



Steps for IID Removal

Follow the steps below for removal of an Ignition Interlock Device (IID):

- Step 1** Contact your Ignition Interlock Vendor to initiate a Removal Hearing and request a copy of your device record to review. Within a 24 hour period, a representative from the RMV's Ignition Interlock Department will get in touch to conduct that hearing.
- Step 2** On this phone hearing, the RMV will review the data to determine if any **lockouts** or **violations** have occurred in the past **6 months**.
- If you have any **lockouts** or **violations**, your IID removal request will be denied. You will be required to participate in the IID program for an **additional 6 months** from the date of your last **lockout and/or violation**.
 - If you do not have any **lockouts** or **violations**, the RMV's Ignition Interlock Department will approve the IID removal. The Hearings Officer will remove your Interlock license restriction (T).
- Step 3** It is necessary that you obtain an unrestricted replacement driver's license. Visit the RMV's website at [Mass.Gov/RMV](https://www.mass.gov/rmv) to order a replacement license online or call the RMV's Contact Center at 857-368-8000 for assistance.
- Step 4** At your discretion, return to your IID vendor/service provider to have the IID removed. This is not a program requirement.