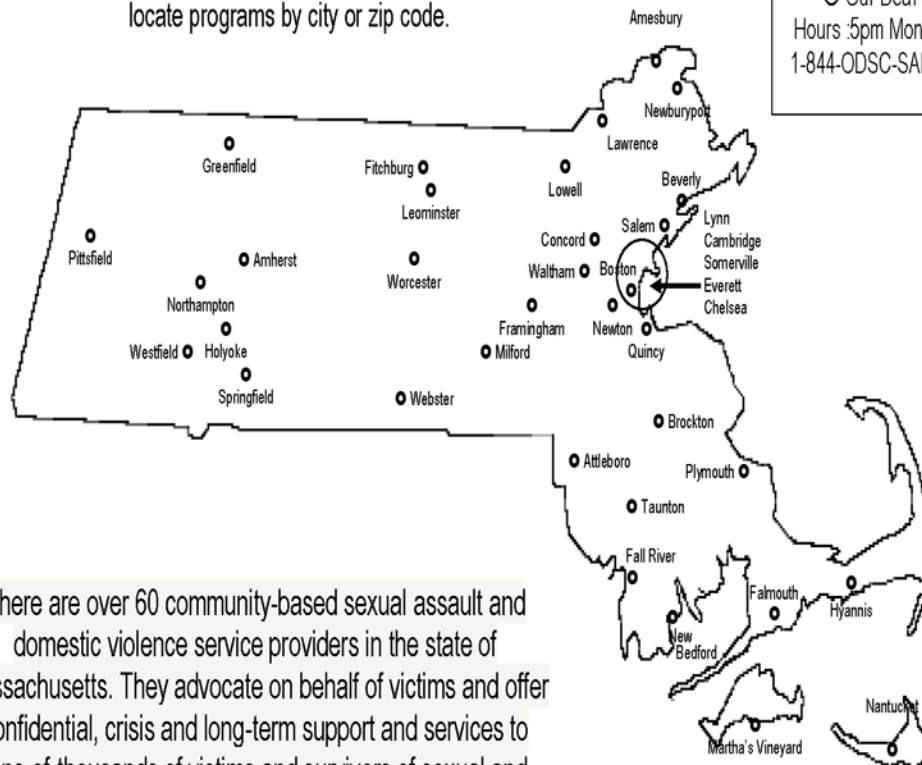


NETWORK OF SEXUAL ASSAULT & DOMESTIC VIOLENCE SERVICE PROVIDERS IN MASSACHUSETTS

Use this map to find free and confidential support and services at a sexual or domestic violence program near you.

You can also find programs by visiting www.janedoe.org/find_help/search for an interactive search engine which allows you to locate programs by city or zip code.



There are over 60 community-based sexual assault and domestic violence service providers in the state of Massachusetts. They advocate on behalf of victims and offer confidential, crisis and long-term support and services to tens-of-thousands of victims and survivors of sexual and domestic violence and their families each year.

STATEWIDE PROGRAMS		
If you are not sure where to call for help, call 411.		SafeLink Toll-free statewide Domestic Violence Hotline PH: 877-785-2020 ① TTY: 877-521-2601 ①
Asian Task Force Against Domestic Violence (ATASK) 24-Hour Multilingual Helpline 617-338-2355 ① ES	★ Llámamos y hablemos Toll-free Spanish Sexual Assault Helpline 800-223-5001	MA Alliance of Portuguese Speakers 617-864-7600
Our Deaf Survivors Center Hours :5pm Monday – 9am Saturday 1-844-ODSC-SAFE (1-844-637-2723)	The Nework/ La Red Ending partner abuse in LGBTQ/T, SM and Poly communities PH: 617-742-4911 ① ES TTY: 617-338-SAFE (7833)	SAHELI: Friendship for South Asian Women 866-472-4354

SYMBOL KEY			
①	Domestic Violence Program	①	24 Hour Free & Confidential Hotline
★	Sexual Assault / Rape Crisis Program	ES	Emergency Domestic Violence Shelter
JDI members in bold			

