

## **Superior Court List of Court-Connected Approved Programs for Alternative Dispute Resolution Services\* (2019-2021)**

**Overview of Services:** Programs approved to provide services in the Superior Court Department are permitted to charge fees for services. Programs shall provide for fee waived or reduced fee services to be made available to indigent and low-income litigants (Rule 7 (e)). The Superior Court Department has approved 17 programs offering ADR services. In addition to this list, the Court has an in-house program that mediates appropriate cases that are referred by an Associate Justice at no cost to parties.

\* Each approved program has certified that it qualifies as a “program” as the term is used in Rule 2 of the Uniform Rules on Dispute Resolution (Supreme Judicial Court Rule 1:18); that it agrees to comply with the Trial Court Policy on Data Collection and Record Keeping; that it agrees to comply with the Trial Court Complaint Mechanism; that it agrees to comply with the standards set forth in Rule 8 of the Uniform Rules and the Guideline for the implementation of Rule 8 to ensure that neutrals on its roster meet applicable qualification standards; that it will follow the ethical standards set forth in Rule 9 of the Uniform Rules; and that it is in compliance with other applicable state and federal laws.

*[Parties are requested to let the Programs you are contacting know that you found them on this List of Approved Programs. You may be eligible for a discounted or waived fee, as stated below.]*

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### ***-Alternative Resolution for Technology, LLC***

Contact Person: Paul Criswell

Address: 395 Linden Street, Wellesley, MA 02481

Phone: (781) 223-3514 Fax: (781) 489-5386

Email: pcriswell@comcast.net

Website: www.criswelllaw.com

Roster: 3 Neutrals

Fees: mediation or arbitration: \$250.00 to \$300.00/hour/party, depending on the neutral

Services: mediation and arbitration

Counties: All

Remote Online Virtual Services: Zoom

### ***-Berkshire County Regional Housing Authority's Mediation Center***

Contact Person: Brad Gordon, Executive Director/Staff Attorney

Address: 1 Fenn Street, Fourth Floor, Pittsfield, MA 01201

Phone: (413) 443-7138 Fax: (413) 443-8137

Email: bradg@bcrha.com

Website: www.bcrha.com

Roster: 28 Neutrals

Fees: \$300.00/hour/shared by parties plus an administrative fee of \$150.00 shared by parties

Languages in addition to English: interpreters can be contacted if needed

Service: mediation

Counties: Berkshire

Remote Online Virtual Services: Zoom

***-Boston Law Collaborative, LLC***

Contact Person: Karen Richards, ADR Case Manager

101 Arch Street, 8<sup>th</sup> floor, Boston, MA 02110

Phone: (617) 439-4700 Fax: (617) 439-0700

Email: krichards@blc.law

Website: www.bostonlawcollaborative.com

Roster: 4 Neutrals

Fees: \$375.00 to \$600.00/hour/party, depending on the neutral + \$250.00/party admin. fee

Languages in addition to English: interpreters can be contacted if needed

Services: mediation and arbitration

Counties: Bristol, Middlesex, Norfolk, Plymouth, and Suffolk

Remote Online Virtual Services: Zoom and other platforms

***-Community Dispute Settlement Center, Inc.***

Contact Person: Gail S. Packer, Executive Director

60 Gore Street, Cambridge, MA 02141

Phone: (617) 876-5376 Fax: (617) 876-6663

Email: cdscinfo@communitydispute.org

Website: www.communitydispute.org

Roster: 9 Neutrals (out of 62) slated for Superior Court

Fees: \$40.00 to \$330.00/session (2-3 hours)/party, determined by a sliding scale based on party's annual gross income

Languages in addition to English: Spanish, Portuguese, French, and Hungarian

Service: mediation

Counties: Middlesex and Suffolk

Remote Online Virtual Services: Zoom

***-Essex County Bar Association Dispute Resolution Program***

Contact Person: Pamela L. Surette, Executive Director

Address: 45 Congress Street, Suite 4100, Salem, MA 01970

Phone: (978) 741-7888 Fax: (978) 741-1348

Email: p.surette@essexcountybar.org

Website: www.essexcountybar.org

Roster: 13 Neutrals

Fees: mediation or arbitration: \$300.00/party for 3 hours (\$225.00/hour professional fee plus \$75.00/party administrative fee) plus \$75.00/hour/party for any additional hours

