

DEPARTMENT OF DEVELOPMENTAL SERVICES
LICENSURE AND CERTIFICATION
PROVIDER FOLLOW-UP REPORT

Provider: The Price Center _____

Provider Address: 25-27 Christina Street , Newton Highlands _____

Name of Person Completing Form: _____

Date(s) of Review: 18-MAR-24 to 21-MAR-24 _____

Follow-up Scope and results :		
Service Grouping	Licensure level and duration	# Indicators std. met/ std. rated
Employment and Day Supports		

Summary of Ratings

Employment and Day Supports Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L15
Indicator	Hot water
Area Need Improvement	At the day site, the hot water exceeded the required temperature. The agency needs to ensure that hot water temperature at the Day/Employment site is maintained at 110 degrees.
Process Utilized to correct and review indicator	

DEPARTMENT OF DEVELOPMENTAL SERVICES
LICENSURE AND CERTIFICATION
PROVIDER FOLLOW-UP REPORT

Status at follow-up	
Rating	

Indicator #	L86
Indicator	Required assessments
Area Need Improvement	For four of eleven individuals, required assessments for the ISP were submitted beyond the due date. The agency needs to ensure required assessments for the ISP are developed and submitted within the required timeframe in HCSIS per DDS regulations.
Process Utilized to correct and review indicator	
Status at follow-up	
Rating	

Indicator #	L87
Indicator	Support strategies
Area Need Improvement	For four of eleven individuals, support strategies for the ISP were developed and submitted beyond the due date. The agency needs to ensure support strategies for the ISP are developed and submitted within the required timeframe in HCSIS per DDS regulations.
Process Utilized to correct and review indicator	
Status at follow-up	
Rating	

DEPARTMENT OF DEVELOPMENTAL SERVICES
LICENSURE AND CERTIFICATION
PROVIDER FOLLOW-UP REPORT

Indicator #	L91
Indicator	Incident management
Area Need Improvement	At one location, incident reporting did not meet submission timelines in HCSIS per DDS regulation. The agency needs to ensure all incidents are submitted and finalized within the required timelines in HCSIS.
Process Utilized to correct and review indicator	
Status at follow-up	
Rating	

Administrative Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L48
Indicator	HRC
Area Need Improvement	The Human Rights Committee did not meet the mandates for membership composition and attendance. The agency needs to pursue obtaining a licensed clinician, and a paralegal, law student or alternative attorney for the committee.
Process Utilized to correct and review indicator	
Status at follow-up	
Rating	

DEPARTMENT OF DEVELOPMENTAL SERVICES
LICENSURE AND CERTIFICATION
PROVIDER FOLLOW-UP REPORT

Indicator #	L65
Indicator	Restraint report submit
Area Need Improvement	One of three restraint reports did not meet submission timeline requirements. The agency needs to ensure timeline submission of all restraint report in HCSIS.
Process Utilized to correct and review indicator	
Status at follow-up	
Rating	