VISIT OUR WEBSITE:
www.JaneDoe.org



14 Beacon Street, Suite 507, Boston, MA 02108
TEL: 617-248-0922 TTY: 617-263-2200 FAX: 617-248-0902

See other side for a list of programs by region. ➡

Massachusetts Rape Crisis Programs

Funded in part by: Massachusetts Department of Public Health ~ Sexual Assault Prevention & Survivor Services
250 Washington Street, 4th floor; Boston, MA 02108-4603 ~ Phone: 617-624-5072

All Rape Crisis Center **Hotlines** are available **24/7**, every day of the year.

WESTERN MASSACHUSETTS

Elizabeth Freeman Center Hotline (866) 401-2425
TTY (413) 499-2425
43 Francis Avenue office (413) 499-2425
Pittsfield MA 01201-5053 fax (413) 443-3016
[additional sites: **Adams, North Adams, & Great Barrington**]
New England Learning Center for Women in Transition (NELCWIT) Hotline (413) 772-0806
479 Main Street TTY (413) 772-0815
Greenfield MA 01301 office (413) 772-0871
[additional site: **Orange**] fax (413) 772-2743
Center for Women and Community Hotline (413) 545-0800
University of Massachusetts – Amherst TTY (413) 577-0940
New Africa House, 180 Infirmary Way office (413) 545-0883
Amherst MA 01003 fax (413) 545-3649
YWCA of Western Massachusetts Hotline (800) 796-8711
TTY (413) 733-7100
1 Clough Street office (413) 732-3121
Springfield MA 01118-2213 fax (413) 747-0542
Statewide Spanish Rape Crisis Hotline (Llámanos) (800) 223-5001
[additional sites: **Springfield and Westfield**]

CENTRAL MASSACHUSETTS

Pathways for Change Hotline (800) 870-5905
588 Main Street TTY (888) 887-7130
Worcester MA 01608-2014
VideoPhone (508) 502-7681
office (508) 852-7600
fax (508) 852-7870
[additional sites: **Fitchburg, Southbridge & North Brookfield**]
Wayside Trauma Intervention Services Hotline (800) 511-5070
Valley Rape Crisis Program TTY (508) 478-4205
10 Asylum Street office (508) 478-6888
Milford MA 01757 fax (508) 478-9042
[additional site in **Franklin**]
Voices Against Violence Hotline/TTY (800) 593-1125
South Middlesex Opportunity Council Hotline/TTY (508) 626-8686
7 Bishop Street office (508) 820-0834
Framingham MA 01702-8313 fax (508) 872-4264
[additional site: **Marlboro**]

NORTHEAST MASSACHUSETTS

The Center for Hope and Healing Hotline (800) 542-5212
TTY (978) 452-8723
21 George Street, 4th floor office (978) 452-7721
Lowell MA 01852-1710 fax (978) 458-2822
YWCA Northeastern Massachusetts Hotline (877) 509-9922
TTY (978) 686-8840
38 Lawrence Street office (978) 682-3039 x 2123
Lawrence MA 01840-1409 fax (978) 691-5286
[additional sites: **Lynn, Beverly, Haverhill & Newburyport**]
Lynn Office: 20 Central Avenue, Suite 510, Lynn, MA 01901
Lynn office: 781-477-2313

SOUTHEAST MASSACHUSETTS

A Safe Place Hotline (508) 228-2111
5B Windy Way office (508) 228-0561
Nantucket MA 02554 fax (508) 228-8825
The Women's Center Hotline (508) 999-6636
New Bedford Women's Center TTY (508) 996-1177
405 County Street office (508) 996-3343
New Bedford MA 02740 fax (508) 999-7139
[additional site: **Fall River**]
A New Day Hotline (508) 588-8255
Health Imperatives TTY (508) 894-2869
942 West Chestnut Street office (508) 580-3964
Brockton MA 02301-5567 fax (508) 588-0034
[additional sites: **Quincy, Weymouth & Plymouth**]
Independence House Hotline (800) 439-6507
160 Basset Lane office (508) 771-6507
Hyannis MA 02601 fax (508) 778-0143
[additional sites: **Falmouth, Orleans & Provincetown**]
CONNECT to end violence Hotline (508) 696-7233
Martha's Vineyard Community Services TTY (774) 549-9659
111 Edgartown Road office (774) 549-9667
Vineyard Haven MA 02568 fax (774) 549-6908
[additional site: **Edgartown**]
New Hope Hotline (800) 323-4673
140 Park Street office (508) 226-4015
Attleboro MA 02703 fax (508) 226-6917
[additional sites: **Taunton & Webster**]