Services: mediation and arbitration

Counties: Essex

Remote Online Virtual Services: Zoom

***-Essex County Bar Association Superior Court Pro Bono Conciliation Program***

Contact Person: Pamela L. Surette, Executive Director

Address: 45 Congress Street, Suite 4100, Salem, MA 01970

Phone: (978) 741-7888 Fax: (978) 741-1348

Email: p.surette@essexcountybar.org

Website: www.essexcountybar.org

Roster: 43 Neutrals

Fees: none for court-connected services

Service: conciliation

Counties: Essex

Remote Online Virtual Services: Zoom

***-Family Services of Central Massachusetts Mediation [FSCM Mediation]***

Contact Person: Sabrina R. Bohun, Program Coordinator

Address: 31 Harvard Street Worcester, MA 01609

Phone: (508) 756-4646 Fax: (508) 791-4755

Email: sbohun@fscm.org

Website: www.fscm.org/mediation

Roster: 33 Neutrals

Fees: contact program for details; group discount if one party is active military, veteran, law enforcement, or fire fighter

Languages in addition to English: Spanish, French, and French Creole

Services: mediation and conciliation

Counties: Worcester

Remote Online Virtual Services: Zoom

***-Hampden County Bar Association Arbitration & Mediation Services***

Contact Person: Noreen E. Nardi, Executive Director

Address: 50 State Street, Springfield, MA 01103

Phone: (413) 748-7951 Fax: (413) 732-6882

Email: admin@hcbar.org

Website: www.hcbar.org

Roster: 6 Neutrals

Fees: mediation or arbitration: \$300.00/hour/shared by parties plus \$100.00/party administrative fee

Services: mediation and arbitration

Counties: Berkshire, Franklin, Hampden, and Hampshire

Remote Online Virtual Services: Zoom

***-Martha's Vineyard Mediation Program***

Contact Person: Sara Barnes, Co-Director

Business Address: 15 Merchants Court, Suite 5, Vineyard Haven, MA 02568

Mailing Address: P.O. Box 761, Vineyard Haven, MA 02568

Phone: 508-693-2999 Fax: 508-693-2199

Email: info@mvmediation.org

Roster: 2 neutrals (out of 8) slated for Superior Court

Fees: none for court-connected services

Service: mediation

Counties: Dukes

Remote Online Virtual Services: Zoom

***-Massachusetts Dispute Resolution Services (MDRS)***

Contact Persons: Sheri Wilson, Director of Operations, or Brian Jerome, Esq., President

Business Address: 60 State Street, Suite 700, Boston MA 02109

Mailing Address: 27 Congress Street, Suite 401, Salem, MA 01970

Phone: (800) 536-5520 Fax: (978) 741-2368

Email: caseadmin@mdrs.com

Website: www.mdrs.com

Roster: 6 neutrals (out of 38) slated for Superior Court

Fees: mediation or arbitration: \$575.00/party for up to two hours plus \$225.00/hour/party for any additional hours; panel of three arbitrators: \$1,150.00/party for up to two hours plus \$525.00/hour/party for any additional hours

Services: mediation, conciliation, and arbitration

Counties: Bristol, Essex, Middlesex, Norfolk, Plymouth, Suffolk, and Worcester

Remote Online Virtual Services: Zoom and other platforms

***-Mediation Works, Inc. (MWI)***

Contact Person: Charles P. Doran, Executive Director  
Address: 10 Liberty Square, 4th Floor, Boston, MA 02109  
Phone: (617) 973-9739 Fax: (617) 973-9532  
Email: mailbox@mwi.org  
Website: www.mwi.org  
Roster: 80 Neutrals  
Fees: \$175.00 or \$250.00/hour/party, depending if amount in dispute is \$25,000+  
Languages in addition to English: French, Spanish, and Hebrew  
Services: mediation and arbitration  
Counties: Essex, Middlesex, Norfolk, Plymouth, Suffolk, and Worcester  
Remote Online Virtual Services: Zoom and other platforms

