

Mass Workforce Issuance

Workforce Issuance No. 10-61**☒ Policy Information**

To: Chief Elected Officials
Workforce Investment Board Chairs
Workforce Investment Board Directors
Title I Administrators
Career Center Directors
Title I Fiscal Officers
DCS Associate Directors
DCS Field Managers

cc: WIA State Partners

From: Michael Taylor, Director
Department of Workforce Development

Date: July 1, 2010

Subject: **State Performance Goals for Fiscal Year 2010 and Fiscal Year 2011**

Purpose: To transmit to Local Workforce Investment Boards, One-Stop Career Center Operators and other local workforce investment partners the Wagner-Peyser and Title I revised state performance goals for Fiscal Year 2010 and state performance goals for Fiscal Year 2011 resulting from the Department of Workforce Development's negotiation with the Boston Regional Office of the U.S. Department of Labor Employment and Training Administration (USDOL-ETA).

Background: ETA has aligned the federal performance measures methodology for Wagner-Peyser and Title I programs.

State Performance Goals (Attachment A) include:

3 performance goals for Wagner-Peyser
17 performance goals for Title I
20 performance goals

- *Integrated Approach for Assessing Performance against Negotiated Levels*
Beginning in FY08, ETA defined performance results similarly for Title I and Wagner-Peyser Act programs. The upper boundary of the performance range is the negotiated level of performance for the measure, while the lower boundary of the range is 80% of the negotiated level of performance. Performance on an individual measure is based on the outcome's position relative to the two boundaries for a measure as follows:

Exceeds – actual performance exceeds 100% of the goal

Meets – actual performance falls in a range of 80%-100% of the goal

Fails – actual performance is less than 80% of the goal

- *FY2011 Negotiation Process:* Massachusetts requested an adjustment to selected FY2010 goals and proposed goals for FY2011 in a letter to the U.S. Department of Labor, Employment and Training Administration's Regional Office on May 14, 2010. The requested goal levels reflected the severe economic conditions facing program exiters who are reported on in FY2010 and FY2011.
- The request to ETA and proposed goals also were announced in MassWorkforce Issuance 10-50 dated May 14, 2010. ETA accepted all but two Title I Younger Youth program goals at Massachusetts' proposed levels:

| Goal for Younger Youth | Proposed Adjustment to FY 2010 Goals | Accepted by ETA | Proposed for FY 2011 | Accepted by ETA |
|--|--------------------------------------|-----------------|----------------------|-----------------|
| Skill Attainment Rate | No Change | 88% | 85% | 88% |
| Employment or Education Retention Rate | 66% from 71% | 69% | 66% | 69% |

Policy: State Performance Goals

FY2010 and FY2011 State Performance Goals are provided in Attachment A. These state level performance goals will apply for Wagner-Peyser and Title I customers served at Massachusetts One-Stop Career Centers in Fiscal Year 2010 and Fiscal Year 2011. Goals for Veterans are negotiated separately and will be provided in a separate Issuance.

Effective: Immediately.

References: MassWorkforce Issuance No.10-5, Negotiation of PY 2009 and PY 2010 State Performance Goals 5/14/10).

Training and Employment Guidance Letter (TEGL) No. 23-09, Negotiating Performance Goals for the Workforce Investment Act Title 1B Programs and Wagner-Peyser Act Funded Activities for Program Year 2010 (4/27/10).

Training and Employment Guidance Letter (TEGL) No.11-01, Guidance on Revising Workforce Investment Act (WIA) State Negotiated Levels of Performance (2/12/02).

(Note: the Department of Labor uses the term Program Year for the July 1 to June 30 time frame, thus state Fiscal Year 2010 is equivalent to federal Program Year 2009 and Fiscal Year 2011 is equivalent to Program Year 2010.)

Inquiries: Please email all questions to PolicyQA@detma.org. Also, indicate Issuance number and description.

Attachments: FY2010 and FY2011 State Performance Goals