BOSTON & 128 AREA

Boston Area Rape Crisis Center (BARCC) Hotline (800) 841-8371
99 Bishop Allen Drive TTY (617) 492-6434
Cambridge* MA 02139-3425 office (617) 492-8306
[*additional sites in **Boston & Waltham** have full wheelchair access]

The Rape Crisis Centers listed above offer **free**, confidential services for adolescent and adult survivors - and for people who care about survivors of all ages. Trained rape crisis counselors at local programs:

- Answer 24/7 hotlines for phone counseling, questions, and referrals
- Will meet a sexual assault survivor 24/7 at a hospital or a police station
- Will go with a sexual assault survivor to court
- Offer in-person counseling sessions at no cost (some rape crisis centers also offer support groups)
- Provide prevention education; professional training; outreach

Statewide Spanish Hotline

Llámanos: Statewide Spanish Rape Crisis Hotline (800) 223-5001

Coalition (Note: not a service provider*)

Jane Doe Inc.: Massachusetts Coalition Against Sexual Assault and Domestic Violence *no hotline services
Jane Doe Inc. office (617) 248-0922
14 Beacon Street, Suite 507 TTY (617) 263-2200
Boston MA 02108 fax (617) 248-0902



Gay, Lesbian, Bisexual, and Transgender Resources:

Gay Men's Domestic Violence Project

Hotline: 800-832-1901

Office: 617-654-6056

www.gmdvp.org

Fenway Community Health Center

617-972-6562

www.fenwayhealth.org

Violence Recovery Program

617-927-6250

www.fenwayhealth.org

The Trauma Center

617-232-1303

www.traumacenter.org

The Network/La Red

Hotline/ Línea de Crisis: 617-742-4911

TTY: 617-227-4911

See also: Safe Spaces for Gay, Lesbian,
Bisexual and Transgender (GLBT) Youth

Safe Spaces for Gay, Lesbian, Bisexual and Transgender (GLBT) Youth

Safe Spaces for GLBT Youth is committed to providing opportunities for gay, lesbian, bisexual and transgender youth to develop their full potential in a safe and supportive environment.

Safe Spaces for GLBT Youth Funded Programs

BAGLY, Inc.

14 Beacon Street, Suite 620

Boston, MA 02108

617-227-4313

<http://www.bagly.org/>

The Bridge of Central Massachusetts, Inc.

4 Mann Street

Worcester, MA 01602

Safe Homes

508-366-4305

www.safehomesma.org

Youth on Fire

Includes a collaboration of other CCA programs including

PUMP, and TransCEND 617-599-0231

http://www.ccaa.org/youth_on_fire.html

Out Now

1695 Main Street-2F

Springfield, MA 01103

Latino GLBT Youth Project 413-736-4610

www.outnowyouth.org

Western Region Springfield

Latino GLBT Youth

Boston Region Homeless GLBTY

Massachusetts Asian and Pacific Islanders
AIDS Prevention Project (MAP for Health)

59 Temple Place, Suite 406

Boston, MA 02111

617-426-6755

<http://www.mapforhealth.org/>

Transgender Youth

Health Care of Southeastern MA, Inc. 942

West Chestnut Street

Brockton, MA 02301

GLBT Youth Support Project 508-583-
2250

www.hcsm.org/glys.htm

South East Region Brockton Statewide
capacity building

Spanish Speaking Resources:

Victim Rights Law enter Tremont Street,
Suite 220 Boston, MA 02108
Phone: (617) 399-6720
Fax: (617) 399-6722
www.victimrights.org

The Network/La Red
Hotline/Línea de Crisis: 617-742-4911
(bilingual Hotline) TTY: 617-227-4911

Llámanos y Háblemos
c/o The Rape Crisis Center of Central
Massachusetts
799 West Boylston Street
Worcester, MA 01606
Office: 508-852-7600
Fax: 508-852-7870
TTY: 888-889-7130

Interpreters for Deaf and Hard of Hearing

Massachusetts Commission for the Deaf and Hard of Hearing
Interpreter/CART Referral Service
150 Mount Vernon Street, 5th Floor
Boston, MA 02125
Voice: 617-740-1600
TTY: 617-740-1700
Fax: 617-740-1880
Toll Free TTY: 800-530-7570
Toll Free Voice: 800-882-1155
For medical, mental health and legal emergencies only: 800-249-9949

Substance Abuse Resources:

Substance Abuse Information and Education Helpline
800-327-5050
617-292-5065
TTY: 617-536-5872

Refugee and Immigrant Safety and Empowerment (RISE):

**Asian Task Force Against Domestic
Violence**
PO Box 120108
Boston, MA 02112
T: 617-338-2350
F: 617-338-2354
Serving Cambodian and South Asian
Community

Association of Haitian Women
330 Fuller St
Dorchester, MA 02124
T: 617-287-0096
F: 617-287-0170
Serving Haitian Community

Boston Area Rape Crisis Center
99 Bishop Allen Drive Cambridge, MA
02139
T: 617-492-8306
F: 617-492-3291
Serving Haitian Community

Greater Boston Legal Services, Inc.
Nancy Kelly
197 Friend Street
Boston, MA 02114
T: (617) 371-1270, x 1667
F: 617-371-1222
Immigration representation and counsel

**Health Care of Southeastern MA:
Woman's Place Crisis Center**
T: 508-583-3005
942 West Chestnut St Brockton, MA 02301
F: 508-583-9809
Serving the Latino and Portuguese Speaking
Communities

Jewish Family and Children's Service
1430 Main St
Waltham, MA 02451
T: 781-647-5327
F: 781-693-5581

Lowell Community Health Center
585-597 Merrimack St
Lowell, MA 01854-3908
T: 978-746-7870
F: 978-275-9890
Serving the Cambodian community

Refugee & Immigrant Assistance Center
31 Heath St.
Jamaica Plain, MA 02130
T: 617-522-8882
F: 617-522-8345
Serving Somali community

**Third Sector New England: Trafficking
Victims Outreach and Services**
89 South St, Suite 700
Boston, MA 02111
T: 617-448-0993

HarborCOV
P.O. Box 505754 Chelsea, MA 02150 T:
617-884-9799
F: 617-884-9929
Serving the Latino Community

International Institute of Boston
1 Milk Street
Boston, MA 02109
T: 617-695-9990
F: 617-695-9191
Serving Somali, Afghani, and North African
refugees

Jewish Family Services of Western MA
15 Lenox St
Springfield, MA 01108
Robert T: 413-737-2601 F: 413-737-0323
Rosalind T: 413-582-6790
F: 413-582-6758

Close to Home
Charles St, Suite E Dorchester, MA 02122
T: 617-929-5151
F: 617-822-3718
Serving the Vietnamese Community

**Massachusetts Alliance of Portuguese
Speakers**
1046 Cambridge Street
Cambridge, MA 02139
T: 617-864-7600
F: 617-864-7621
Serving the Brazilian, Cape Verdean and
Portuguese communities

**South Middlesex Opportunity Council:
Voices Against Violence**
300 Howard St
Framingham, MA 01702
T: 508-620-2300
F: 508-620-2310
Serving Latino and Portuguese speaking
communities

Woman Shelter/Companeras
P.O. Box 1099
Holyoke, MA 01041-1099
T: 413-538-9717
F: 413-538-9411

YWCA of Central MA

One Salem Street

Worcester, MA 01608

T: 508-791-3181, x3014

F: 508-754-0496

Serving the Vietnamese community

YWCA of Greater Lawrence

38 Lawrence Street

Lawrence, MA 01840

T: 978-687-0331, (978) 687-7184 x

2434/ 688-2645 x 1055

F: 978-691-5286

Serving the Latina community



WHAT IS A CHILDREN'S ADVOCACY CENTER (CAC)?

