

HMOs' Inpatient Non-Behavioral Health Utilization Data for MA Residents
January 1, 2011 - June 30, 2011
(Includes combined HMO Closed Network Plan and HMO Insured Preferred Provider Network Plan statistics)

HMOs with over 150,000 Massachusetts Membership

	Total Discharges	Annualized Discharges per 1,000 Members	Total Discharge Days	Annualized Discharge Days per 1,000 Members	Average Length of Stay
Blue Cross and Blue Shield of MA HMO Blue, Inc.					
Acute Care	15,401	47.81	68,350	212.18	4.44
Maternity	3,277	10.17	10,696	33.20	3.26
Non-Acute Care	2,077	6.45	29,834	92.62	14.36
Total Inpatient Non-Behavioral Health Utilization	20,755	64.43	108,880	338.00	5.25
Boston Medical Center Health Plan, Inc.					
Acute Care	8,141	64.33	34,413	271.95	4.23
Maternity	3,303	26.10	9,597	75.84	2.91
Non-Acute Care	402	3.18	5,742	45.38	14.28
Total Inpatient Non-Behavioral Health Utilization	11,846	93.61	49,752	393.16	4.20
Fallon Community Health Plan, Inc.					
Acute Care	6,843	87.65	30,610	392.07	4.47
Maternity	773	9.90	3,118	39.94	4.03
Non-Acute Care	2,243	28.73	65,382	837.46	29.15
Total Inpatient Non-Behavioral Health Utilization	9,859	126.28	99,110	1,269.47	10.05
Harvard Pilgrim Health Care, Inc.					
Acute Care	9,366	55.39	33,809	199.94	3.61
Maternity	2,084	12.32	6,685	39.53	3.21
Non-Acute Care	494	2.92	5,456	32.27	11.04
Total Inpatient Non-Behavioral Health Utilization	11,944	70.63	45,950	271.74	3.85
Neighborhood Health Plan, Inc.					
Acute Care	8,472	80.65	37,586	357.80	4.44
Maternity	2,826	26.90	9,774	93.04	3.46
Non-Acute Care	356	3.39	6,190	58.93	17.39
Total Inpatient Non-Behavioral Health Utilization	11,654	110.94	53,550	509.76	4.59
Network Health, LLC					
Acute Care	5,828	66.92	26,532	304.66	4.55
Maternity	2,841	32.62	6,946	79.76	2.44
Non-Acute Care	557	6.40	10,529	120.90	18.90
Total Inpatient Non-Behavioral Health Utilization	9,226	105.94	44,007	505.32	4.77
Tufts Associated Health Maintenance Organization, Inc.					
Acute Care	18,156	107.53	83,594	495.08	4.60
Maternity	1,271	7.53	4,160	24.64	3.27
Non-Acute Care	5,674	33.60	90,402	535.40	15.93
Total Inpatient Non-Behavioral Health Utilization	25,101	148.66	178,156	1,055.12	7.10

HMOs with 150,000 or less Massachusetts Membership

	Total Discharges	Annualized Discharges per 1,000 Members	Total Discharge Days	Annualized Discharge Days per 1,000 Members	Average Length of Stay
Aetna Health Inc.					
Acute Care	272	152.58	1,489	835.27	5.47
Maternity	26	14.58	110	61.71	4.23
Non-Acute Care	159	89.19	2,250	1,262.15	14.15
Total Inpatient Non-Behavioral Health Utilization	457	256.36	3,849	2,159.12	8.42
CeltiCare Health Plan of Massachusetts, Inc.					
Acute Care	720	42.06	2,977	173.89	4.13
Maternity	140	8.18	428	25.00	3.06
Non-Acute Care	23	1.34	207	12.09	9.00
Total Inpatient Non-Behavioral Health Utilization	883	51.58	3,612	210.98	4.09
CIGNA HealthCare of Massachusetts, Inc.					
Acute Care	0	0.00	0	0.00	0.00
Maternity	0	0.00	0	0.00	0.00
Non-Acute Care	0	0.00	0	0.00	0.00
Total Inpatient Non-Behavioral Health Utilization	0	0.00	0	0.00	0.00
ConnectiCare of Massachusetts, Inc.					
Acute Care	43	25.53	183	108.64	4.26
Maternity	7	4.16	17	10.09	2.43
Non-Acute Care	5	2.97	38	22.56	7.60
Total Inpatient Non-Behavioral Health Utilization	55	32.65	238	141.29	4.33
Health New England, Inc.					
Acute Care	2,035	45.65	8,795	197.09	4.32
Maternity	573	12.85	1,699	38.12	2.97
Non-Acute Care	254	5.70	4,928	110.56	19.40
Total Inpatient Non-Behavioral Health Utilization	2,862	64.21	15,412	345.76	5.39
UnitedHealthcare of New England, Inc.					
Acute Care	103	135.48	315	414.34	3.06
Maternity	5	6.58	13	17.10	2.60
Non-Acute Care	0	0.00	0	0.00	0.00
Total Inpatient Non-Behavioral Health Utilization	108	142.06	328	431.44	3.04