

MassHealth Quality and Equity Incentive Program (QEIP)

Program:	Hospital QEIP
Performance Year:	3
Metric:	Achievement of External Standards for Health Equity
Deliverable:	The Joint Commission (TJC) Health Care Equity (HCE) Certification Report
Submission Portal:	OnBase
Submission Due Date:	January 31, 2026
File Naming Convention:	HospitalAbbreviation_TJC-HCE-Progress- Report_MMDDYYYY
Suggested Page Limit:	2-3

Summary

The Joint Commission (TJC) introduced new and revised requirements to reduce health care disparities for organizations participating in its hospital accreditation program (effective January 1, 2023). The new accreditation standards aim to reduce health care disparities as a quality and safety priority. These equity-focused Accreditation standards are intended to serve as a foundation for TJC's planned Health Care Equity (HCE) Certification. Assessment of hospital progress towards and achievement of TJC's requirements for its voluntary HCE Certification intended to recognize acute hospitals that go above and beyond to provide high quality and equitable care.

Reporting Template

Contact Information

Point of Contact Name:	Add text
Organization Name:	Add text
Point of Contact Email Address:	Add text

Introduction

Hospitals, including any of their additional acute care hospital sites, were expected to demonstrate to EOHHS the initiation of the HCE Certification process with TJC by the end of Performance Year 2 (Calendar Year 2024) and are expected to achieve HCE certification by Performance Year 3 (Calendar Year 2025) and recertification by Year 5 (Calendar Year 2027).

This Hospital Quality and Equity Incentive Program (HQEIP) The Joint Commission (TJC) Health Care Equity (HCE) Certification Report requests that Hospitals, including any of their additional acute care hospital sites, achieve their HCE Certification as demonstrated by:

- 1. Completion of HCE Certification review conducted by The Joint Commission;
- 2. Completion of the Evidence of Standards Compliance (ESC) process for any identified Requirements for Improvement (if applicable); and
- Receipt of an HCE certification decision of "Certified."

Hospitals and, as applicable, their additional acute care hospital sites, must fulfill all three requirements listed above by December 31, 2025.

If the Hospital, including any of their additional acute care hospital sites, achieved HCE Certification in Performance Year 2 (Calendar Year 2024), they must maintain the HCE certification in Performance Year 3 (Calendar Year 2025) demonstrated by:

- 1. Submission of an acceptable Intracycle Evaluation Report to The Joint Commission by the one-year anniversary of the HCE certification award;
- 2. Completion of an Intracycle Monitoring Call with The Joint Commission, including submission of an attestation of continuing compliance with TJC HCE certification standards; and
- 3. Re-applying to The Joint Commission for the next 2-year cycle of Health Care Equity Certification

A complete, responsive, and timely submission will be submitted to MassHealth by January 31, 2026, and will include responses to all the applicable questions in the report template below.

Section 1: The Joint Commission Health Care Equity Certification

If the Hospital achieved HCE Certification during Calendar Year (CY) 2025, please complete questions #2-4 in Section 1a.

<u>If Hospital achieved HCE Certification during CY 2024, please skip Section 1a and complete questions</u> #5-9 in Section 1b.

1. Does your Hospital organization operate additional acute care hospital sites? For example, multiple

campuses listed on the Hospital's Department of Public Health license.
☐ Yes
If yes, list the additional acute hospital site names:
Please respond to all the following questions for the Hospital and all acute hospital sites under the broader Hospital organization.
□ No

Section 1a. HCE Certification in 2025

2. Has TJC completed the review for HCE Certification for the Hospital by December 31, 2025? Please complete the table below.

Hospital, and if applicable, hospital site name	Yes or No?	If, 'Yes,' please provide date on which TJC completed the review	If 'No,' please explain

3. Has the Hospital completed the Evidence of Standards Compliance (ESC) process for any cited Requirements for Improvement (RFI) by December 31, 2025? The ESC submission is required if TJC has identified RFI(s). If TJC has not reported any RFI(s) for the Hospital, please select "Not applicable." Please complete the table below.

Hospital, and if applicable, hospital site name	Yes, No, or N/A?	If, 'Yes,' please indicate that the ESC is attached	If 'No,' please explain

4. Has the Hospital achieved TJC's HCE Certification by December 31, 2025? Please complete the table below.

Submission of TJC's documentation of Certification is optional if the Hospital (and hospital sites) has received HCE Certification.

Hospital, and if applicable, hospital site name	Yes or No?	If, 'Yes,' please state the date certification was achieved	If 'No,' please explain

Section 1b. Maintenance of HCE Certification (HCE Certification in 2024)

5. Please state the date(s) the Hospital (and hospital sites, if applicable) achieved TJC's HCE Certification in the table below.

Hospital, and if applicable, hospital site name	Please state the date certification was achieved

6. Has the Hospital submitted an Intracycle Evaluation Report to TJC by the one-year anniversary of the HCE Certification award? Please complete the table below.

Hospital, and if applicable, hospital site name	Yes or No?	If, 'Yes,' please state the date on which the report was submitted	If 'No,' please explain

7. Has the Hospital completed an Intracycle Monitoring Call with TJC by December 31, 2025? Please complete the table below.

Hospital, and if applicable, hospital site name	Yes or No?	If, 'Yes,' please state the date of the call	If 'No,' please explain

Hospital, and if applicable, hospital site name	Yes or No?	If, 'Yes,' please state the date of the call	If 'No,' please explain

8. Has the Hospital submitted an attestation of continuing compliance with TJC HCE certification standards to TJC by December 31, 2025? Please complete the table below.

Hospital, and if applicable, hospital site name	Yes or No?	If, 'Yes,' please state the date on which the attestation was submitted	If 'No,' please explain

9. Has the Hospital submitted an application re-applying for the next 2-year cycle of HCE Certification to TJC by December 31, 2025? Please complete the table below.

Hospital, and if applicable, hospital site name	Yes or No?	If, 'Yes,' please state the date on which the application was submitted	If 'No,' please explain