

HMOs' Inpatient Non-Behavioral Health Utilization Data for MA Residents
January 1, 2009 - December 31, 2009
(Includes combined HMO Closed Network Plan and HMO Insured Preferred Provider Network Plan statistics)

HMOs with over 150,000 Massachusetts Membership

	Total Discharges	Annualized Discharges per 1,000 Members	Total Discharge Days	Annualized Discharge Days per 1,000 Members	Average Length of Stay
Blue Cross and Blue Shield of MA HMO Blue, Inc.					
Acute Care	38,882	47.96	168,686	208.06	4.34
Maternity	8,577	10.58	27,552	33.98	3.21
Non-Acute Care	4,767	5.88	69,180	85.33	14.51
Total Inpatient Non-Behavioral Health Utilization	52,226	64.42	265,418	327.37	5.08
Boston Medical Center Health Plan, Inc.					
Acute Care	15,045	61.05	64,209	260.56	4.27
Maternity	6,487	26.32	18,921	76.78	2.92
Non-Acute Care	680	2.76	7,164	29.07	10.54
Total Inpatient Non-Behavioral Health Utilization	22,212	90.14	90,294	366.41	4.07
Fallon Community Health Plan, Inc.					
Acute Care	13,849	77.74	61,805	346.94	4.46
Maternity	2,061	11.57	7,270	40.81	3.53
Non-Acute Care	4,663	26.18	93,128	522.77	19.97
Total Inpatient Non-Behavioral Health Utilization	20,573	115.49	162,203	910.52	7.88
Harvard Pilgrim Health Care, Inc.					
Acute Care	23,663	70.23	100,564	298.49	4.25
Maternity	3,663	10.87	11,782	34.97	3.22
Non-Acute Care	3,300	9.79	39,193	116.33	11.88
Total Inpatient Non-Behavioral Health Utilization	30,626	90.90	151,539	449.79	4.95
Neighborhood Health Plan, Inc.					
Acute Care	13,039	67.02	63,311	325.42	4.86
Maternity	5,228	26.87	18,228	93.69	3.49
Non-Acute Care	613	3.15	12,011	61.74	19.59
Total Inpatient Non-Behavioral Health Utilization	18,880	97.04	93,550	480.85	4.95
Tufts Associated Health Maintenance Organization, Inc.					
Acute Care	34,921	102.76	156,744	461.26	4.49
Maternity	2,832	8.33	8,959	26.36	3.16
Non-Acute Care	9,715	28.59	151,154	444.81	15.56
Total Inpatient Non-Behavioral Health Utilization	47,468	139.69	316,857	932.44	6.68

HMOs with 150,000 or less Massachusetts Membership

	Total Discharges	Annualized Discharges per 1,000 Members	Total Discharge Days	Annualized Discharge Days per 1,000 Members	Average Length of Stay
Aetna Health Inc.					
Acute Care	99	36.34	839	307.96	8.47
Maternity	70	25.69	381	139.85	5.44
Non-Acute Care	25	9.18	183	67.17	7.32
Total Inpatient Non-Behavioral Health Utilization	194	71.21	1,403	514.97	7.23
CeltiCare Health Plan of Massachusetts, Inc.					
Acute Care	1,589	295.29	2,534	470.90	1.59
Maternity	669	124.32	773	143.65	1.16
Non-Acute Care	12	2.23	102	18.95	8.50
Total Inpatient Non-Behavioral Health Utilization	2,270	421.84	3,409	633.51	1.50
CIGNA HealthCare of Massachusetts, Inc.					
Acute Care	98	57.59	711	417.85	7.26
Maternity	10	5.88	27	15.87	2.70
Non-Acute Care	0	0.00	0	0.00	0.00
Total Inpatient Non-Behavioral Health Utilization	108	63.47	738	433.71	6.83
ConnectiCare of Massachusetts, Inc.					
Acute Care	89	19.12	332	71.32	3.73
Maternity	2	0.43	4	0.86	2.00
Non-Acute Care	4	0.86	47	10.10	11.75
Total Inpatient Non-Behavioral Health Utilization	95	20.41	383	82.27	4.03
Health New England, Inc.					
Acute Care	2,634	38.19	11,569	167.72	4.39
Maternity	621	9.00	1,954	28.33	3.15
Non-Acute Care	227	3.29	4,027	58.38	17.74
Total Inpatient Non-Behavioral Health Utilization	3,482	50.48	17,550	254.43	5.04
UnitedHealthcare of New England, Inc.					
Acute Care	365	90.44	1,758	435.59	4.82
Maternity	53	13.13	149	36.92	2.81
Non-Acute Care	0	0.00	0	0.00	0.00
Total Inpatient Non-Behavioral Health Utilization	418	103.57	1,907	472.51	4.56

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Total Discharge Days: 1,105,251