.00	\$ -
RANDOLPH	\$ 15,725.00	\$ 40,069.67	\$ -	\$ 74,913.00	\$ -
RAYNHAM	\$ 8,379.28	\$ -	\$ -	\$ 33,301.00	\$ -

Award Recipient	Training Grant	EMD /Regulatory Compliance Grant	Scholarship	Support & Incentive	Development
READING	\$ 7,297.88	\$ -	\$ -	\$ 55,577.99	\$ -
REHOBOTH	\$ 5,183.10	\$ -	\$ -	\$ 28,555.09	\$ -
ROCHESTER	\$ 1,710.16	\$ -	\$ -	\$ 17,149.00	\$ -
ROCKLAND	\$ 10,000.00	\$ 22,757.36	\$ -	\$ 40,864.00	\$ -
ROCKPORT	\$ 9,961.00	\$ -	\$ -	\$ 21,683.04	\$ -
ROWLEY	\$ 6,262.70	\$ -	\$ -	\$ 18,172.00	\$ -
RUTLAND	\$ 1,082.75	\$ 28,000.00	\$ -	\$ 288,933.00	\$ -
SALEM	\$ 21,733.00	\$ 59,958.60	\$ 7,590.09	\$ 110,585.28	\$ -
SALISBURY	\$ 10,000.00	\$ 18,488.40	\$ -	\$ 20,070.38	\$ -
SANDWICH	\$ 3,112.77	\$ 4,285.71	\$ -	\$ 47,690.06	\$ -
SAUGUS	\$ 12,148.48	\$ -	\$ -	\$ 72,955.00	\$ -
SCITUATE	\$ 10,000.00	\$ 4,408.42	\$ -	\$ 35,204.16	\$ -
SEEKONK	\$ 7,667.89	\$ -	\$ -	\$ 37,341.00	\$ -
SHARON	\$ 9,998.85	\$ -	\$ -	\$ 34,559.00	\$ -
SHELBURNE FALLS MSP	\$ 2,502.00	\$ -	\$ -	\$ 691,447.60	\$ -
SHERBORN	\$ 9,539.17	\$ 7,500.00	\$ -	\$ -	\$ -
SHIRLEY	\$ -	\$ -	\$ -	\$ 19,698.00	\$ -
SHREWSBURY	\$ 3,566.86	\$ -	\$ -	\$ 75,366.00	\$ -
SOMERSET	\$ 10,000.00	\$ 5,000.00	\$ -	\$ 45,601.00	\$ -
SOMERVILLE	\$ 30,634.46	\$ 24,500.00	\$ -	\$ 186,976.00	\$ -
SOUTH HADLEY	\$ 8,833.71	\$ -	\$ -	\$ 44,549.30	\$ -
SOUTH SHORE RECC	\$ 25,000.00	\$ -	\$ -	\$ 707,211.00	\$ 341,831.31
SOUTHAMPTON	\$ -	\$ -	\$ -	\$ 18,307.00	\$ -
SOUTHBOROUGH	\$ 2,347.06	\$ -	\$ -	\$ 27,647.21	\$ -
SOUTHBRIDGE	\$ 3,327.83	\$ -	\$ -	\$ 44,947.85	\$ -
SOUTHWICK	\$ 4,394.29	\$ -	\$ -	\$ 28,148.00	\$ -
SPENCER	\$ 5,763.96	\$ -	\$ -	\$ 43,301.00	\$ -
SPRINGFIELD	\$ 110,704.62	\$ -	\$ -	\$ 663,262.00	\$ -

