

THE COMMONWEALTH OF MASSACHUSETTS

OFFICE OF CONSUMER AFFAIRS AND BUSINESS REGULATION

DIVISION OF INSURANCE

REPORT OF EXAMPANO OF

THE PREMIER INSURANCE COMPANY OF MASSACHUSETTS

Westborgah, Massachusetts

December 31, 2010

NAIC GROUP CODE 3548

NAIC COMPANY CODE 12850

EMPLOYERS ID NO. 04-3175569

THE PREMIER INSURANCE COMPANY OF MASSACHUSETTS

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COMMONWEALTH OF MASSACHUSETTS

Office of Consumer Affairs and Business Regulation **DIVISION OF INSURANCE**

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> JOSEPH G. MURPHY COMMISSIONER OF INSURA

May 29, 2012

Honorable Joseph G. Murphy Commissioner of Insurance Commonwealth of Massachusetts Division of Insurance 1000 Washington Street Boston, MA 02110-2208

Honorable Commissioner,

Pursuant to your instruction and in accordance with Massachusetts General Laws, Chapter 175, Section 4, an examination has been made of the financial condition and affairs as of December 31, 2010, of

> E PREMIER INSURANCE COMPANY OF MASSACHUSETTS Westborough, Massachusetts

at its home office located at One Research Drive, Westborough, MA, 01581-0730. The following report thereon is respectfully submitted.

SCOPE OF EXAMINATION

The Premier Insurance Company of Massachusetts (hereinafter referred to as "the Company") was last examined as of December 31, 2005 by the Massachusetts Division of Insurance (the "Division"). The current examination was also conducted by the Division and covers the five-year period from January 1, 2006 through December 31, 2010, including any material transactions and/or events occurring subsequent to the examination date and noted during the course of this examination.

The examination was conducted in accordance with standards and procedures established in NAIC Financial Condition (E) Committee and prescribed by the current NAIC Inarcial Condition Examiners Handbook. The Handbook requires that we plan and perform the examination to evaluate the financial condition and identify prospective risks of the company by obtaining information about the company, including corporate governance dentifying and assessing inherent risks within the company, and evaluating system controls of procedures used to mitigate those risks. An examination also includes assessing an principles used and significant estimates made by management, as well as evaluating the chall financial statement presentation, management's compliance with Statutory According Principles and annual statement instructions, when applicable to domestic state regular has. All accounts and activities of the company were considered in accordance with the tisk foodsed examination process.

In addition to a review of the financial condition of the Company, the examination included a review of the Company's business policies and cractices, corporate records, reinsurance treaties, conflict of interest disclosure statements, fider wound and other insurance, employees' pension and benefits plans, disaster recovery plant retiment of policyholders and other pertinent matters to provide reasonable assurance that the lompany was in compliance with applicable laws, rules and regulations. In planning and conducting the examination, consideration was given to the concepts of materiality and risk and examination efforts were directed accordingly.

The Company is audited a sually by KPMG LLP, an independent certified public accounting firm. The firm expressed unqualified opinions on the Company's financial statements for the calendar years 200k through 2010. A review and use of the Certified Public Accountants' workpapers for the cade to the extent deemed appropriate and effective. An independent actuarial consulting the Milliman was retained by the Division to evaluate the adequacy of the Company's loss and loss adjustment expense reserves as of December 31, 2010. Additionally, the Division reviewed the adequacy and effectiveness of the IT systems controls to determine the level of reliance to be placed on the information generated by the data processing systems.

For a summary of findings contained within this report, refer to the "Notes to Financial Statements" section.

HISTORY

General

The Company was incorporated on January 1, 1993 under the laws of the Commonwealth of Massachusetts and commenced business on July 1, 1993. The Company is a direct wholly owned subsidiary of The Travelers Indemnity Company (TIC). TIC is an indirect wholly owned subsidiary of The Travelers Companies, Inc. ("TRV") which is a publicly traded company on the New York Stock Exchange.

