

HMOs' Intermediate Care Behavioral Health Utilization Data for MA Residents
January 1, 2010 - December 31, 2010
(Includes combined HMO Closed Network and HMO Insured Preferred Provider Network Statistics)

HMOs with over 150,000 Massachusetts Membership							
	24-HOUR / OVERNIGHT				COMMUNITY BASED		
	Total Discharges	Annualized Discharges per 1,000 Members	Total Discharge Days	Annualized Discharge Days per 1,000 Members	Average Length of Stay	Total Encounters	Annualized Encounters per 1,000 Members
Blue Cross and Blue Shield of MA HMO Blue, Inc.							
Major Depression	240	0.35	328	0.47	1.37	6,265	9.05
Attention Deficit Hyperactivity Disorder	20	0.03	40	0.06	2.00	199	0.29
Eating Disorders	4	0.01	14	0.02	3.50	2,134	3.08
Chemical Dependency	229	0.33	462	0.67	2.02	8,153	11.78
Other Mental Health	368	0.53	791	1.14	2.15	32,359	46.76
Total Intermediate Care Behavioral Health Utilization	861	1.24	1,635	2.36	1.90	49,110	70.97
Boston Medical Center Health Plan, Inc.							
Major Depression	307	1.26	2,165	8.85	7.05	3,944	16.12
Attention Deficit Hyperactivity Disorder	37	0.15	557	2.28	15.05	2,442	9.98
Eating Disorders	17	0.07	249	1.02	14.65	279	1.14
Chemical Dependency	3,018	12.34	17,274	70.62	5.72	3,568	14.59
Other Mental Health	467	1.91	4,236	17.32	9.07	11,173	45.68
Total Intermediate Care Behavioral Health Utilization	3,846	15.72	24,481	100.08	6.37	21,406	87.51
Fallon Community Health Plan, Inc.							
Major Depression	12	0.07	78	0.46	6.50	2,310	13.59
Attention Deficit Hyperactivity Disorder	1	0.01	15	0.09	15.00	435	2.56
Eating Disorders	12	0.07	99	0.58	8.25	277	1.63
Chemical Dependency	292	1.72	1,392	8.19	4.77	2,997	17.64
Other Mental Health	16	0.09	69	0.41	4.31	7,767	45.71
Total Intermediate Care Behavioral Health Utilization	333	1.96	1,653	9.73	4.96	13,786	81.13
Harvard Pilgrim Health Care, Inc.							
Major Depression	35	0.10	403	1.11	11.51	1,935	5.32
Attention Deficit Hyperactivity Disorder	1	0.00	13	0.04	13.00	41	0.11
Eating Disorders	6	0.02	946	2.60	157.67	779	2.14
Chemical Dependency	101	0.28	760	2.09	7.52	1,041	2.86
Other Mental Health	52	0.14	521	1.43	10.02	2,025	5.57
Total Intermediate Care Behavioral Health Utilization	195	0.54	2,643	7.26	13.55	5,821	16.00
Neighborhood Health Plan, Inc.							
Major Depression	732	3.37	751	3.46	1.03	18,827	86.78
Attention Deficit Hyperactivity Disorder	6	0.03	6	0.03	1.00	12,647	58.29
Eating Disorders	0	0.00	0	0.00	0.00	1,579	7.28
Chemical Dependency	14,193	65.42	15,089	69.55	1.06	9,836	45.33
Other Mental Health	943	4.35	955	4.40	1.01	58,598	270.08
Total Intermediate Care Behavioral Health Utilization	15,874	73.16	16,801	77.44	1.06	101,487	467.76
Tufts Associated Health Maintenance Organization, Inc.							
Major Depression	21	0.06	182	0.54	8.67	1,424	4.22
Attention Deficit Hyperactivity Disorder	0	0.00	0	0.00	0.00	81	0.24
