

DEPARTMENT OF DEVELOPMENTAL SERVICES
LICENSURE AND CERTIFICATION
PROVIDER FOLLOW-UP REPORT

Provider: SUNSHINE VILLAGE INC _____

Provider Address: 75 Litwin Lane , Chicopee _____

Name of Person Completing Form: Gina Kos _____

Date(s) of Review: 10-MAY-23 to 10-MAY-23 _____

Follow-up Scope and results :		
Service Grouping	Licensure level and duration	# Indicators std. met/ std. rated
Employment and Day Supports	2 Year License	0/4

Summary of Ratings

Employment and Day Supports Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L15
Indicator	Hot water
Area Need Improvement	For one CBDS location, the water temperature exceeded 110 degrees Fahrenheit in a lavatory sink. The agency must ensure water temperature in lavatory sinks are maintained at no higher than 110 degrees Fahrenheit.

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Process Utilized to correct and review indicator	SSV is installing "regulators" on all bathroom sink faucets. The first one was installed in the located identified during the survey - and all others will be installed by December 31, 2023.
Status at follow-up	In process
Rating	Not Met

Indicator #	L86
Indicator	Required assessments
Area Need Improvement	For four individuals, required ISP assessments were submitted late to DDS. The agency needs to ensure that required ISP assessments are submitted into HCSIS at least 15 days prior to the ISP.
Process Utilized to correct and review indicator	A new internal process was created to streamline the ISP process and identify a point-person within the organization to upload all ISP assessments to HCSIS at least 15 days prior to the ISP. Process will be in place by June 1, 2023.
Status at follow-up	In process
Rating	Not Met

Indicator #	L87
Indicator	Support strategies
Area Need Improvement	For four individuals, provider support strategies were submitted late to DDS. The agency needs to ensure that provider support strategies are submitted into HCSIS at least 15 days prior to the ISP.

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Process Utilized to correct and review indicator	A new internal process was created to streamline the ISP process and identify a point-person within the organization to upload all ISP support strategies to HCSIS at least 15 days prior to the ISP. Process will be in place by June 1, 2023.
Status at follow-up	In process
Rating	Not Met

Administrative Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L65
Indicator	Restraint report submit
Area Need Improvement	One physical restraint occurred over the past 13 months and the restraint report was finalized late in HCSIS. The agency needs to ensure that all restraint reports are finalized within five days of the application of the restraint.
Process Utilized to correct and review indicator	A new internal process was created including identifying a point person to review HCSIS daily for all submitted restraint reports to insure all restraint reports on HCSIS are finalized within 5 days. Process will be in place by June 1, 2023.
Status at follow-up	In Process
Rating	Not Met