The Company is only licensed to write business in Massachusetts and its principa lip of business is Massachusetts private passenger automobile insurance. Since its inception the Company assumed, through a Personal Lines Quota Share Reinsurance Agreement, 20% of all personal lines property business written by TIC and its affiliates in Massachu 24. On June 29, 2004 the Company and TIC terminated the agreement retroactively to 2 ary 1, 2004, on a policy renewal basis. On June 27, 2010 the Company and TIC enterpaint a commutation and release agreement. The Company continues to manage and service the Massachusetts Personal Lines property business for TIC.

Capital Stock

FOR IM

The Company has 100,000 shares of common tock authorized and 50,000 shares issued and outstanding with a stated value of \$50 per angle. As of December 31, 2010 the Company's capital structure also consists of \$87,500,000 of additional paid-in and contributed surplus, of which \$42,500,000 was contributed in 1953 and prior, and \$45,000,000 was contributed in 1994. As noted previously, TIC is the some star holder.

Dividends to Stockholders

During the five-year covered by this examination, the Company paid a total of \$201.9 million in dividence to IC as follows:

<u>Year</u>	Dividend
2010	-\$0
2009	12,000,000
2008	25,000,000
2007	60,000,000
2006	104,900,000
•	•
Total	<u>\$201,900,000</u>

Growth of Company

The growth of the Company for the years 2006 through 2010 is shown in the following schedule, which was prepared from the Company's Annual Statements.

Year	Admitted Assets	Net Premiums Written	<u>Surplus</u>	·
2010	\$412,029,895	\$189,712,376	\$209,683,686	
2009	435,740,731	204,903,371	206,444,399	
2008	457,699,898	231,119,347	208,101,751	
2007	493,401,528	262,505,580	211,894,785	
2006	566,841,179	302,000,134	231,949,276	
		<u>MANAGEMENT</u>	500	
nual Meeti	ng of Stockholders		100°	
accordance	with the by-laws, the	annual meeting of the	pany shall be held ea	ach year

MANAGEMENT

Annual Meeting of Stockholders

In accordance with the by-laws, the annual meeting of the top party shall be held each year during the month of March. The meeting is held on a least ted by the Board of Directors or if no date is selected then on the first Wednesday in Carch of each year or if any such first Wednesday is a legal holiday, then the meeting shall be held the next succeeding business day. If for any reason the annual meeting shall not be that the time provided, it may be held at any time thereafter, or the business to be transacted at any special meeting called for that purpose by-laws provide guidance for special meetings, as well as place of meetings, notice the longs, voting at meetings, shareholder action without a meeting, and organization of meeting.

Board of Directors

The by-laws provide has the Board of Directors shall be elected by the stockholders at the annual meeting of the soc holders and shall manage the business of the Company and, in addition to the powers and a thorities expressly conferred upon them by the by-laws, may exercise all such powers, to the provisions of statutes and the Articles of Incorporation. The Board of Directe shall consist of not fewer than five or more than eighteen Directors with the number dermined at each annual meeting by resolution of the shareholders. Each Director shall hold the until the next annual meeting and until others are duly elected and qualified. Any vacancy occurring among the directors may be filled by a vote of a majority of Directors in office.

At December 31, 2010 the Board was set and comprised of eight Directors, which is in compliance with the Company's by-laws. Directors duly elected and serving at December 31, 2010, with business affiliations, follow:

Director **Business Affiliation** Hector J. Alaniz Regional Vice President, Personal Lines, TIC Fred R. Donner Senior Vice President and Chief Financial Officer. Business Insurance, TIC Brian W. MacLean Chairman, President and Chief Executive Officer, Senior Vice President and Corporate Control TIC Douglas K. Russell Executive Vice President, Claim, T Doreen Spadorcia Executive Vice President a Greneral Counsel, TIC Kenneth F. Spence, Ill Executive Vice Pres de Personal Insurance, TIC Gregory C. Toczydlowski Richard E. Welch, Jr. President ... I Executive Officer.

The by-laws do not specify the number of me of set to be held during any one year, however, at any meeting of the board a majority of the constitutes a quorum. The minutes indicated that a quorum was obtained at all meetings of the Board of Directors held during the evaluation period.

