

HMOs' Inpatient Non-Behavioral Health Utilization Data for MA Residents
January 1, 2010 - December 31, 2010
(Includes combined HMO Closed Network Plan and HMO Insured Preferred Provider Network Plan statistics)

HMOs with over 150,000 Massachusetts Membership

	Total Discharges	Annualized Discharges per 1,000 Members	Total Discharge Days	Annualized Discharge Days per 1,000 Members	Average Length of Stay
Blue Cross and Blue Shield of MA HMO Blue, Inc.					
Acute Care	32,944	47.61	141,573	204.58	4.30
Maternity	7,197	10.40	23,302	33.67	3.24
Non-Acute Care	4,241	6.13	59,791	86.40	14.10
Total Inpatient Non-Behavioral Health Utilization	44,382	64.13	224,666	324.65	5.06
Boston Medical Center Health Plan, Inc.					
Acute Care	15,174	62.03	63,214	258.42	4.17
Maternity	6,610	27.02	19,183	78.42	2.90
Non-Acute Care	693	2.83	7,800	31.89	11.26
Total Inpatient Non-Behavioral Health Utilization	22,477	91.89	90,197	368.73	4.01
Fallon Community Health Plan, Inc.					
Acute Care	13,485	79.36	61,264	360.52	4.54
Maternity	1,916	11.28	7,335	43.16	3.83
Non-Acute Care	6,084	35.80	112,789	663.73	18.54
Total Inpatient Non-Behavioral Health Utilization	21,485	126.43	181,388	1,067.42	8.44
Harvard Pilgrim Health Care, Inc.					
Acute Care	24,834	68.25	101,052	277.71	4.07
Maternity	3,828	10.52	12,478	34.29	3.26
Non-Acute Care	3,502	9.62	41,030	112.76	11.72
Total Inpatient Non-Behavioral Health Utilization	32,164	88.39	154,560	424.76	4.81
Neighborhood Health Plan, Inc.					
Acute Care	14,666	67.60	67,589	311.52	4.61
Maternity	5,716	26.35	19,547	90.09	3.42
Non-Acute Care	673	3.10	12,799	58.99	19.02
Total Inpatient Non-Behavioral Health Utilization	21,055	97.04	99,935	460.61	4.75
Tufts Associated Health Maintenance Organization, Inc.					
Acute Care	34,626	102.69	156,802	465.03	4.53
Maternity	2,750	8.16	8,782	26.04	3.19
Non-Acute Care	9,863	29.25	151,769	450.10	15.39
Total Inpatient Non-Behavioral Health Utilization	47,239	140.10	317,353	941.17	6.72

HMOs with 150,000 or less Massachusetts Membership

	Total Discharges	Annualized Discharges per 1,000 Members	Total Discharge Days	Annualized Discharge Days per 1,000 Members	Average Length of Stay
Aetna Health Inc.					
Acute Care	605	282.36	3,279	1,530.34	5.42
Maternity	57	26.60	210	98.01	3.68
Non-Acute Care	265	123.68	4,064	1,896.70	15.34
Total Inpatient Non-Behavioral Health Utilization	927	432.64	7,553	3,525.05	8.15
CeltiCare Health Plan of Massachusetts, Inc.					
Acute Care	1,110	35.43	4,788	152.84	4.31
Maternity	864	27.58	1,421	45.36	1.64
Non-Acute Care	22	0.70	22	0.70	1.00
Total Inpatient Non-Behavioral Health Utilization	1,996	63.71	6,231	198.90	3.12
CIGNA HealthCare of Massachusetts, Inc.					
Acute Care	55	166.96	465	1,411.59	8.45
Maternity	3	9.11	6	18.21	2.00
Non-Acute Care	0	0.00	0	0.00	0.00
Total Inpatient Non-Behavioral Health Utilization	58	176.07	471	1,429.80	8.12
ConnectiCare of Massachusetts, Inc.					
Acute Care	108	29.29	373	101.18	3.45
Maternity	28	7.59	83	22.51	2.96
Non-Acute Care	3	0.81	53	14.38	17.67
Total Inpatient Non-Behavioral Health Utilization	139	37.70	509	138.07	3.66
Health New England, Inc.					
Acute Care	2,634	38.19	11,569	167.72	4.39
Maternity	621	9.00	1,954	28.33	3.15
Non-Acute Care	227	3.29	4,027	58.38	17.74
Total Inpatient Non-Behavioral Health Utilization	3,482	50.48	17,550	254.43	5.04
UnitedHealthcare of New England, Inc.					
Acute Care	198	81.76	1,227	506.68	6.20
Maternity	41	16.93	425	175.50	10.37
Non-Acute Care	0	0.00	0	0.00	0.00
Total Inpatient Non-Behavioral Health Utilization	239	98.69	1,652	682.17	6.91

TABLE - 2

Total Discharge Days: 1,102,065