



Service Operations

EOHHS-IT POLICY &
PROCESS DOCUMENTATION



Work Instructions

Surplus Salvage Process – End User Workflow

8.10.22



IT-CORE INFRASTRUCTURE
Proudly Servicing EOHHS

Surplus/Salvage Process - End User Workflow

1. End User contacts Help Desk to request ITSM address surplus/salvage IT Equipment.
2. Help Desk create ticket for ITSM.
3. ITSM reviews and starts working on ITSM surplus and salvage process.