The Prema Insurance Company of Massachusetts

The Board of Directors may resolution adopted by affirmative vote of Directors holding a majority number of directories, designate two or more Directors to constitute another committee or committees for any purpose. The Board of Directors has adopted a Compensation Committee and Auto Committee. The members of these committees are listed below.

Compensation Committee

The Compensation Committee was adopted to comply with Massachusetts General Law, Chapter 175, Section 35. This law states that any domestic insurance company must approve the salary or compensation to its five most highly paid officer, trustees or directors or to any additional officers, trustees or directors whose salary or compensation exceeds \$150,000. Members of the Compensation Committee as of December 31, 2010 are listed below

Gregory C. Toczydlowski Douglas K. Russell

Audit Committee

The Audit Committee of Travelers Insurance Group Holdings, Inc serves as the Audit Committee for Premier. All of the members are employees of Travelers. The Audit Committee of The Travelers Companies Inc., ("TRV") provides oversight of the TIGHI Audit Committee. All members of the TRV Audit Committee are independent. Members of the Audit Committee as of December 31, 2010 are listed below. only

Brian W. MacLean Doreen Spadorcia Kenneth F. Spence, III

Officers

The by-laws provide that the Board of Directors may from their number a Chairman of whom shall serve for a term of one year, and may appoint a President of one or more Vice Presidents, as may be determined from time to time by the Board. Recretary and a Treasurer. So far as is practical, all required officers shall be elected or apprint by the Board of Directors at its first annual meeting after each annual meeting of the sort colders. The Board may also appoint one or more Assistant Secretaries and Assistant Secretaries and Secret assistant officers and agents as it shall from time to till deem necessary. Any two offices may be held by the same person, except that the Preside, and Secretary shall not be the same person.

The President shall be the Chief Executive free and shall administer, direct and control the affairs and property of the corporation shell be custodian of the corporate records and the corporate seal and generally sharper orm all duties usually pertaining to the office of Secretary of a corporation. The Treater shall have the care and custody of all monies, funds, and securities of the corporation and shall deposit or cause to be deposited all such funds in and with such depositories as the pard or the appropriate committee shall from time to time direct. The Treasurer shall generally perform all duties usually pertaining to the office of Treasurer of a corporation.

exected senior officers and their respective titles at December 31, 2010 follow:

<u>Title</u>
President and Chief Executive Officer
Senior Vice President, Secretary and General Counsel
Treasurer and Assistant Secretary
Vice President, Technology and Information Systems

THE PREMIER INSURANCE COMPANY OF MASSACHUSETTS

David A. Magdalenski

Vice President, Claim

Christopher A. Matherly

Vice President, Business Center Operations and

Strategic Project Management

Julio Martinez

Vice President, Sales and Marketing

Brentley J. Radeloff

Vice President, Product

Conflict of Interest Procedures

only The Travelers Companies, Inc. (the Company's ultimate parent) has adopted a Co Conduct and Ethics. To monitor its compliance, the Company requires all expressions, officers and directors, as a condition of continued employment, to annually certify and adherence to the Code of Conduct. The completed questionnaires for officers and directory were reviewed with no discrepancies noted regarding conflicts of interest as reflected in the mpany's 2010 Annual Statement response to General Interrogatories Question 17.

Corporate Records

Articles of Incorporation and By-laws

The Company's articles of incorporation and leaves were reviewed and verified that there were Triod as stated in the Annual Statement General no changes during the examination Interrogatories.

Disaster Recovery and Busignation Uniting

The Company provides rule continuity of management and operations in the event of a catastrophe or national mergency in accordance with M.G.L. c.175 ss.180M-180Q.

Annual Me Stockholders

In accordance with the by-laws, the Annual Meeting of the Stockholders was held each year der the examination period. The minutes of the meetings were reviewed to ensure compliance h the by-laws and to verify election of the Board of Directors.

Board of Directors Minutes

The minutes of the Board of Directors and Committee meetings for the period under examination were reviewed and indicate that all meetings were held in accordance with the Company's bylaws and the laws of the Commonwealth of Massachusetts.

