

SUPERIOR COURT
List of Court-Connected Approved Programs for
Alternative Dispute Resolution (ADR) Services *
2025 – 2027

[Parties are requested to let the Programs that they are contacting know that they found them on this List of Court-Connected Approved Programs.]

Overview of Services: Programs approved to provide ADR services in the Superior Court are permitted to charge fees for services. However, programs shall provide for fee waived or reduced fee services to be made available to indigent and low-income litigants (Rule 7 (e)). In addition to this list, the Superior Court has an in-house program that provides voluntary mediation services in appropriate cases that are referred by an Associate Justice of the Court at no cost to the parties.

**Berkshire County Regional Housing Authority's Mediation Center
d/b/a UpSide413's Dispute Resolution Center**

Contact: Brad Gordon, Executive Director
Address: 1 Fenn Street, 4th Floor, Pittsfield, MA 01201
Phone: 413-443-7138
Email: bradg@upside413.org
Website: www.upside413.org

Essex County Bar Association (ECBA) Superior Court Pro Bono Conciliation Program

Contact: Amy Grant, Executive Director
Address: 45 Congress Street, Suite 4100, Salem, MA 01970
Phone: 978-741-7888
Email: executivedirector@essexcountybar.org
Website: www.essexcountybar.org

Massachusetts Dispute Resolution Services (MDRS)

Contact: Sheri Wilson, Director of Marketing & Operations
Address: 27 Congress Street, Suite 401, Salem, MA 01970
Phone: 800-536-5520
Email: swilson@mdrs.com
Website: www.mdrs.com

Metropolitan Mediation Services

Contact: Antonio P. Castro Aranda, Director
Address: 41 Garrison Road, Brookline, MA 02445
Phone: 617-241-0300
Email: antonio.castro@metromediation.org
Website: www.brooklinecenter.org/services/metropolitan-mediation-services/

MetroWest Mediation Services

Contact: Seth Izen, Executive Director
Address: 220 North Main Street, Suite 106, Natick, MA 01760
Phone: 508-872-9495
Email: seth@metrowestmediation.org
Website: www.metrowestmediation.org

Middlesex Community College Law Center

Contact: Michael Healey, Director

Address: 33 Kearney Square, Derby Bldg. 200, Lowell, MA 01852

Phone: 978-656-3342

Email: healeym@middlesex.edu

Website: www.middlesex.edu/lawcenter/index.html

REBA (Real Estate Bar Association) Dispute Resolution, Inc.

Contact: Nicole Cohen, Chief Operating Officer

Address: P.O. Box 432, North Easton, MA 02356

Phone: 617-854-7555

Email: cohen@reba.net

Website: www.disputeresolution.net / www.reba.net

The Mediation Group, Inc. (TMG)

Contact: Amy Gordon, TMG Administrator

Address: 235 Cypress Street, Suite 300, Brookline, MA 02445

Phone: 617-277-9232

Email: agordon@themediationgroup.org

Website: www.themediationgroup.org

* Each approved program has certified that it qualifies as a “program” as the term is used in Rule 2 of the Uniform Rules on Dispute Resolution (Supreme Judicial Court Rule 1:18); that it agrees to comply with the Trial Court Policy on Data Collection and Record Keeping; that it agrees to comply with the Trial Court Complaint Mechanism; that it agrees to comply with the standards set forth in Rule 8 of the Uniform Rules and the Guideline for the implementation of Rule 8 to ensure that neutrals on its roster meet applicable qualification standards; that it will follow the ethical standards set forth in Rule 9 of the Uniform Rules; and that it is in compliance with other applicable state and federal laws.