

DEPARTMENT OF DEVELOPMENTAL SERVICES
LICENSURE AND CERTIFICATION
PROVIDER FOLLOW-UP REPORT

Provider: The Judge Rotenberg Educational Center, Inc _____

Provider Address: 240 Turnpike Street , Canton _____

Name of Person Completing Form: Glenda Crookes _____

Date(s) of Review: 19-MAY-25 to 21-MAY-25 _____

Follow-up Scope and results :		
Service Grouping	Licensure level and duration	# Indicators std. met/ std. rated
Employment and Day Supports	2 Year License	3/3

Summary of Ratings

Employment and Day Supports Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L61
Indicator	Health protection in ISP

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

PROVIDER FOLLOW-UP REPORT

Area Need Improvement	For two out of six individuals, their health-related and protective devices had no specified process for cleaning or care and safety checks were not being completed. The agency needs to ensure proper instructions for cleaning and care are in place and safety checks are being completed by staff.
Process Utilized to correct and review indicator	<p>Clinical staff and other treatment members have been trained on the requirements of Supports and health related protections.</p> <p>The questions on the End of Shift reports where the documentation of checks and maintenance is completed have been made more robust.</p> <p>Standard Operating procedures have been implemented to ensure that all required components are included in order and training.</p> <p>Case managers and clinicians make regular rounds to assist in training staff members to ensure that supports are being utilized correctly</p> <p>The programming department and treatment teams have reviewed each individual's program to ensure that all supports have been identified and are part of the ISP.</p> <p>A template was created to ensure the order covers all required components</p>
Status at follow-up	All updated processes have been fully implemented
Rating	Met

Indicator #	L67
Indicator	Money mgmt. plan

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

PROVIDER FOLLOW-UP REPORT

Area Need Improvement	For four out of ten individuals receiving financial support from the agency, there was no written plan or training plan in place despite shared money management responsibilities. The agency must ensure that a written teaching plan is developed and implemented for all individuals with shared money management responsibilities.
Process Utilized to correct and review indicator	Retraining of all involved parties in the development of the Financial Plan, to include teaching/training plans when shared money management responsibilities are in place Assessment are completed yearly at the same time as all other required ISP related assessments. The clinician and case manager, along with the individual's input, will develop a financial plan to include the teaching/training component. The financial plan will be reviewed prior to submission to ensure a teaching/training plan is in place for when shared money management responsibilities are in place. This will be completed by the ISP Coordinator and the Adult Services Coordinator or their designee. Plans will be reviewed quarterly to ensure the teaching plan is still appropriate. Updates will be made accordingly based on this review.
Status at follow-up	Partially implemented. Retraining on all the components of the Financial Plan to include the teaching/training plan are in process. The remainder of the process is fully implemented
Rating	Met

Indicator #	L99 (05/22)
Indicator	Medical monitoring devices

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

PROVIDER FOLLOW-UP REPORT

Area Need Improvement	For one of three individuals there was no healthcare provider authorization that outlines the proper use, care, and maintenance of their medical monitoring device. The agency needs to ensure devices needed for health and safety are authorized, agreed to, used and data collected appropriately.
Process Utilized to correct and review indicator	The Medical Department reviewed all adult clients to confirm those using specific medical monitoring devices, compared the current doctor's orders and usage instructions with the individual's status against the 2024 DDS Licensing Indicator L99 Guidelines. A new medical order template was developed, incorporating authorization from a medical professional, the rationale for use, the application criteria and instructions, the safety checks (if applicable), the method of data tracking, the cleaning/care/maintenance, and conditions for modification or discontinuance. These devices were also added to the daily cleaning, care, and maintenance responsibilities for staff managing health-related supports and protections. Additionally, a Standard Operating Procedure (SOP) was established to ensure compliance with required approvals, including documentation in the ISP and, if restrictive, Human Rights Committee approval.
Status at follow-up	All updated processes have been fully implemented
Rating	Met