AFFILIATED COMPANIES

Per Form B, as filed with the Division, the Company is a member of a holding company system and is subject to the registration requirements of Chapter 175, Section 206C of the Massachusetts General Laws. The Travelers Companies, Inc. is the "ultimate controlling person" of the holding company system. The following is an abbreviated listing of Companies showing the ownership succession of the Company in relationship to the "ultimate controlling person". Each subsidiary is 100% owned by its direct parent.

The Travelers Companies, Inc. ('TRV")

Travelers Property Casualty Corp.

The Travelers Insurance Group Holdings, Inc.

The Travelers Indemnity Company (***

The Premier Insurance Campany of Massachusetts

Transactions and Agreements with Affiliates

Investment Management Agreement

This agreement, effective January 15005 is between TIC and the Company whereby TIC provides certain investment manager hent services to the Company. Under this agreement the investment manager will account all monies, stocks, bonds, securities, real estate, and other investments held by the company in accordance with set investment policy guidelines. This agreement is in effect of each succeeding calendar year unless specifically terminated.

Claims Proces no Agreement

This agreement, originally dated January 1, 1994 with TIC provides the Company with claims processing services. The Company shall pay an annual fee based on the ratio of the Company's ojected annual information system usage to TIC's total projected annual information system usage. The resulting fee will be paid in twelve monthly installments. This agreement has been renewed through December 31, 2010.

Remittance Processing Service Agreement

This agreement with TIC dated May 24, 2000 provides the Company with their processing of incoming premium checks and related documents. The original agreement remained in effect until December 31, 2000 after which it is automatically renewed for additional one-year terms thereafter.

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Tax Allocation Agreement

The Company is included in a consolidated federal income tax return with its ultimate parent company TRV.

The Company is a party to a tax allocation agreement that governs the allocation of federal income tax among companies included in the consolidated return. Member companies included in the TRV consolidated return are allocated taxes annually based upon their separate taxable income.

Expense Allocation Agreement

This agreement, effective January 1, 1995 among TIC and a number of its subsidiaries including the Company, allocates certain services required by the subsidiaries in the ordinary ourse of business. Such services may include, but not limited to, financial manager of operational management, accounting, payroll, internal audit, human resource consagement, tax, transportation, risk management, legal, investment advisory, government relations, record-keeping and data processing services and the acquisition of equipments of ware and office space.

FIDELITY BOND AND OTHER RANCE

The Company maintains fidelity coverage with an aumorized Massachusetts insurer under a Financial Institutions Bond designed for insurer companies, consistent with Massachusetts General Laws Chapter 175, Section 60. The aggregate limit of liability exceeds the NAIC suggested minimum.

Other coverages provided under its bolicy include assorted loss of property coverage, losses due to forgery and counterfeit cure by losses and computer systems fraud. The Company has further protected its interest and property by policies of insurance covering other insurable risks. Coverage is provided by usurers licensed in the Commonwealth of Massachusetts and was in force as of December 31, 2010.

PENSION AND INSURANCE PLANS

the Company's benefit plans are sponsored by TRV and the Company has no legal obligation by the benefits under these plans. The Company is charged for its allocable share of these expenses based on its allocated salary and/or direct salary costs in accordance with the expense allocation agreement.

Through this sponsorship the Company participates in various insurance plans, 401(k) plan and a qualified noncontributory defined benefit pension plan. In addition the Company participates in a nonqualified defined benefit pension plan which covers certain highly-compensated employees of the Company.

INSURANCE PRODUCTS AND RELATED PRACTICES

Territory and Plan of Operation

The Company is licensed to write property and casualty business only in Massachusetts and exclusively writes personal lines automobile coverage.

Treatment of Policyholders and Claimants - Market Conduct

During the financial examination of the Company, the Division's Market Conduct Department initiated a comprehensive market conduct examination of the Company for the period January 1, 2010 through December 31, 2010. The market conduct examination was called as suant to authority in Massachusetts General Laws Chapter (M.G.L. c.) 175, Section 2. The market conduct examination was conducted at the direction of, and under the overal management and control of, the market conduct examination staff of the Division. Represe traves from the firm of Eide Bailly, LLP were engaged to complete certain agreed up procedures which were developed using the guidance and standards of the NAIG in the Conduct Examiner's Handbook, the market conduct examination standards of the Eigh on, and the Commonwealth of Massachusetts insurance laws, regulations and bulleting basic business areas that were reviewed under this market conduct examination be Company Operations/Management; Complaint Handling; Marketing and Sales; Fooducer Licensing; Policyholder Services; Underwriting and Rating; Claims, in addition to assessment of the Company's internal control environment.

