

DEPARTMENT OF DEVELOPMENTAL SERVICES
LICENSURE AND CERTIFICATION
PROVIDER FOLLOW-UP REPORT

Provider: TATE BEHAVIORAL INC.

Provider Address: 594 Converse Street SUITE 365,
 Longmeadow

Name of Person Erica Nason
Completing Form: _____

Date(s) of Review: 23-DEC-24 to 24-DEC-24

Follow-up Scope and results :		
Service Grouping	Licensure level and duration	# Indicators std. met/ std. rated
Employment and Day Supports	2 Year License	4/4

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Summary of Ratings

Employment and Day Supports Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L51
Indicator	Possessions
Area Need Improvement	The internal doors to program rooms automatically locked when closed. Only staff had keys to open the doors and individuals could not access their program room or possessions without staff assistance. The agency needs to ensure individuals have access the room without the use of a lock.
Process Utilized to correct and review indicator	Management reviewed the practice of locking doors at the affected sites, and changes were made to the practice.
Status at follow-up	Doors are now always kept open unless there is a lockdown or significant safety concern. Individuals now have keys and access to rooms as needed.
Rating	Met

Indicator #	L61
Indicator	Health protection in ISP
Area Need Improvement	For one individual with supports and health related protections, the individual's protective equipment did not have the required authorization for use at the program. The agency needs to ensure supports and health related protective equipment have the required authorization, a description of its use related to frequency and duration as well as checks for condition and cleanliness.
Process Utilized to correct and review indicator	Management reviewed all supports and health-related protections for individuals to ensure that they are authorized and meet all other requirements.

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Status at follow-up	Authorizations are now in place for all protective and supportive equipment that are in use; documentation is in place in the individual's file; staff were trained on its uses and documentation of use.
Rating	Met

Indicator #	L67
Indicator	Money mgmt. plan
Area Need Improvement	For one individual supported by Tate Behavioral the money management plan did not accurately reflect the agency's responsibility in supporting the individual to handle their personal spending money. The individual's funds were deposited into the agency's account and co-mingled with the agency's funds. The agency needs to ensure the individuals funds are kept separate from the agency's funds and that the moneys management plan describes how the agency supports the individual to spend their money.
Process Utilized to correct and review indicator	The agency reviewed the practice of allowing individuals to borrow money when they did not have enough funds to complete purchases, and the subsequent reimbursement to the agency. The agency reviewed the funds management plans of individuals supported by the agency to ensure the plans accurately reflected the processes in place. The agency now checks to ensure individuals have funds on hand and sends reminders to responsible representative payees when the funds on hand are low. The agency also ensures that individuals always have funds available to complete purchases.
Status at follow-up	Cash is now sent to program and balances are monitored on a financial transaction record, and not deposited into the agency's account. Financial transactions are completed the individuals' funds. Money management plans have been updated to reflect this new practice, and guardians were contacted for agreement to the plans.

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Rating	Met
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Indicator #	L69
Indicator	Expenditure tracking
Area Need Improvement	For one individual supported by Tate Behavioral, the agency allowed the individual to borrow money when the individual did not have the funds to complete purchases, and the representative payee would reimburse the agency. The agency needs to ensure the individual has the funds available to complete purchases.
Process Utilized to correct and review indicator	Agency management reviewed the practice of allowing individuals to borrow money when they did not have enough funds to complete purchases, and the subsequent reimbursement to the agency. Steps were developed to ensure that individuals always have funds available to complete purchases.
Status at follow-up	Cash is now sent to program and balances are monitored on a financial transaction record, and not deposited into the agency's account. Financial transactions are completed the individuals' funds. Money management plans have been updated to reflect this new practice, and guardians were contacted for agreement to the plans.
Rating	Met