

<b>Step Zero</b>		
	<b>National Grid</b>	<b>Eversource</b>
<b>How do I start the Step 0 process?</b>	1-800-375-7405	Call 888-NEEDPWR
<b>Is it a requirement to go through step 0?</b>	No, the step 0 inquiry is simply a request from a developer or customer asking National Grid if there is available capacity to serve their new or added load at the time of the request. If there is not enough capacity, an area capacity study is required to determine the necessary distribution-line, substation, and transmission-line upgrades. This process can be started early in the customer decision making process to inform their decisions. No guarantee of a "queue" position is made at this stage, as there may be multiple customer requests in the given area.	No. This process is only recommended if the project is large, speculative, and costs are a potential concern.
<b>Is a preliminary site plan needed?</b>	No	Yes. In order to gain a sense of the overall project and where equipment may be required, primary site plans are needed.
<b>Is preliminary load info required?</b>	Yes. The amount and timing of customer load additions are needed to determine if a study is required or not.	Yes. In order to see impacts on the circuit and be able to estimate a cost, preliminary load info is needed.
<b>Will the utility company provide a design sketch</b>	No	No. Information may be given on the overall scope, but a design sketch highlighting the scope of work will not be provided.
<b>Will the utility company provide a cost?</b>	No	Yes. Eversource will provide a rough estimate at a +/- 25%.
<b>Will the utility provide the available load/capacity at the site?</b>	National Grid will review the available grid capacity to determine if an area capacity study is required. National Grid requires additional details, such as electrical drawings and site plans, to provide information on the infrastructure needed at or in the vicinity of the customer property.	Yes. This can also be viewed by developers by using the host capacity map at <a href="https://navigator.eversource.envelio.com/?lang=en-us#8.17/42.025/-71.67">https://navigator.eversource.envelio.com/?lang=en-us#8.17/42.025/-71.67</a> .