REINSURANCE

Commonwealth Automobile Consurers (CAR)

As a writer of autopoble insurance in Massachusetts the Company participated in the statemandated rans race facility through March 2009. As of April 1, 2009, companies are no longer allowed to cede to CAR and this reinsurance facility is in runoff status. The CAR facility was policied with the new Massachusetts Automobile Insurance Plan (MAIP). Under MAIP, companies may decline any risk that does not meet their underwriting criteria with the exclusion of clean-in-three' risks as mandated by the MAIP Rules of Operation. MAIP assigns policies has cannot be placed in the voluntary market to insurers in proportion to their voluntary market share, adjusted for 'clean-in-three' exposures and allowing credits for business written voluntarily in certain classes and territories.

Ceded Reinsurance

The Company minimizes its exposure to large losses by participating in the Travelers General Catastrophe Excess of Loss treaty and Travelers Northeast Property Catastrophe Excess of Loss Treaty. On June 18, 2010, the Company and TIC terminated Personal Liability Excess of Loss Reinsurance Agreement effective July 1, 2010.

Commutations

Since its inception the Company assumed, through a Personal Lines Quota Share Reinsurance Agreement, 100% of all personal lines property business written by TIC and its affiliates in Massachusetts. On June 29, 2004 the Company and TIC terminated the agreement retroactively to January 1, 2004, on a policy renewal basis. On June 27, 2010 the Company and TIC entered into a commutation and release agreement. The Company continues to manage and service the Massachusetts Personal Lines property business for TIC. On October 29, 2010, the Company and TIC entered into a commutation and release agreement on a variety previously cancelled reinsurance agreements under which TIC reinsured the Company.

SUBSEQUENT EVENTS

In January, 2012 TRV announced an operational integration plan which integrate the Company's functional areas into Travelers. This will improve efficiency and strengthen Premier's position in the market. The integration is anticipated to impleted by the end of 2012.

The plan includes the relocation or layoff of approximative employees in Westborough over the next six months. The Company is reducing the tize of its Westborough office through position eliminations, consolidation of support and service functions into other branch locations and reassigning claim positions to the New Englet Claim Center in Middleborough, MA.

ACCULTS AND RECORDS

The internal controls struct was discussed with management through questionnaires, interviews and through a view of the work performed by the Company's Independent Certified Public Accountants. Management and deficiencies were noted.

The NAIC cooks a questionnaire covering the evaluation of the controls in the IT systems environment. The questionnaire was completed by the Company and reviewed by the Division to evaluate the adequacy of the IT controls. In addition to the questionnaire, interviews with Company's responses to the questionnaire. A review was also made of the documentation apporting Management and Organization Controls, Application Systems Development and Maintenance Controls, Operating and Processing Controls, Logical and Physical Security Controls, Contingency Planning Controls, Personal Computer, Local Area Network (LAN), Wide Area Network (WAN) and Internet Controls. No material deficiencies were noted.

The Company maintains its accounts and records on an electronic data processing basis. All entries are input to this data processing system, which then generates general ledger and supporting reports as well as other reports common to the insurance industry. The Company utilizes the services of an outside vendor, CGI, Inc. to process written premium and premium billing, and perform all statistical reporting required for all automobile insurance business in

THE PREMIER INSURANCE COMPANY OF MASSACHUSETTS

Massachusetts. CGI, Inc. annually undergoes a SAS-70 Type II audit, and the corresponding Report of General Controls was reviewed and relied upon where applicable. No exceptions were noted.

The books and records of the Company are audited annually by KPMG LLP, independent Certified Public Accountants, in accordance with 211 CMR 23.00.

