UNIFIED INFORMATION SOLUTIONS AND TECHNOLOGIES

# Accessibility Verification Report (AVR)

## Project Information

Project Name: ITS82 Accessibility Services Engagement

Agency: Massachusetts Department of Higher Education (DHE) / Executive Office of Education (EOE) / Executive Office of Education and Care (EEC)

Document Name: MyChildCareMA Flyer [Vietnamese]

File Name / URL: https://www.mass.gov/media/3080281

Document Type: ■ PDF ☐ Word ☐ PowerPoint ☐ Excel ☐ Web Content ☐ Other

Date Remediated: 6/17/26

Date Validated: 6/18/26

Validated By: Mark R

Remediated By: Jackie W

## Accessibility Standards Applied

■ WCAG 2.1 Level AA

☐ PDF/UA Standards (where applicable)

■ Section 508 Accessibility Requirements

☐ Commonwealth of Massachusetts Digital Accessibility Policies

## Validation Methodology

Automated Validation Tools

■ PAC (PDF Accessibility Checker)

■ Adobe Acrobat Accessibility Checker

☐ Axe DevTools

☐ WAVE

☐ Lighthouse

☐ Other: _____

**Manual Accessibility Review**

■ Reading order verification

■ Heading structure validation

■ Alternative text review

■ Table structure validation

■ Form field accessibility review

■ Color contrast review

■ Keyboard accessibility validation

■ Link validation

■ Screen reader spot testing

■ Language/title metadata verification

☐ Other: _____

## Validation Results Summary

| Category | Status | Notes |
|---|---|---|
| Document Title | ■ Pass ☐ Fail ☐ N/A | |
| Heading Structure | ■ Pass ☐ Fail ☐ N/A | |
| Reading Order | ■ Pass ☐ Fail ☐ N/A | |
| Alternative Text | ■ Pass ☐ Fail ☐ N/A | |
| Tables | ■ Pass ☐ Fail ☐ N/A | |
| Hyperlinks | ■ Pass ☐ Fail ☐ N/A | |
| Color Contrast | ■ Pass ☐ Fail ☐ N/A | |
| Forms/Interactive Elements | ■ Pass ☐ Fail ☐ N/A | |
| Lists | ■ Pass ☐ Fail ☐ N/A | |
| Language Settings | ■ Pass ☐ Fail ☐ N/A | |
| Keyboard Accessibility | ■ Pass ☐ Fail ☐ N/A | |
| Screen Reader Compatibility | ■ Pass ☐ Fail ☐ N/A | |
| Accessibility Checker Results | ■ Pass ☐ Fail ☐ N/A | |

## Accessibility Findings / Notes

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## Exceptions, Limitations, or Known Issues

_____

_____

_____

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## Final Verification Statement

Based on the remediation and validation activities performed, this document/content has been reviewed for conformance with applicable WCAG 2.1 AA accessibility requirements to the extent outlined in this report.

■ Verified as Accessible

☐ Accessible with Exceptions Noted Above

☐ Additional Remediation Required

## Supporting Validation Artifacts

■ PAC Report

☐ Acrobat Accessibility Report

☐ Screenshot Evidence

☐ Manual QA Notes

☐ Other: _____

## Reviewer Sign-Off

Validator Name: Mark Rodriguez

Role/Title: Owner

Signature: Mark Rodriguez

Date: 6/18/26