Children's Advocacy Centers (CACs) are child-friendly centers where a multidisciplinary team (MDT) consisting of Department of Children and Families workers, police, medical and mental health professionals, prosecutors, and victim advocates meets to coordinate a response to allegations of child sexual and severe physical abuse.

CACs are designed to reduce the stress experienced by child victims of abuse and their non-offending family members throughout the investigation and intervention process. By focusing first on the needs of children and their families, CACs ensure that many important services are provided, while improving the quality of investigations. CACs reduce the need for children to "tell their story" repeatedly by coordinating a single forensic (fact-finding) interview to gather the information needed by each member of the MDT to successfully investigate allegations of abuse.

Through the CAC, children and families are linked to medical, mental health, victim advocacy and other services as determined on a case by case basis. Medical professionals with the specialized skills to conduct therapeutically and forensically sound medical evaluations, including the services of Pediatric Sexual Assault Nurse Examiners (Pedi SANE), are made available to children and families through partnerships with the CACs.

WHAT IS THE MASSACHUSETTS CHILDREN'S ALLIANCE?

The Massachusetts Children's Alliance (MACA) is a proud accredited state chapter of the National Children's Alliance (NCA). The members of MACA include the 11 CACs serving each of the Massachusetts judicial districts. MACA promotes an integrated, multidisciplinary team response to child abuse and is committed to strengthening collaboration and fostering systemic and societal change to protect children. With the collaboration of the member CACs, the chapter ensures that children and their families have access to the high quality, comprehensive, specialized and culturally competent services offered by a CAC.

The vision of MACA is to promote an environment where children are free from sexual, physical, and emotional abuse and neglect, and where all children are treated with dignity and respect.



MASSACHUSETTS CHILDREN'S ALLIANCE

14 BEACON STREET, SUITE 504
BOSTON, MA 02108

P: 617.573.9800 | E: maca@machildrensalliance.org

www.machildrensalliance.org

Children's Advocacy Centers

IN MASSACHUSETTS

WHAT CAN YOU EXPECT FROM A CHILDREN'S ADVOCACY CENTER?

Multidisciplinary Team (MDT) Investigations: these investigations allow for a prompt, sensitive, interagency response to reports of child sexual abuse and serious physical abuse.

Forensic Interviews: the MDT coordinates a single interview of the child, conducted by a specifically trained interviewer in a sensitive and legally sound manner.