FINANCIAL STATEMENTS

The following financial statements are presented on the basis of accounting practices prescribed or permitted by the Division of Insurance of the Commonwealth of Massachusetts and by National Association of Insurance Commissioners as of December 31, 2010:

Statement of Assets, Liabilities, Surplus and Other Funds as of, December 2010

Statement of Income for the Year Ended December 31, 2010

Statement of Capital and Surplus for the Year Ended December 1, 2010

Reconciliation of Capital and Surplus, for the first earlier ended December 31, 2010

The Premier Insurance Company of Massachusetts Statement of Assets, Liabilities, Surplus and Other Funds As of December 31, 2010

		As Reported by	Examination	Per Statutory
	Assets	the Company	Changes	Examination
	Bonds	\$ 339,251,938		\$ 339,251,938
	Preferred stocks	2,331,000	•	2,331,000
-	Cash, cash equivalents and short-term investments	8,980,233		8,980,233
	Other invested assets	1,171,700		1,1 (,7)
	Subtotals, cash and invested assets	351,734,871		351,73., 1
	Investment income due and accrued Premiums and considerations:	4,414,472		4,414,472
	Uncollected premiums and agents' balances	T. T. A. (180	0	7.546.470
	in the course of collection Deferrred premiums, agents' balances and	7,546,472	10	7,546,472
	installments booked but deferred and not yet d	ue 34,637,18		34,637,186
	Amounts recoverable from reinsurers	4 5.0	-	466,368
	Current federal income tax recoverable	3, 15,631		3,805,631
•	Net deferred tax asset	9,424,895		9,424,895
	Total Assets	412,029,895	\$ 0	\$ 412,029,895
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		•	*	
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The Premier Insurance Company of Massachusetts Statement of Assets, Liabilities, Surplus and Other Funds (Continued) As of December 31, 2010

Liabilities	As Reported by the Company	Examination Changes	Per Statutory	NT
Losses	\$ 72,463,472	Changes	Examination \$ 72,463,472	Notes
Loss adjustment expenses	20,671,957			
Commissions payable	4,595,424	. •	20,671,957 4,595	1/2
Other expenses	2,927,293	•	2,927,	
Taxes, licenses and fees	(68)		(68)	
Unearned premiums	88,437,670	٠.	8.27,670	
Advance premiums	7,074,045		7,074,045	
Ceded reinsurance premiums payable	179,506		179,506	
Remittances and items not allocated	687,299	_0	687,299	
Payable to parent, subsidiaries and affiliates	3,180,723		3,180,723	
Payable for securities	1,081,810		1,081,810	
Aggregate write-ins for liabilities	1,047.6		1,047,076	
Total Liabilities	202,346,2		202,346,209	
Aggregate write-ins for special surplus funds Common capital stock Gross paid in and contributed surplus Unassigned funds (surplus) Surplus as regards policyholders	38,451 2,500,000 87,500,000 118,645,235 209,683,686		1,038,451 2,500,000 87,500,000 118,645,235 209,683,686	
Total Liabilities, Capita and Surplus	\$ 412,029,895	\$ 0	\$ 412,029,895	
		•		
Company (CO)				
			•	

The Premier Insurance Company of Massachusetts Statement of Income For the Year Ended December 31, 2010

	As Reported by	Examination	Per Statutory
•	the Company	Changes	Examination
Premiums earned	\$ 196,161,546		\$ 196,161,546
Deductions:			
Losses incurred	128,409,594	· -	128,400 5
Loss expenses incurred	34,032,260		34, 32, 50
Other underwriting expenses incurred	52,593,214		52,593,214
Total underwriting deductions	215,035,068		5,035,068
Net underwriting gain (loss)	(18,873,522)		(18,873,522)
Net investment income earned	14,846,208		14,846,208
Net realized capital gains	648,380		648,380
Net investment gain	15,494,588		15,494,588
Net gain (loss) from agents' balances or premium			
balances charged off	(686,202)		(686,202)
Finance and service charges not included	7		•
in premiums	2,341,728		2,341,728
Aggregate write-ins for miscellaneous in the	1,432,918		1,432,918
Total other income	3,088,445		3,088,445
Net income before dividends to the helders and			•
before federal and force in ome taxes	(290,489)		(290,489)
Federal and foreign is conce taxes incurred	(3,361,779)		(3,361,779)
Net Incom	\$ 3,071,290	\$ 0	\$ 3,071,290

