

COMMONWEALTH OF MASSACHUSETTS

SUFFOLK COUNTY

BOARD OF REGISTRATION
IN PHARMACY

In the Matter of)
Theresa Pham)
License No. PT100904)
Expires: September 24, 2026)

Docket No. PHA-2024-0067

CONSENT AGREEMENT FOR REPRIMAND

The Massachusetts Board of Registration in Pharmacy (“Board”) and Theresa Pham (“Licensee”), a pharmacy technician licensed by the Board, License No. PT100904, do hereby stipulate and agree that the following information shall be entered into and become a permanent part of the Licensee’s record maintained by the Board:

1. The Licensee acknowledges that the Board opened a complaint against their Massachusetts pharmacy technician license related to the conduct set forth in Paragraph 2, identified as Docket No. PHA-2024-0067 (“the Complaint”).¹
2. The Licensee and the Board agree to resolve this Complaint without making any admissions or findings and without proceeding to a formal adjudicatory hearing. The Complaint alleges the following:
 - a. Deficiencies on January 18, 2024, for needles/syringes in an unsecured immunization room. Companion complaints were opened against Manager of Record Dumond and Pharmacist Nguyen. Who allowed PT Pham to administer immunizations while licensed as a PTT, which was outside of her scope of practice
3. The Board and Licensee acknowledge and agree that based upon the conduct described in Paragraph 2 the Board could find the Licensee in violation of Mass. Gen. Laws ch. 94C, §37 warranting disciplinary action by the Board under Mass. Gen. Laws ch. 112, §§ 42A and 61, 247 Mass. Code Regs. 6.02 (6)(b)² and 10.03 (1)(a).

¹ The term “license” includes a current license and the right to renew an expired license.

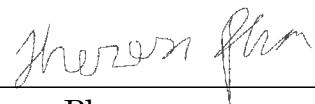
² This is a citation to the regulation at the time of the violation, the current section of the CMR that the violation corresponds to 247 Mass. Code Regs. 9.21(2).

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4. The Licensee agrees that the Board shall impose a REPRIMAND on their license based on the facts described in Paragraph 2, effective as of the date on which the Board signs this Agreement (“Effective Date”).
5. The Board agrees that in return for the Licensee’s execution and successful compliance with all the requirements of this Agreement it will not prosecute the Complaint.
6. The Licensee understands that they have a right to a formal adjudicatory hearing concerning the allegations against them and that during said adjudication they would possess the right to confront and cross-examine witnesses, to call witnesses, to present evidence, to testify on their own behalf, to contest the allegations, to present oral argument, to appeal to the courts, and all other rights as set forth in the Massachusetts Administrative Procedures Act, Mass. Gen. Laws ch. 30A, and the Standard Adjudicatory Rules of Practice and Procedure, 801 Mass. Code Regs. 1.01 *et seq.* The Licensee further understands that by executing this Agreement they are knowingly and voluntarily waiving their right to a formal adjudication of the Complaint.
7. The Licensee acknowledges that they have been at all times represented by Counsel or otherwise free to seek and use legal counsel in connection with the Complaint and this Agreement.
8. The Licensee acknowledges that after the Effective Date, the Agreement constitutes a public record of disciplinary action by the Board. The Board may forward a copy of this Agreement to other licensing boards, law enforcement entities, and other individuals or entities as required or permitted by law.
9. The Licensee certifies that they have read this Agreement. The Licensee understands and agrees that entering into this Agreement is a final act and not subject to reconsideration, appeal, or judicial review.

10/17/2025

Date



Theresa Pham
Licensee (signature)

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Michael J. Godek

Michael Godek, R. Ph.
Executive Director
Board of Registration in Pharmacy

10/20/2025

Effective Date

Fully Signed Agreement Sent to Licensee on October 21, 2025 by Certified Mail
No. 9589 0710 5270 0506 3039 61

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