



COMMONWEALTH OF MASSACHUSETTS
OFFICE OF CONSUMER AFFAIRS AND BUSINESS REGULATION

**DEPARTMENT OF
TELECOMMUNICATIONS & ENERGY**

Cable Television Division

ONE SOUTH STATION

BOSTON, MA 02110

Telephone: (617) 305-3580

Facsimile: (617) 478-2590

OPERATOR SYSTEM LIST

April 1, 2003

Adelphia Cable

Eastern MA System

Customer Service 1-877-277-9658

Carver	2,935
Duxbury	4,507
Falmouth	14,508
Kingston	3,327
Marshfield	7,985
Plymouth	15,840

Harron System

Customer Service 1-877-277-9658

Abington	4,199
Bourne	6,894
Halifax	2,024
Pembroke	4,748
Plympton	604
Rockland	4,983
Sandwich	6,840

Martha's Vineyard System

Customer Service 1-877-277-9658

Aquinnah	120
Chilmark	403
Edgartown	2,291
Oak Bluffs	2,019
Tisbury	1,441
West Tisbury	789

Gloucester System	Customer Service 978-281-0811
Essex	1,138
Gloucester	11,233
Manchester	1,773
Rockport	3,206
Amesbury System	Customer Service 978-388-3335
Amesbury	5,799
Merrimac	2,078
Salisbury	3,284
Northern Berkshire System	Customer Service 413-664-4011
Adams	3,660
Cheshire	1,297
Clarksburg	651
North Adams	5,994
Williamstown	3,021
Century System (Southern Berkshires)	Customer Service 413-243-0676 1-800-464-0676
Great Barrington	2,842
Lee	2,893
Lenox	3,245
Sheffield	926
Stockbridge	1,229
Adelphia's total subscribers as of December 2002	140,726
Comcast Cable Communications, Inc.	
Eastern MA System	Customer Service 1-888-633-4266
Andover	9,916
Arlington	10,324
Attleboro	13,316
Avon	1,450
Barnstable	20,638
Berkley	1,647
Beverly	13,387
Billerica	11,288
Blackstone	2,389
Bolton	1,256
Boxford	2,396

Eastern MA System (continued)

Brewster	6,039
Brockton	23,584
Burlington	5,117
Cambridge	25,479
Chatham	5,691
Chelmsford	11,293
Clinton	4,691
Cohasset	2,395
Dartmouth	9,587
Dedham	5,355
Dennis	11,321
Dighton	1,866
Dracut	9,496
East Bridgewater	3,906
Eastham	4,288
Easton	7,096
Fall River	27,248
Franklin	8,587
Freetown	2,572
Hamilton	2,313
Hanover	3,953
Hanson	2,884
Harwich	8,005
Hingham	6,292
Holbrook	3,320
Hopkinton	4,067
Hull	3,858
Ipswich	4,686
Lakeville	3,052
Lancaster	1,770
Lawrence	18,545
Lowell	29,299
Marblehead	7,472
Marion	2,059
Marlborough	11,511
Mashpee	7,080
Mattapoisett	2,526
Methuen	14,708
Middleborough	6,567
Middleton	2,111
Milford	9,022
Millis	2,255

Eastern MA System (continued)

Milton	7,137
Nahant	1,312
Nantucket	6,779
Natick	8,145
Needham	6,133
New Bedford	31,259
Newbury	2,359
Newburyport	6,978
Newton	18,679
North Andover	8,642
North Attleborough	8,851
North Reading	4,417
Norton	5,102
Norwell	3,112
Orleans	4,073
Phillipston	464
Plainville	2,518
Provincetown	2,791
Quincy	29,841
Randolph	9,319
Raynham	3,996
Reading	7,501
Rehoboth	2,972
Revere	14,726
Rochester	1,381
Rowley	1,772
Saugus	9,016
Scituate	6,451
Sherborn	1,125
Somerset	6,072
Sterling	2,272
Stoneham	7,618
Stoughton	8,659
Swansea	4,782
Taunton	17,756
Tewksbury	9,311
Topsfield	1,915
Truro	1,043
Upton	32
Waltham	13,533
Wareham	8,690
Watertown	7,596

Eastern MA System (continued)

Wayland	3,808
Wellesley	7,062
Wellfleet	2,123
Wenham	1,196
West Bridgewater	2,110
West Newbury	1,234
Weston	3,250
Weymouth	18,691
Whitman	4,251
Wilmington	6,365
Winchendon	2,685
Winchester	6,313
Woburn	9,792
Yarmouth	13,669
Boston System	Customer Service 617-787-6616
Boston	144,225
Brookline System	Customer Service 617-731-4160
Brookline	14,418
A-R Cable System	Customer Service 978-897-2293
Acton	5,540
Bedford	3,351
Braintree	6,485
Fitchburg	11,109
Gardner	6,451
Georgetown	2,204
Groveland	1,769
Hanscom AFB	734
Haverhill	19,120
Hudson	5,538
Leominster	13,095
Lexington	4,701
Lunenburg	2,597
Lynnfield	3,576
Maynard	2,948
Norwood	8,422
Peabody	15,787

A-R Cable System (continued)

