



Commonwealth of Massachusetts
Executive Office of Energy & Environmental Affairs

Department of Environmental Protection

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IMPORTANT SURVEY

January 25, 2023

Attention: Massachusetts DEP-Certified Laboratory,
Massachusetts Department of Environmental Protection (MassDEP) Drinking Water program (DWP) is updating its information on the availability to Massachusetts public water suppliers (PWS) of Massachusetts Certified Laboratories outside of regular business hours. Under certain emergency situations, PWSs may have to collect and analyze required drinking water samples outside of regular business hours.

The purpose of this letter and survey is to identify whether you are interested in making your MassDEP-certified laboratory available to Massachusetts public water systems for emergency drinking water analysis outside of regular working hours (e.g., nights, weekends, and holidays).

The information collected from the survey will be listed on our website at <https://www.mass.gov/certified-laboratories> and made available to Massachusetts public water systems for emergency (non-business hour) operations.

What action is requested?

If you are interested in being listed with the MassDEP Drinking Water Program for non-business hour analytical services, please complete the enclosed survey and email it to program.director-dwp@mass.gov.

Can we update our information when needed?

You will be able to provide updates to your information, whenever your services or information change by resubmitting an updated form to program.director-dwp@mass.gov.

Thank you for your support for Massachusetts PWS and safe drinking water. If you have any questions, please contact the Drinking Water Program at program.director-dwp@mass.gov or at 617-292-5770.

Program Director
MassDEP, Drinking Water Program

SharePoint/DWPWQA/Lab Certification/Emergency Analytical Services/Lab Survey CL 2023-01-25