

HMOs' Inpatient Non-Behavioral Health Utilization Data for MA Residents
January 1, 2010 - June 30, 2010
(Includes combined HMO Closed Network Plan and HMO Insured Preferred Provider Network Plan statistics)

HMOs with over 150,000 Massachusetts Membership

	Total Discharges	Annualized Discharges per 1,000 Members	Total Discharge Days	Annualized Discharge Days per 1,000 Members	Average Length of Stay
Boston Medical Center Health Plan, Inc.					
Acute Care	7,434	61.57	30,167	249.83	4.06
Maternity	3,107	25.73	9,156	75.83	2.95
Non-Acute Care	318	2.63	3,160	26.17	9.94
Total Inpatient Non-Behavioral Health Utilization	10,859	89.93	42,483	351.83	3.91
Fallon Community Health Plan, Inc.					
Acute Care	6,881	76.66	30,813	343.27	4.48
Maternity	898	10.00	3,545	39.49	3.95
Non-Acute Care	3,339	37.20	47,481	528.96	14.22
Total Inpatient Non-Behavioral Health Utilization	11,118	123.86	81,839	911.72	7.36
Harvard Pilgrim Health Care, Inc.					
Acute Care	12,527	69.21	51,125	282.46	4.08
Maternity	1,817	10.04	5,969	32.98	3.29
Non-Acute Care	1,745	9.64	21,161	116.91	12.13
Total Inpatient Non-Behavioral Health Utilization	16,089	88.89	78,255	432.35	4.86
Blue Cross and Blue Shield of MA HMO Blue, Inc.					
Acute Care	17,557	49.26	75,103	210.70	4.28
Maternity	3,687	10.34	12,153	34.10	3.30
Non-Acute Care	2,252	6.32	31,278	87.75	13.89
Total Inpatient Non-Behavioral Health Utilization	23,496	65.92	118,534	332.55	5.04
Neighborhood Health Plan, Inc.					
Acute Care	7,226	76.05	33,880	356.58	4.69
Maternity	2,803	29.50	9,710	102.20	3.46
Non-Acute Care	324	3.41	5,671	59.69	17.50
Total Inpatient Non-Behavioral Health Utilization	10,353	108.96	49,261	518.46	4.76
Tufts Associated Health Maintenance Organization, Inc.					
Acute Care	17,015	100.66	77,464	458.28	4.55
Maternity	1,305	7.72	4,183	24.75	3.21
Non-Acute Care	5,091	30.12	80,157	474.21	15.74
Total Inpatient Non-Behavioral Health Utilization	23,411	138.50	161,804	957.24	6.91

HMOs with 150,000 or less Massachusetts Membership

	Total Discharges	Annualized Discharges per 1,000 Members	Total Discharge Days	Annualized Discharge Days per 1,000 Members	Average Length of Stay
Aetna Health Inc.					
Acute Care	311	135.98	1,756	767.79	5.65
Maternity	31	13.55	111	48.53	3.58
Non-Acute Care	107	46.78	1,796	785.28	16.79
Total Inpatient Non-Behavioral Health Utilization	449	196.32	3,663	1,601.60	8.16
CeltiCare Health Plan of Massachusetts, Inc.					
Acute Care	466	33.40	1,904	136.47	4.09
Maternity	293	21.00	490	35.12	1.67
Non-Acute Care	18	1.29	18	1.29	1.00
Total Inpatient Non-Behavioral Health Utilization	777	55.69	2,412	172.88	3.10
CIGNA HealthCare of Massachusetts, Inc.					
Acute Care	26	105.16	267	1,079.88	10.27
Maternity	3	12.13	6	24.27	2.00
Non-Acute Care	0	0.00	0	0.00	0.00
Total Inpatient Non-Behavioral Health Utilization	29	117.29	273	1,104.15	9.41
ConnectiCare of Massachusetts, Inc.					
Acute Care	47	24.39	195	101.19	4.15
Maternity	15	7.78	43	22.31	2.87
Non-Acute Care	1	0.52	27	14.01	27.00
Total Inpatient Non-Behavioral Health Utilization	63	32.69	265	137.52	4.21
Health New England, Inc.					
Acute Care	1,653	42.95	7,279	189.11	4.40
Maternity	333	8.65	1,000	25.98	3.00
Non-Acute Care	176	4.57	3,099	80.51	17.61
Total Inpatient Non-Behavioral Health Utilization	2,162	56.17	11,378	295.60	5.26
UnitedHealthcare of New England, Inc.					
Acute Care	107	83.13	719	558.59	6.72
Maternity	28	21.75	386	299.88	13.79
Non-Acute Care	0	0.00	0	0.00	0.00
Total Inpatient Non-Behavioral Health Utilization	135	104.88	1,105	858.47	8.19