Teams Live Event

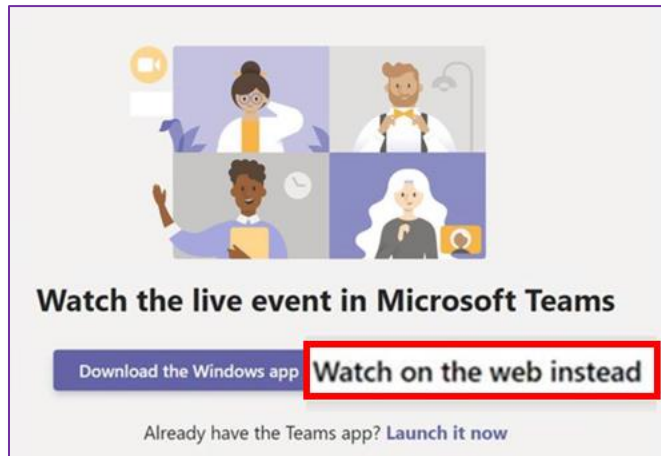## What to do when you can't access an event

The Commonwealth of Massachusetts
Modern Workplace Program

Having problems accessing a Microsoft Teams live event? Try this!

After you click the link to access a live event, you will be presented with the option to **Download the Windows app**, **Watch on the web instead**, or **Launch it now**.

1. Click **Watch on the web instead**. This will launch the event using your web browser instead of the Teams desktop application.

2. You will be prompted to **Sign in** or **Join anonymously**.

Click **Join Anonymously**. You should now be granted access to the live event.