



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
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Lieutenant Governor

Kiame Mahaniah, MD, MBA
Secretary

Robert Goldstein, MD, PhD
Commissioner

Via Email
August 25, 2025

Dear MAP Service Provider,

We're excited to announce that the Executive Office of Health and Human Services has approved the rollout of a **state-funded electronic medication administration record (eMAR) system!** We've listened to you, this request was driven by the ERG Report, we've lobbied for it, and now the eMAR is available to all MAP providers **at no cost!**

After a thorough selection process, the state has partnered with **Impruvon Health**, a trusted and proven platform in medication management in residential settings and community programs. Impruvon will **reduce medication errors, limit turnover and simplify MAP compliance** through their easy-to-use MAP Compliant software so we are thrilled to announce this offering as a state covered solution for MAP Providers.

- In addition to access to software the state has also covered the costs for training & support to ensure smooth on-boarding and that MAP Providers can take full advantage of the system at all times!

Next Steps

1. [Link to Learn More](#) – Reserve Your Spot at the Virtual Information Session
2. [Link to Enroll](#) – Complete the Online Enrollment Form.

Please do not hesitate to reach out if you have any questions!

- Please direct all questions to ma-support@impruvonhealth.com.

The Department of Public Health MAP Team