Stow	1,427
Sudbury	3,962
Templeton	1,280
Westminster	1,831
Westwood	3,690

Nashoba System

Customer Service 978-345-7949

Ashburnham	1,517
Ashby	670
Ayer	2,174
Belmont	6,230
Boxborough	1,245
Carlisle	880
Concord	4,229
Danvers	7,838
Lincoln	1,096
Littleton	2,206
Shirley	1,485
Townsend	2,296
Tyngsborough	2,989
Westford	5,346

Framingham System

Customer Service 508-872-6300

Framingham	11,853
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Time Warner System

Customer Service 1-888-633-4266

Chelsea	7,741
Everett	10,629
Lynn	22,818
Malden	15,914
Medford	16,604
Melrose	8,879
Salem	14,174
Somerville	13,977
Stoneham	See Eastern MA System
Swampscott	4,574
Wakefield	5,442
Winthrop	6,175

CVI System

Customer Service 1-888-633-4266

Acushnet	3,331
Ashland	4,684
Bellingham	4,534
Bridgewater	6,799
Canton	6,426
Dover	1,421
Fairhaven	6,151
Foxborough	5,206
Holliston	3,809
Hopedale	1,843
Mansfield	6,606
Medfield	3,170
Medway	3,494
Mendon	1,453
Norfolk	2,328
Seekonk	3,928
Sharon	4,568
Walpole	6,457
Wrentham	2,935

Western MA System

Customer Service 1-888-633-4266

Agawam	10,523
Amherst	7,352
Bernardston	724
Buckland	504
Chester	260
Conway	330
Deerfield	1,739
Erving	327
Gill	352
Granby	1,881
Granville	469
Greenfield	6,562
Hardwick	575
Hatfield	1,289
Holyoke	12,334
Huntington	579
Longmeadow	5,285
Monson	2,332
Montague	2,996
Northampton	9,960

Western MA System (continued)

Northfield	941
Palmer	4,461
Pelham	316
Shelburne	383
South Hadley	5,881
Southwick	2,980
Springfield	41,648
Sunderland	1,347
Ware	3,343
Warren	1,340
West Springfield	10,287
Westfield	13,186
Westhampton	510
Whately	458
Williamsburg	753

Comcast Cable Communications Inc.'s total subscribers as of December 2002 1,506,432

Braintree Electric Light Department

Braintree System

Customer Service 781-348-2353

Braintree	4,620
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Braintree Electric Light Department's total subscribers as of December 2002 4,620

Charter Communications

Worcester System

Customer Service 508-853-6600
1-800-634-1008

Auburn	5,600
Boylston	1,360
Brookfield	978
Charlton	3,352
Dudley	3,483
East Brookfield	652
Grafton	5,377
Holden	5,249
Leicester	3,351
Millbury	4,306
North Brookfield	1,202

Worcester System (continued)

Northborough	4,304	
Northbridge	4,794	
Oxford	4,672	
Paxton	1,299	
Southborough		2,540
Southbridge	5,906	
Spencer	4,080	
Sturbridge	2,845	
Upton	2,083	
Webster	6,200	
West Boylston	2,141	
West Brookfield	1,184	
Westborough	5,501	
Worcester	52,307	

Pepperell System

Customer Service 1-800-634-1008

Barre	1,386	
Berlin	748	
Brimfield	1,048	
Douglas	2,256	
Dunstable	817	
Groton	2,889	
Harvard	1,382	
Hubbardston	1,101	
Millville	775	
Oakham	468	
Pepperell	3,388	
Rutland	1,890	
Sutton	2,519	
Uxbridge	3,655	
Wales	586	
Westport	4,596	

Chicopee System

Customer Service 413-592-5171

Belchertown	4,154	
Chicopee	19,705	
East Longmeadow	5,131	
Easthampton	5,829	
Hadley	1,629	
Hampden	1,645	

Chicopee System (continued)

Ludlow	6,688
Southampton	1,764
Wilbraham	4,796

Avalon System Customer Service 413-592-5171

Hinsdale	469
Lanesborough	817
West Stockbridge	409

Charter Communications' total subscribers as of December 2002 217,306

Cox Communications

Cox System Customer Service 1-800-955-9515

Holland	900
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Cox Communications' total subscribers as of December 2002 900

RCN

RCN System Customer Service 1-800-746-4726

Arlington	3,540
Boston	12,616
Brookline	3,692
Burlington	2,294
Dedham	2,182
Framingham	7,090
Lexington	3,773
Natick	2,013
Needham	1,950
Newton	5,086
Somerville	7,053
Wakefield	2,657
Waltham	2,727
Watertown	4,950
Woburn	1,867

RCN's total subscribers as of December 2002 63,490

Russell Cable Television

Russell System Customer Service 413-862-4707

Russell 475

Russell Cable Television's total subscribers as of December 2002 475

Shrewsbury Community Television

Shrewsbury System Customer Service 508-841-8500

Shrewsbury 11,594

Shrewsbury Community Television's total subscribers as of December 2002 11,594

Time Warner Cable

Athol/Orange System Customer Service 978-575-1002

Athol 3,825

Orange 2,571

West System Customer Service 413-443-4755

Dalton 2,409

Pittsfield 17,068

Richmond 631

Time Warner Cable's total subscribers as of December 2002 26,504