***-Metropolitan Mediation Services***

Contact Person: Joshua Jacks, Director  
Address: 40 Webster Place, Brookline, MA 02445-7937  
Phone: (617) 241-0300 Fax: (617) 734-6385  
Email: joshua.jacks@metromediation.org  
Website: www.metromediation.org  
Roster: 58 Neutrals  
Fees: "guidelines" from \$0.00 to \$250.00/hour/party on a sliding scale based on household income; also a sliding upper fee limit/hour/party based on the amount of claim  
Service: mediation  
Counties: Middlesex, Norfolk, and Suffolk  
Remote Online Virtual Services: Zoom

***-Metro West Mediation Services***

Contact Person: Seth Izen, Executive Director  
Address: 600 Concord Street, Framingham, MA 01702  
Phone: 508-872-9495 Fax: 508-872-9764  
Email: seth@metrowestmediation.org  
Website: www.metrowestmediation.org  
Roster: 40 neutrals  
Fees: \$25.00 to \$150.00/hour/party, based on party's individual income.  
Languages in addition to English: Spanish, Hebrew, and Hindi  
Service: mediation  
Counties: Middlesex  
Remote Online Virtual Services: Yes

***-Middlesex Mediation and Conciliation Program***

Contact Person: Patricia Lemire, Director  
Address: Middlesex Community College Law Center, 33 Kearney Square, Derby 200, Lowell, MA 01852  
Phone: (978) 656-3340 Fax: (978) 441-1749  
Email: LEMIREPA@middlesex.mass.edu  
Roster: 54 Neutrals  
Fees: contact program for details.  
Services: mediation and conciliation  
Counties: All  
Remote Online Virtual Services: Zoom

***-Parker Mediation and Collaborative Law***

Contact Person: Larri Tonelli Parker, Esq.

Address: Piccadilly Plaza, Suite C, 490 Shrewsbury Street  
Worcester, MA 01604

Phone: (508) 795-0200 Fax: (508) 791-0325

Email: Larri@larriparker.com Website: www.parkermediation.com

Roster: 3 Neutrals

Fees: \$295.00/hour/person

Service: mediation

Counties: All

Remote Online Virtual Services: Unknown

***-The Mediation Group, Inc. (TMG)***

Amy Gordon, Administrative Director

235 Cypress Street, Suite 300, Brookline, MA 02445

Telephone: (617) 277-9232 Fax: (617) 277-1699

Email: info@themediationgroup.org

Website: www.themediationgroup.org

Roster: 21 Neutrals

Fees: mediations: \$275.00 or \$300.00/hour/party, depending on the neutral; reduced rates if using supervised mediation fellows; arbitrations: \$275.00/hour/party plus a \$250.00/party case management fee; multi-party discount rates (3 or more) available

Languages in addition to English: The program will contact an interpreter if needed

Services: mediation, arbitration, case evaluation, master services, and consulting

Counties: Bristol, Essex, Middlesex, Norfolk, Plymouth, Suffolk, and Worcester

Remote Online Virtual Services: Zoom and other platforms

***-REBA Dispute Resolution, Inc. (Real Estate Bar Association of Massachusetts)***

Contact: Peter Wittenberg, Executive Director, or Nicole Cohen, Chief Operating Officer

Address: 295 Devonshire St., 6<sup>th</sup> floor, Boston, MA 02110-1266

Phone: 617-854-7555

Email: adr@reba.net / wittenborg@reba.net / cohen@reba.net

Website: www.disputeresolution.net

Roster: 21 neutrals

Fees: \$200 to \$325/hour/party, depending on neutral plus \$450.00/party administrative fee

Services: arbitration, mediation, conciliation, mini-trial, and summary jury trial

Counties: All

Remote Online Virtual Services: Zoom