



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
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Maura T. Healey
Governor

Kimberley Driscoll
Lieutenant Governor

Kiame Mahaniah, MD, MBA
Secretary

Robert Goldstein, MD, PhD
Commissioner

Via Email
November 10, 2025

Dear MAP Service Provider,

As you are aware the Executive Office of Health and Human Services approved the rollout of a **state-funded electronic medication administration record (eMAR) system**, and the state has partnered with **Impruvon Health** as our eMAR of choice!

We have already run our *Learn More* sessions with a great turnout!

Next steps include:

1. [Enroll Now](#)
 - After you are enrolled, register for a *System Overview* session
2. [Register for the System Overview](#)
 - The *System Overview* session launches the Impruvon implementation process. Because successful implementations often require input from multiple leaders, we encourage you to include all key decision makers and stakeholders from your organization in this registration. Their participation will ensure smooth setup and adoption across your team.
 - Following the *System Overview*, Impruvon will begin the contracting and provider information-gathering process with your team.

Please do not hesitate to reach out if you have any questions!

- Please direct all questions to ma-support@impruvonhealth.com

The Department of Public Health MAP Team