

DEPARTMENT OF DEVELOPMENTAL SERVICES
LICENSURE AND CERTIFICATION
PROVIDER FOLLOW-UP REPORT

Provider: Tempus Unlimited, Inc. _____

Provider Address: 600 Technology Center Drive ,
Stoughton _____

Name of Person Justin Sallaway
Completing Form: _____

Date(s) of Review: 14-NOV-22 to 14-NOV-22

Follow-up Scope and results :		
Service Grouping	Licensure level and duration	# Indicators std. met/ std. rated
Residential and Individual Home Supports		2/4

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Residential and Individual Home Supports Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L34
Indicator	Dental exam
Area Need Improvement	An individual dental exam had not taken place for sometime. The agency should develop strategies to support the individual to get a dental exam as required. All individuals need to receive an annual dental exam.
Process Utilized to correct and review indicator	The Residential Case Manager extensively discussed the dangers of not having a dental exam with the consumer being served. After these discussions, the consumer agreed to schedule an appointment.
Status at follow-up	Pending appointment, the dental office requested updated forms. Form resent to PCP as some information missing. Tufts still hasn't given an appointment date yet, but indicated they would have an opening soon once updated information is received. Agency noted this was in process.
Rating	Not Met

Indicator #	L86
Indicator	Required assessments
Area Need Improvement	Assessment had not been completed for the annual review. All required assessments need to be completed in preparation for the ISP
Process Utilized to correct and review indicator	The Community Services Director set up program staff on HCSIS, so the consumer's Health Care Record could be updated.
Status at follow-up	Staff are now able to submit assessments required to be completed in preparation for the ISP. Health Care Record is now updated.

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Rating	Met
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Indicator #	L91
Indicator	Incident management
Area Need Improvement	A reportable incident occurred within the survey reporting period. The incident was not uploaded into HCSIS to be reviewed by the Department. The agency needs to ensure incidents are reported and reviewed as mandated by regulation.
Process Utilized to correct and review indicator	Residential staff were made aware that with an incident, occurring and reported at the day program, any follow-up by the residential program needed to be reported in a separate incident report.
Status at follow-up	Incident entered into HCSIS. We will add this clarification to our incident report policy and procedures to ensure this is understood by staff and managers. We are trying to find where the regulations address this type of situation, so we can be sure we are using the correct language. Policy re-write in process.
Rating	Not Met

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Administrative Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L48
Indicator	HRC
Area Need Improvement	The Human Rights Committee (HRC) had the required expertise, however the HRC's self advocates/community members have not attended any meetings over the past year. The agency did not meet quorum for its past two meetings. The agency needs to ensure it has an effective Human Rights Committee.
Process Utilized to correct and review indicator	The Human Rights Coordinator recruited one new HR Advocate and discussed the situation two other long-term HR advocates, who agreed to rearrange their schedules so they would be able to attend the meetings
Status at follow-up	A meeting was held on 7/25/22. All three advocates attended the meeting, and there was a quorum for the meeting.
Rating	Met