

Mass Workforce Issuance

Workforce Issuance No.	<input checked="" type="checkbox"/> Policy	Information
-------------------------------	---	--------------------

To: Chief Elected Officials
Workforce Investment Board Chairs
Workforce Investment Board Directors
Title I Administrators
Career Center Directors
Title I Fiscal Officers
DCS Associate Directors
DCS Field Managers

cc: WIA State Partners

From: Michael Taylor, Director
Department of Workforce Development

Date: October 14, 2009

Subject: **State Performance Goals for Fiscal Year 2010**

Purpose: To transmit to Local Workforce Investment Boards, One-Stop Career Center Operators and other local workforce investment partners the Wagner-Peyser, Veterans' and Title I state performance goals for Fiscal Year 2010 resulting from the Department of Workforce Development's negotiation with the Boston Regional Office of the U.S. Department of Labor Employment and Training Administration (USDOL-ETA) and Veterans Employment and Training Services (VETS).

Background: ETA has aligned the federal performance measures methodology for Wagner-Peyser, Veterans and Title I programs.

State Performance Goals (Attachment A) include:

3 performance goals for Wagner-Peyser
12 performance goals for Veterans
17 performance goals for Title I
32 performance goals

- *Integrated Approach for Assessing Performance against Negotiated Levels*
Beginning in FY08, ETA defined performance results similarly for Title I and Wagner-Peyser Act programs. The upper bound of the performance range is the negotiated level of performance for the measure, while the lower bound of the range is 80% of the negotiated level of performance. Performance on an individual measure is based on the outcome's position relative to the two boundaries for a measure as follows:

Exceeds – actual performance exceeds 100% of the goal

Meets – actual performance falls in a range of 90%-100% of the goal

Fails – actual performance is less than 80% of the goal

- *FY2010 Negotiation Process:* States were given the option to accept their FY2009 negotiated goals for FY2010 or negotiate new goals. Massachusetts requested an adjustment to the following goals for WIA Title I Adult and Dislocated Worker programs and programs serving Veterans.
- The Department of Labor accepted Massachusetts' requested adjustments.

Measure for Which MA Requested Adjustment for FY 2010	FY 2009 Performance Goal	FY 2010 Performance Goal
WIA Title I Adult Average Earnings in 2 nd and 3 rd Quarter	\$11,250	\$9,750
WIA Title I Dislocated Worker Average Earnings in 2 nd and 3 rd Quarter	\$18,750	\$16,000
Veterans Entered Employment Rate	62%	60%
Veterans Employment Retention Rate	82%	80%
Veterans Average Earnings	\$18,000	\$17,500
DVOP Disabled Veterans Entered Employment Rate	51%	50%

Policy: State Performance Goals

FY2009-FY2010 State Performance Goals (Attachment A) displays the state level performance goals that will apply for Wagner-Peyser, Veterans' and Title I customers served at Massachusetts One-Stop Career Centers in Fiscal Year 2010.

Effective: Retroactive to July 1, 2009

References:

Veterans' Program Letter (VPL) No. 01-07 dated April 20, 2007 Negotiating Performance Goals for Services to Veterans for Program Year 2000;

Training and Employment Guidance Letter (TEGL) 19-06 dated March 30, 2007 Negotiating Performance Goals for the Workforce Investment Act Title IB Programs and Wagner-Peyser Act Program for Program Years 2007 and 2008;

TEGL 17-05 dated February 17, 2006 Common Measures Policy for the ETA Performance Accountability System and Related Performance Issues; and

Inquiries: Please email all questions to PolicyQA@detma.org. Also, indicate Issuance number and description.

Attachments: FY2009/FY2010 State Performance Goals