

HMOs' Inpatient Non-Behavioral Health Utilization Data for MA Residents
January 1, 2008 - December 31, 2008
(Includes combined HMO Closed Network Plan and HMO Insured Preferred Provider Network Plan statistics)

HMOs with over 150,000 Massachusetts Membership

	Total Discharges	Annualized Discharges per 1,000 Members	Total Discharge Days	Annualized Discharge Days per 1,000 Members	Average Length of Stay
Blue Cross and Blue Shield of MA HMO Blue, Inc.					
Acute Care	40,152	46.90	182,259	212.89	4.54
Maternity	9,323	10.89	30,138	35.20	3.23
Non-Acute Care	4,616	5.39	71,988	84.09	15.60
Total Inpatient Non-Behavioral Health Utilization	54,091	63.18	284,385	332.19	5.26
Boston Medical Center Health Plan, Inc.					
Acute Care	13,373	55.43	57,981	240.34	4.34
Maternity	6,387	26.48	18,662	77.36	2.92
Non-Acute Care	603	2.50	6,638	27.52	11.01
Total Inpatient Non-Behavioral Health Utilization	20,363	84.41	83,281	345.21	4.09
Fallon Community Health Plan, Inc.					
Acute Care	13,514	80.04	61,988	367.12	4.59
Maternity	2,024	11.99	7,169	42.46	3.54
Non-Acute Care	4,686	27.75	85,890	508.68	18.33
Total Inpatient Non-Behavioral Health Utilization	20,224	119.78	155,047	918.26	7.67
Harvard Pilgrim Health Care, Inc.					
Acute Care	24,614	68.22	103,096	285.75	4.19
Maternity	3,982	11.04	12,682	35.15	3.18
Non-Acute Care	3,405	9.44	39,495	109.47	11.60
Total Inpatient Non-Behavioral Health Utilization	32,001	88.70	155,273	430.37	4.85
Neighborhood Health Plan, Inc.					
Acute Care	11,302	62.42	53,539	295.68	4.74
Maternity	5,033	27.80	17,720	97.86	3.52
Non-Acute Care	523	2.89	10,901	60.20	20.84
Total Inpatient Non-Behavioral Health Utilization	16,858	93.10	82,160	453.75	4.87
Tufts Associated Health Maintenance Organization, Inc.					
Acute Care	33,339	96.56	151,936	440.05	4.56
Maternity	2,837	8.22	9,031	26.16	3.18
Non-Acute Care	9,454	27.38	149,822	433.93	15.85
Total Inpatient Non-Behavioral Health Utilization	45,630	132.16	310,789	900.13	6.81

HMOs with 150,000 or less Massachusetts Membership

	Total Discharges	Annualized Discharges per 1,000 Members	Total Discharge Days	Annualized Discharge Days per 1,000 Members	Average Length of Stay
Aetna Health Inc.					
Acute Care	79	14.54	586	107.89	7.42
Maternity	53	9.76	200	36.82	3.77
Non-Acute Care	21	3.87	140	25.77	6.67
Total Inpatient Non-Behavioral Health Utilization	153	28.17	926	170.48	6.05
CIGNA HealthCare of Massachusetts, Inc.					
Acute Care	134	50.26	820	307.57	6.12
Maternity	20	7.50	67	25.13	3.35
Non-Acute Care	1	0.38	36	13.50	36.00
Total Inpatient Non-Behavioral Health Utilization	155	58.14	923	346.20	5.95
ConnectiCare of Massachusetts, Inc.					
Acute Care	198	30.19	740	112.82	3.74
Maternity	6	0.91	26	3.96	4.33
Non-Acute Care	3	0.46	30	4.57	10.00
Total Inpatient Non-Behavioral Health Utilization	207	31.56	796	121.36	3.85
Health New England, Inc.					
Acute Care	2,523	37.14	10,919	160.74	4.33
Maternity	630	9.27	1,808	26.62	2.87
Non-Acute Care	124	1.83	2,831	41.68	22.83
Total Inpatient Non-Behavioral Health Utilization	3,277	48.24	15,558	229.04	4.75
UnitedHealthcare of New England, Inc.					
Acute Care	899	90.95	4,926	498.37	5.48
Maternity	103	10.42	289	29.24	2.81
Non-Acute Care	0	0.00	0	0.00	0.00
Total Inpatient Non-Behavioral Health Utilization	1,002	101.37	5,215	527.61	5.20