Eating Disorders	21	0.06	177	0.52	8.43	738	2.19
Chemical Dependency	60	0.18	513	1.52	8.55	2,600	7.71
Other Mental Health	22	0.07	243	0.72	11.05	9,076	26.92
Total Intermediate Care Behavioral Health Utilization	124	0.37	1,115	3.31	8.99	13,919	41.28
HMOs with 150,000 or less Massachusetts Membership							
	24-HOUR / OVERNIGHT				COMMUNITY BASED		
	Total Discharges	Annualized Discharges per 1,000 Members	Total Discharge Days	Annualized Discharge Days per 1,000 Members	Average Length of Stay	Total Encounters	Annualized Encounters per 1,000 Members
Aetna Health Inc.							
Major Depression	0	0.00	0	0.00	0.00	7	3.27
Attention Deficit Hyperactivity Disorder	0	0.00	0	0.00	0.00	0	0.00
Eating Disorders	0	0.00	0	0.00	0.00	0	0.00
Chemical Dependency	0	0.00	0	0.00	0.00	24	11.20
Other Mental Health	1	0.47	154	71.87	154.00	38	17.73
Total Intermediate Care Behavioral Health Utilization	1	0.47	154	71.87	154.00	69	32.20
CeltiCare Health Plan of Massachusetts, Inc.							
Major Depression	5	0.16	26	0.83	5.20	0	0.00
Attention Deficit Hyperactivity Disorder	0	0.00	0	0.00	0.00	0	0.00
Eating Disorders	0	0.00	0	0.00	0.00	0	0.00
Chemical Dependency	113	3.61	500	15.96	4.42	0	0.00
Other Mental Health	2	0.06	15	0.48	7.50	2	0.06
Total Intermediate Care Behavioral Health Utilization	120	3.83	541	17.27	4.51	2	0.06
CIGNA HealthCare of Massachusetts, Inc.							
Major Depression	0	0.00	0	0.00	0.00	0	0.00
Attention Deficit Hyperactivity Disorder	0	0.00	0	0.00	0.00	0	0.00
Eating Disorders	0	0.00	0	0.00	0.00	0	0.00
Chemical Dependency	0	0.00	0	0.00	0.00	0	0.00
Other Mental Health	0	0.00	0	0.00	0.00	0	0.00
Total Intermediate Care Behavioral Health Utilization	0	0.00	0	0.00	0.00	0	0.00
ConnectiCare of Massachusetts, Inc.							
Major Depression	1	0.27	12	3.25	12.00	0	0.00
Attention Deficit Hyperactivity Disorder	0	0.00	0	0.00	0.00	0	0.00
Eating Disorders	0	0.00	0	0.00	0.00	0	0.00
Chemical Dependency	3	0.81	3	0.81	1.00	0	0.00
Other Mental Health	0	0.00	0	0.00	0.00	0	0.00
Total Intermediate Care Behavioral Health Utilization	4	1.08	15	4.07	3.75	0	0.00
Health New England, Inc.							
Major Depression	7	0.10	58	0.84	8.29	567	8.22
Attention Deficit Hyperactivity Disorder	0	0.00	0	0.00	0.00	78	1.13
Eating Disorders	0	0.00	0	0.00	0.00	218	3.16
Chemical Dependency	195	2.83	842	12.21	4.32	812	11.77
Other Mental Health	40	0.58	194	2.81	4.85	674	9.77
Total Intermediate Care Behavioral Health Utilization	242	3.51	1,094	15.86	4.52	2,349	34.05
UnitedHealthcare of New England, Inc.							
Major Depression	0	0.00	0	0.00	0.00	1	0.41
Attention Deficit Hyperactivity Disorder	0	0.00	0	0.00	0.00	0	0.00
Eating Disorders	0	0.00	0	0.00	0.00	0	0.00
Chemical Dependency	0	0.00	0	0.00	0.00	3	1.24
Other Mental Health	3	1.24	75	30.97	25.00	5	2.06
Total Intermediate Care Behavioral Health Utilization	3	1.24	75	30.97	25.00	9	3.72

Total Discharge Days: 50,207