Award Recipient	Training Grant	EMD /Regulatory Compliance Grant	Scholarship	Support & Incentive	Development
STERLING	\$ 2,759.00	\$ -	\$ -	\$ 21,904.00	\$ -
STONEHAM	\$ 10,000.00	\$ 9,703.36	\$ -	\$ 52,906.20	\$ -
STOUGHTON	\$ 4,478.00	\$ -	\$ -	\$ 62,901.23	\$ -
STOW	\$ 6,686.24	\$ -	\$ -	\$ -	\$ -
STURBRIDGE	\$ 8,979.86	\$ -	\$ -	\$ 28,962.48	\$ -
SUDBURY	\$ 7,154.19	\$ -	\$ -	\$ 35,370.00	\$ -
SUTTON	\$ 1,123.00	\$ -	\$ -	\$ 23,890.56	\$ -
SWANSEA	\$ -	\$ -	\$ -	\$ 36,581.00	\$ -
TAUNTON	\$ 22,798.99	\$ -	\$ -	\$ 153,728.00	\$ -
TEMPLETON	\$ 4,367.99	\$ -	\$ -	\$ 119,503.00	\$ 20,330.55
TEWKSBURY	\$ 13,192.00	\$ -	\$ -	\$ 71,660.00	\$ -
TRURO	\$ 7,674.53	\$ 4,285.71	\$ -	\$ 9,794.80	\$ -
TYNGSBOROUGH	\$ 2,358.16	\$ -	\$ -	\$ 27,863.35	\$ -
UPTON	\$ 14,703.47	\$ -	\$ -	\$ 54,376.00	\$ -
UXBRIDGE	\$ 7,284.37	\$ -	\$ -	\$ 34,992.95	\$ -
WAKEFIELD	\$ 11,031.00	\$ 8,178.99	\$ -	\$ 18,520.73	\$ -
WALPOLE	\$ 10,000.00	\$ 22,861.02	\$ -	\$ 56,358.00	\$ -
WALTHAM	\$ 21,250.77	\$ -	\$ -	\$ 151,878.94	\$ -
WARE	\$ 10,000.00	\$ 13,453.45	\$ -	\$ 25,003.00	\$ -
WAREHAM	\$ -	\$ -	\$ -	\$ 57,265.14	\$ -
WARREN	\$ 1,598.00	\$ -	\$ -	\$ 18,223.42	\$ -
WATERTOWN	\$ 12,021.68	\$ 18,000.00	\$ -	\$ 95,547.91	\$ -
WAYLAND	\$ 5,501.65	\$ -	\$ -	\$ 32,913.00	\$ -
WEBSTER/SOUTH WORCESTER COUNTY RECC	\$ 24,092.20	\$ -	\$ -	\$ 461,011.29	\$ -
WELLESLEY	\$ 6,441.76	\$ -	\$ -	\$ 61,359.00	\$ -
WEST BRIDGEWATER	\$ 9,852.56	\$ -	\$ -	\$ 24,700.00	\$ -
WEST NEWBURY	\$ 6,842.36	\$ -	\$ -	\$ 15,354.01	\$ -

Award Recipient	Training Grant	EMD /Regulatory Compliance Grant	Scholarship	Support & Incentive	Development
WEST SPRINGFIELD	\$ 17,389.00	\$ 90,189.18	\$ -	\$ 92,301.00	\$ -
WESTBOROUGH	\$ -	\$ -	\$ -	\$ 50,508.00	\$ -
WESTFIELD	\$ 6,310.70	\$ -	\$ -	\$ 114,839.89	\$ -
WESTFORD	\$ 10,000.00	\$ -	\$ -	\$ 40,871.94	\$ -
WESTMINSTER	\$ -	\$ -	\$ -	\$ 19,958.64	\$ -
WESTON	\$ 4,830.28	\$ -	\$ -	\$ 26,204.00	\$ -
WESTPORT	\$ 2,460.47	\$ -	\$ -	\$ 33,747.17	\$ -
WESTWOOD	\$ -	\$ -	\$ -	\$ 16,862.28	\$ -
WEYMOUTH	\$ 20,531.00	\$ -	\$ -	\$ 125,441.00	\$ -
WILBRAHAM	\$ 7,504.20	\$ -	\$ -	\$ 39,634.00	\$ -
WILLIAMSTOWN	\$ 3,612.20	\$ -	\$ -	\$ 25,754.80	\$ -
WILMINGTON	\$ -	\$ -	\$ -	\$ -	\$ -
WINCHENDON	\$ 12,854.70	\$ -	\$ -	\$ 110,000.00	\$ 34,248.00
WINCHESTER	\$ 5,422.92	\$ -	\$ -	\$ 47,387.75	\$ -
WOBURN	\$ 18,702.00	\$ 14,818.07	\$ -	\$ 95,312.00	\$ -
WORCESTER	\$ 91,954.01	\$ -	\$ -	\$ 1,633,648.99	\$ -
WRENTHAM	\$ 3,248.58	\$ -	\$ -	\$ 32,923.00	\$ -
YARMOUTH	\$ 15,179.00	\$ 6,022.98	\$ -	\$ 80,375.00	\$ -
METACOMET RECC					\$ 1,400,921.08
NORTHAMPTON MSP - WIRELESS					\$ 400,986.00
<b>Grand Total:</b>	\$ 2,561,852.33	\$ 1,946,724.46	\$ 35,895.39	\$ 30,993,390.89	\$ 7,311,928.90
<b>Wireless State Police Grant</b>	FY 2018				
	\$ 6,299,202.00				
*as of 8/13/19					

The Honorable Governor Charles D. Baker  
Massachusetts State House – Room 280  
Boston, MA 02133

William Francis Galvin  
Secretary of the Commonwealth  
McCormack Building  
One Ashburton Place – Room 1611  
Boston, MA 02108

Steven James  
Office of the Clerk of the House of Representatives  
24 Beacon Street – Room 145  
Massachusetts State House  
Boston, MA 02133

Michael D. Hurley  
Office of the Clerk of the Senate  
24 Beacon Street – Room 335  
Massachusetts State House  
Boston, MA 02133