The Premier Insurance Company of Massachusetts Capital and Surplus For the Year Ended December 31, 2010

· ·		As Reported by the Company	Examination Changes	Per Statutory Examination
	Surplus as regards policyholders,			
	December 31, 2009	\$206,444,399		\$ 206,444,399
	Net income	3,071,290		07 290
	Change in net unrealized capital gains or (losses)	223,800		223,800
	Change in net deferred tax	(1,121,673)		(1,121,673)
	Change in nonadmitted assets	1,156,917		1,156,917
	Aggregate write-ins for gains and losses in surplus	(91,047)	25	(91,047)
	Change in surplus as regards policyholders		0	
	for the year	3,239,287		3,239,287
	Surplus as regards policyholders,	0		
	December 31, 2010	209,683,686	\$0	\$ 209,683,686
•				
			:	
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	40			
			•	
			-	

The Premier Insurance Company of Massachusetts Reconciliation of Capital and Surplus For the Five Year Period Ended December 31, 2010

	2010	2009	2008	2007	2006
Capital and surplus, December 31, prio	r year \$206,444,39	99 \$208,101,751	\$211,894,785	\$231,949,276	\$272,235,349
Net income	3,071,29	9,665,127	22,413,214	42,388,498	60, 29,
Change in net unrealized capital gains of	or (losses) 223,80	00 (102,800)	(104,884)	118,186	195,318
Change in net deferred income tax	(1,121,67	(1,067,643)	(782,936)	(1,790,5 3)	(1,844,681)
Change in nonadmitted assets	1,156,91	7 666,177	(318,428)	(770,63.	(463,838)
Cumulative effect of changes in account	ting principles	52,289		6	
Dividends to stockholders		(12,000,000)	(25,000,000)	(000,000)	(104,900,000)
Aggregate write-ins for gains and losses	s in surplus (91,04	7) 1,129,498	C		•
Net change in capital and surplus for the	e year 3,239,28	7 (1,657,352)	(34)	(20,054,491)	(40,286,073)
Capital and surplus, December 31, curre	ent year \$209,683,68	6 \$206,444.39.	¢208,101,751	\$211,894,785	\$231,949,276
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NOTES TO THE FINANCIAL STATEMENTS

Note 1: Loss and Loss Adjustment Expense Reserves

The Division requested that Milliman review the reasonableness of the Loss and Loss Adjustment Expense Reserves (the "Reserves") of the Company as of December 31, 2010. The review was conducted in a manner consistent with the Code of Professional Conduct and Qualification Standards of the American Academy of Actuaries and the Standards of Practice adopted by the Actuarial Standards Board.

Milliman's actuarial review utilized year-end paid and incurred loss data developed through December 31, 2011. The table below summarizes a comparison of Milliman range of reasonable net estimates for the Reserves to the Company's carried net Reserve 21, 2010.

COMPARISON OF INDICATED NET RECEPTED TO CARRIED RESERVES as of 12, 1/1

	Low Point Range	Selected Estimate	High Point of Range
Milliman's Total Net Loss & Loss Adjustment Expense Reserves	\$6,142,000	\$100,157,000	\$110,173,000
Total Company Carried Net Loss & LAE Reserves	93,135,000	93,135,000	93,135,000
Difference	(2,993,000)	7,022,000	17,038,000

Based on Milliman, review and analysis, the Company's reserves for loss and loss adjustment expenses, agree of a in its December 31, 2010 annual statement, fall within a reasonable range of estimates. Therefore the Division concludes the Company's reserves are a reasonable estimate of their can ate liability.

ACKNOWLEDGEMENT

Acknowledgment is made of the cooperation and courtesies extended by the officers and employees of the Company to all the examiners during the course of the examination.

Kenneth Plumb, CFE, CPA

Supervising Examiner

Commonwealth of Massachusetts

Division of Insurance Division of Insurance

Arthur C. Hughes

Examiner-In-Charge Commonwealth of Cassachusetts

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