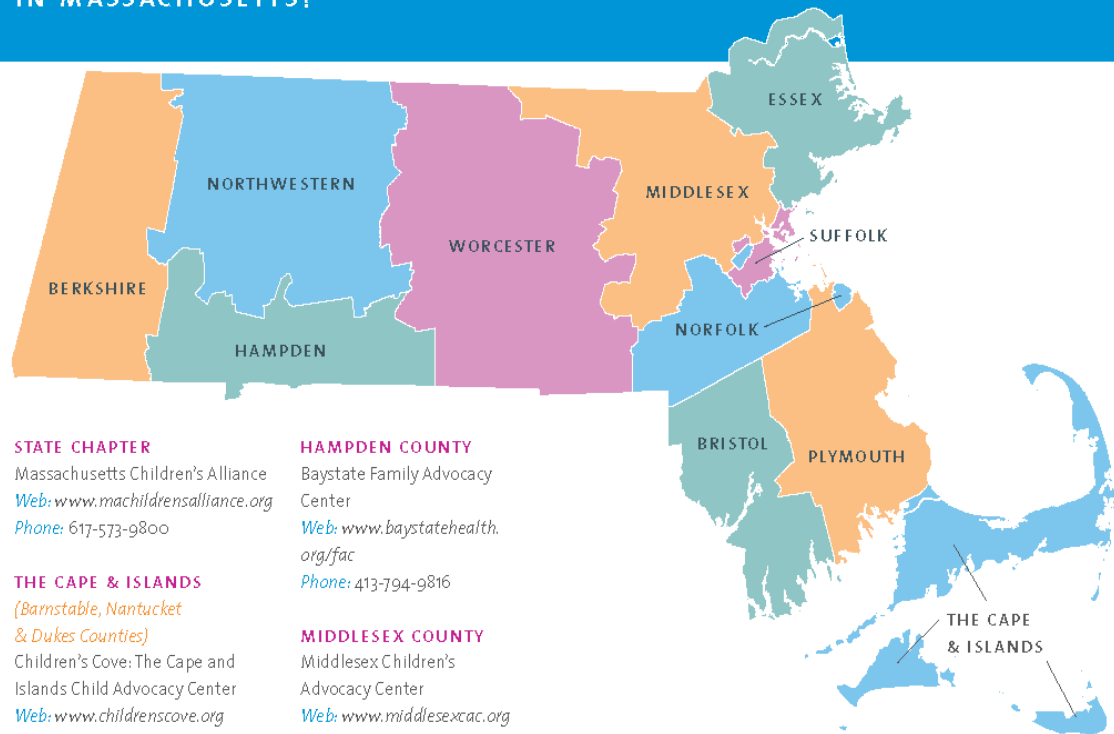
Medical Services: appropriate medical assessment and treatment is provided by medical professionals specializing in services for child victims of abuse.

Mental Health Services: CACs provide access to specialized mental health services for child victims and non-offending family members, either on site or through linkages with providers in the community.

Victim Advocacy: advocates provide information about victim rights, safety concerns, and referral information, and help children and families through the court process.

Domestic Violence Services: professionals assess the risk of violence, and provide support services, safety planning, information, and referrals.

WHERE ARE THE CAC'S LOCATED IN MASSACHUSETTS?



STATE CHAPTER

Massachusetts Children's Alliance
Web: www.machildrensalliance.org
Phone: 617-573-9800

THE CAPE & ISLANDS

(Barnstable, Nantucket & Dukes Counties)
Children's Cove: The Cape and Islands Child Advocacy Center
Web: www.childrenscove.org
Phone: 508-375-0410

BERKSHIRE COUNTY

Berkshire County Kids' Place
Web: www.kidsplaceonline.org
Phone: 413-499-2800

BRISTOL COUNTY

Children's Advocacy Center of Bristol County
Web: www.cacofbc.org
Phone: 508-674-6111

ESSEX COUNTY

Essex Children's Advocacy Center
Eastern District Attorney's Office
Phone: 978-745-6610 Ext. 5096
Web: www.mass.gov/essexda/essexcac

HAMPDEN COUNTY

Baystate Family Advocacy Center
Web: www.baystatehealth.org/fac
Phone: 413-794-9816

MIDDLESEX COUNTY

Middlesex Children's Advocacy Center
Web: www.middlesexcac.org
Phone: 781-897-8400

NORFOLK COUNTY

Norfolk Advocates for Children
Web: www.norfolkadvocatesforchildren.com
Phone: 508-543-0500

NORTHWESTERN DISTRICT

(Franklin & Hampshire Counties)
Northwestern Children's Advocacy Center
Web: www.northwesterncac.org/
Phone: 413-522-2946

PLYMOUTH COUNTY

Plymouth County Children's Advocacy Center
Web: www.mass.gov/daplymouth/cac/cac.html
Phone: 508-580-3383

SUFFOLK COUNTY

Children's Advocacy Center of Suffolk County
Web: www.suffolkcac.org/
Phone: 617-779-2146

WORCESTER COUNTY

Children's Advocacy Center of Worcester County
Web: www.worcesterda.com
Phone: 508-792-0214